MaxiCharger DH240

Installation and Operation Manual

Version 1.1

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1. Using This Manual

This manual describes the installation and use of the MaxiCharger DH240. Prior to installation, read through this manual to become familiar with the instructions of this charging station to ensure a successful installation and smooth operations.

1.1 Signal Word

DANGER

Indicates an imminently hazardous situation with a high risk level which, if the danger is not avoided, will cause death or serious injury.

WARNING

Indicates a potentially hazardous situation with moderate risk level which, if the warning is not obeyed, can cause death or serious injury.

CAUTION

Indicates a potentially hazardous situation with a medium risk level which, if the caution is not obeyed, may cause minor or moderate injury or damage to the equipment.

ESD PROTECTION AREA

Indicates certain electronic components that are sensitive to electrostatic discharge and must be protected to prevent damage.

NOTICE

Provides helpful information such as additional explanations, tips, and comments.

1.2 Target Group

This documentation is intended for:

- Owner of the Charging Station (see *2.2 Owner Responsibilities*)
- Installation Engineer (see *2.3 Installation Engineer Qualifications*)
- Commissioning Personnel

1.3 Revision History

Version	Date	Descriptions
Draft Version 1	2025.06	Draft version
Draft Version 1.1	2025.06.09	Updated the packing list in section 4.4

1.4 Terminology

Term	Definition
AC	Alternating current
CCS	Combined charging system, a standard charging method for electric vehicles
CCU	Charging control unit: a control unit used to communicate with the BMS (Battery Management System) and control the power delivery to the EV
DC	Direct current
ECU	Equipment control unit, a control unit used to detect equipment status and control the operation of equipment.
EV	Electric vehicle
MCB	Miniature circuit breaker
MCCB	Molded case circuit breaker
OCPP	Open charge point protocol, open standard for communication with charge stations

Term	Definition
RBU	Routing business unit, used for communication control and provides communication function including 4G/5G, Wi-Fi, and Ethernet.
RCD	Residual current device; a device that breaks an electrical circuit when it detects a current leakage
RFID	Radio-frequency identification; a method of charging authentication
SPD	Surge protective device
TCU	Transaction control unit; intelligent hardware to handle the human-machine interface, metering, transaction, and communication with back office

1.5 Access to Public Documents

Customers can scan the QR code on the main screen of the charging station to access public documents, including the equipment's manuals.

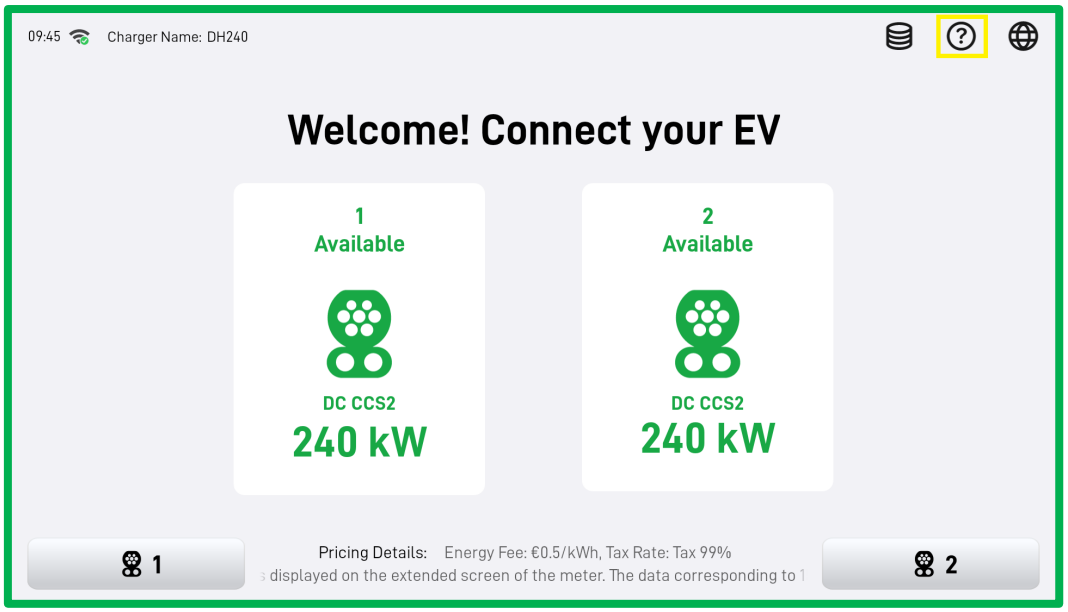


Figure 1-1 User Manual Access Screen (1)

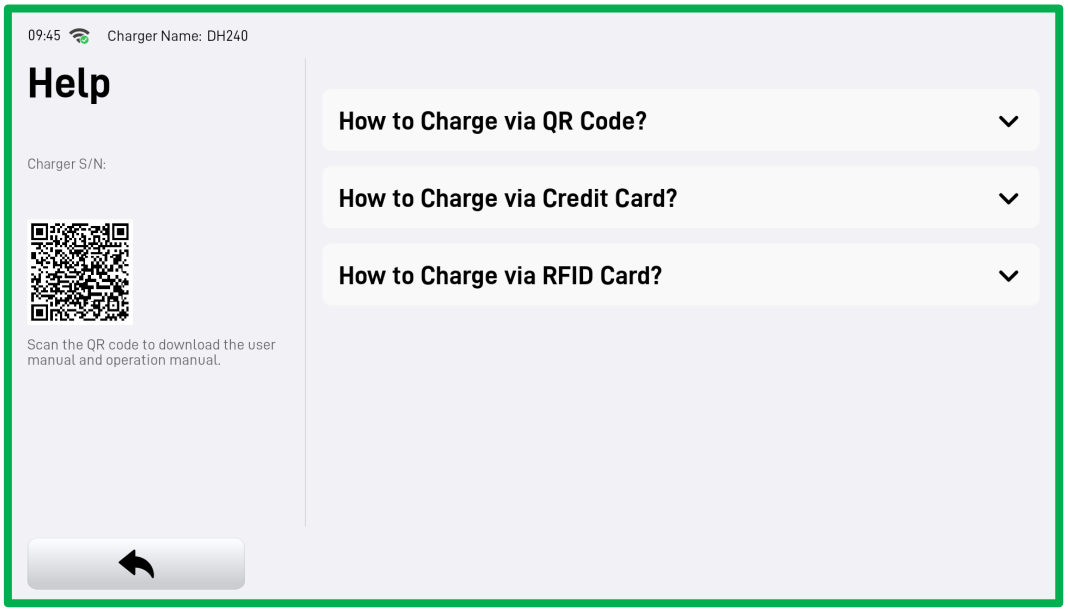


Figure 1-2 User Manual Access Screen (2)

NOTICE

The illustrations (including the QR code) depicted in this section are for reference only. Please refer to the actual product.

2. Safety

The safety messages herein cover situations of which Autel is aware. Autel cannot know, evaluate or advise you as to all of the possible hazards. You must be certain that any condition or service procedure encountered does not jeopardize your personal safety.

- Preview the standard operating procedures and ensure that local building and electrical codes are reviewed before installing the charging station.
- Read the manual before installing or using the charging station.
- Do not install or use the charging station if the enclosure is broken, cracked, open, or has any other indication of damage.
- The information provided in this manual in no way exempts the user of responsibility to follow all applicable codes or safety standards.
- This document provides instructions for the charging station and should not be used for any other product. Before installation or use of this equipment, review this manual carefully and consult with a licensed contractor, licensed electrician or trained installation expert to ensure compliance with local building codes and safety standards.

2.1 Safety Warnings

- Ensure there is no voltage on the AC input cables during the complete installation procedure.
- Keep unqualified personnel at a safe distance during installation.
- All electrical wires used in the installation must comply with local rules to meet the rated current and voltage demand.
- Ensure the load capacity of the grid is in accordance with the charging station.
- Ensure the charging station is connected to a grounded, metal, permanent wiring system. Otherwise, an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.
- Ensure the connections to the charging station comply with all applicable local rules.
- Ensure the wiring inside the charging station is protected from external factors. The cabinet doors should open and close freely without obstructing the wiring.
- Ensure there is no damage to the gasket that may cause water intrusion.
- Protect the charging station with safety devices and measures that the local rules specify.
- Installation personnel must have the correct protective equipment such as protective clothing, safety gloves, safety shoes, and safety glasses.

2.2 Owner Responsibilities

The owner runs the charging station for commercial or business use or has authorized a third party to use it. The owner should protect the user, other employees or third parties when the charging station is in use. The owner bears the responsibilities as follows:

- Know and obey the local codes and ordinances.
- Ensure all employees and third parties are qualified to operate the charging station.
- Ensure the charging station has installed the protective devices.
- Ensure all the protective devices are installed after installation or maintenance.
- Ensure the space around the charging station is sufficient to carry out installation or maintenance work.
- Ensure there is a plan in place in case of an emergency.
- Ensure there are no safety hazards on the site.
- Have a site operator available who undertakes the safe operation of the charging station and all the coordination of work if the owner takes no part in the work.
- Ensure the installation engineer follows the local codes and ordinances, the installation instructions, as well as the specifications of the charging station.

2.3 Installation Engineer Qualifications

- Fully understands the equipment and its safe installation procedures.
- Qualified according to local regulations to carry out the installation work.
- Able to follow all the local regulations and this manual to complete the installation of the charging station.

2.4 Usage Instructions

Do not operate the charging station and immediately contact the manufacturer if any of the following situation arises:

- Damage on the enclosure, charging cable or charging handle
- Lightning has struck the charging station
- Fire or flames at or near the charging station
- Any sign of water damage on the charging station

2.5 Usage Environment

The recommended usage environment during the warranty period is as follows:

- Avoid use in marine environments or on land near strong pollution sources, and in environments with only simple shelter. Otherwise, it may easily lead to product corrosion, water ingress and other problems, causing module failure. The resulting functional abnormalities or component damage are not covered by the warranty. Pollution sources refer to areas within the following radius:
  - 0.5 kilometers from salt water (e.g. ocean).
  - 3 kilometers away from heavy pollution sources such as metallurgy, coal mines, and thermal power plants.
  - 2 kilometers away from medium pollution sources such as chemical industry, rubber, electroplating and so on.
  - 1 kilometer away from light pollution sources such as food, leather, and heating boilers.
- For applications in offshore environments, the module shell may be subject to spot corrosion or the life of the entire machine may be shortened, so you need to choose carefully. Please consult the relevant service department for details. The offshore range value is an area within the following radius: 0.5 kilometers to 3.7 kilometers from salt water (such as the ocean).

2.6 Signs on the Charging Station

Symbol	Risk Description
	Hazardous voltage that gives risk of electrocution
	Ground/Earth connection

2.7 Disposal Instructions

Potential hazardous substances of the charging station can have a negative impact on the environment and human health if the waste is not handled properly. Dispose any waste as needed to protect the environment and promote the reuse and recycling of the materials.

- Obey the local rules when discarding parts, packaging materials or the charging station.
- Discard electrical and electronic equipment separately in compliance with the WEEE-2012/19/EU Directive on waste of electrical and electronic equipment.
- Do not mix or dispose the charging station with the household waste.

2.8 Cyber Security

NOTICE

This section is applicable to the Ethernet and Wi-Fi connection.

The charging station can use a network interface for connection and information and data communication. The owner bears the responsibility of a secure connection between the charging station and the owner's network or any other networks.

Appropriate measures shall be taken by the owner to shield the charging station, the network, the system, and the interface from any security breaches, unauthorized access, interference, intrusion, leakage and/or theft of data or information. These measures may include firewall building, authentication methods, data encryption, and anti-virus programs installation, etc.

Autel is not liable for damages and/or losses pertaining to the security breaches described above.

3. General Introduction

This charging station is designed to charge an electric vehicle (hereinafter called EV). The charging station provides you with safe, reliable, fast, and smart charging solutions.

Intended Use

This charging station is intended for the DC charging of EVs. It is intended for both indoor and outdoor use.

- Fleet
- Highway
- Commercial Parking
- Others

NOTICE

- When operating charging stations without a cable management system (CMS) and the charging cables are longer than 7.5 meters, use cable management devices such as cable reels and cable bridges to prevent cable tangling, wear, or tripping.
- The images and illustrations depicted in this manual may differ slightly from the actual product.

DANGER

- The equipment must be operated as described in this manual or other related documents released by Autel. Failure to comply may result in human injury and/or damage to the property.
- Use the equipment only as intended.
- For the connection between the equipment and electric vehicle, no additional cables are required. A charging cord shall not be altered to extend or divide the cable length.
- Adaptors or conversion adapters are not allowed to be used.
- Cord extension sets are not allowed to be used.
- The use of Y-cables or similar devices is not permitted.
- National application guidelines and specifications for charging stations must be taken into account.

ESD PROTECTION AREA

The equipment contains components and assemblies that are susceptible to electrostatic discharge (ESD). Appropriate ESD measures should be taken to protect the electronics during any work on the equipment:

- Wear a grounding bracelet and ground it at one of the potential equalisation points on the charging station, e.g. on the doors.
- If the gloves are used, they must be ESD compliant.

3.1 Nameplate

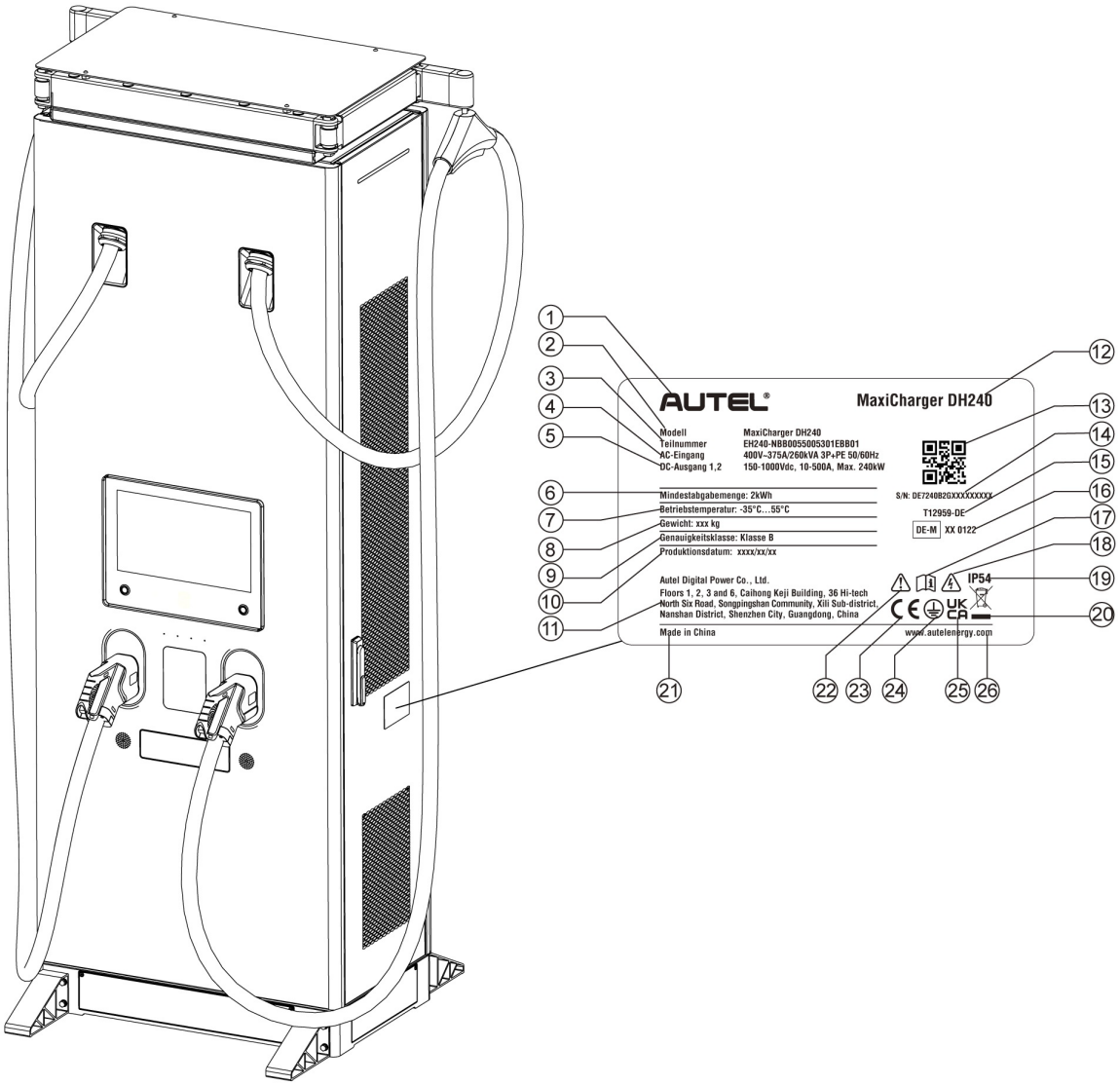


Figure 3-1 Nameplate

1. Manufacturer
2. Type Code
3. Part Number
4. Input Information
5. Output Information
6. Minimum Measured Energy Value
7. Operating Temperature
8. Weight
9. Accuracy Class
10. Production Date
11. Manufacturer Address
12. Product Series
13. Serial Number (QR code)
14. Serial Number (plain text)
15. Type Examination Certificate Number
16. Metrology Marking
17. Instruction Manual
18. Dangerous Voltage with Risk of Electric Shock
19. IP Protection Class
20. Waste from Electrical and Electronic Equipment
21. Country of Manufacture
22. General Risk
23. CE Marking
24. Protection Class 1
25. UK Conformity Tested
26. Manufacturer Website

3.2 Product Overview (Outside)

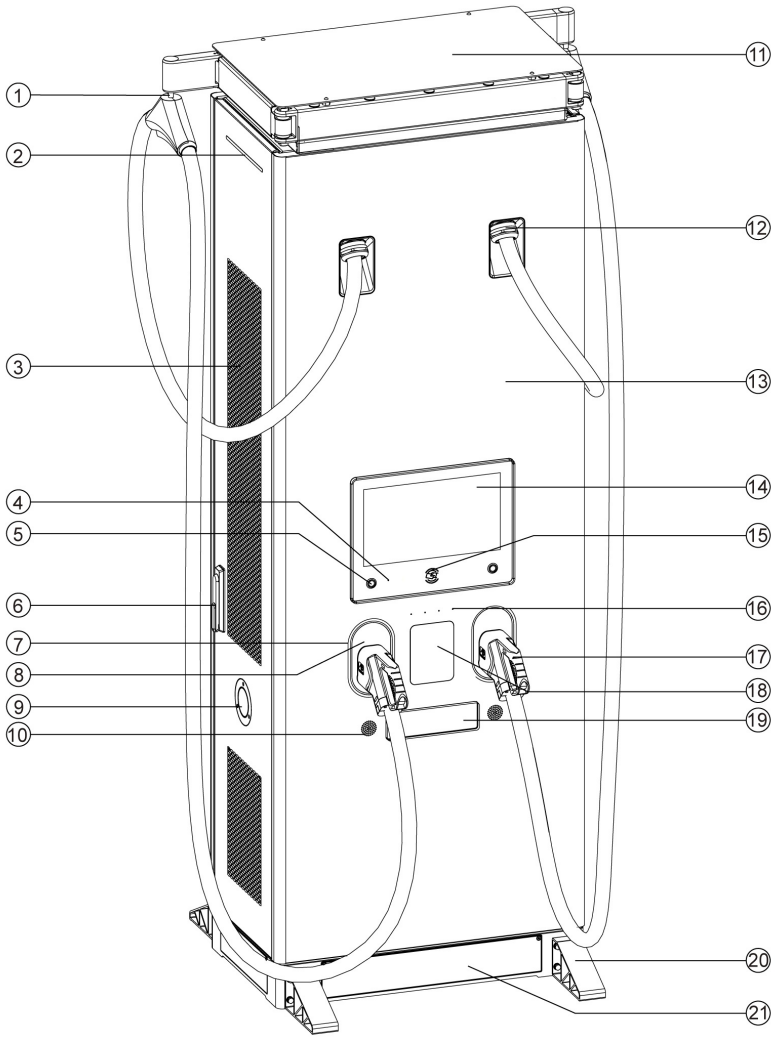


Figure 3-2 Product Overview (Outside)

1. CMS
2. LED Indicator (Refer to *Table 3-1*)
3. Vent
4. Ambient Light Sensor
5. Operation Button
6. Handle Lock
7. Socket Indicator
8. Socket
9. Emergency Stop Button
10. Loudspeaker
11. Antenna
12. Waterproof Cable Fixing Connector
13. Front Door
14. Touchscreen
15. RFID Reader
16. Microphone
17. Charging Handle
18. POS Device (Optional)
19. Meter
20. Angle Bracket
21. Base

NOTICE

- Autel can deliver the charging station with different payment terminals. The available options vary depending on the region of the installation. Consult Autel's customer service to obtain more information about the different payment options.
- The product offers a choice between a 15.6-inch and a 27-inch touchscreen. Please refer to the actual product.

Table 3-1 Indicator Descriptions

Charging Status	Color		Description
	Top Indicator	Socket Indicator	
Standby Mode	Solid Green	Solid Green	A charging handle is available.
EV Connected	Solid Blue	Solid Blue	An EV is connected to the charging station.
Charging	Breathing Blue	Breathing Blue	Indicates the charging progress.
Charging Completed	Solid Blue	Solid Blue	An EV is fully charged or has stopped charging. The charging handle is still connected to the EV.
Reservation	Solid Cyan	Solid Cyan	The charging station is reserved.
Updating	Solid Yellow	Solid Yellow	The charging station is being updated.
Error	Solid Red	Solid Red	An error has occurred.

Table 3-2 Description of the Doors of the Charging Station

No.	Description
A	Front Door (with touchscreen)
B	Left Door (with the emergency stop button)
C	Right Door

WARNING

- Opening the front and rear doors is not recommended.
- Ensure all the doors are locked before operating the charging station.

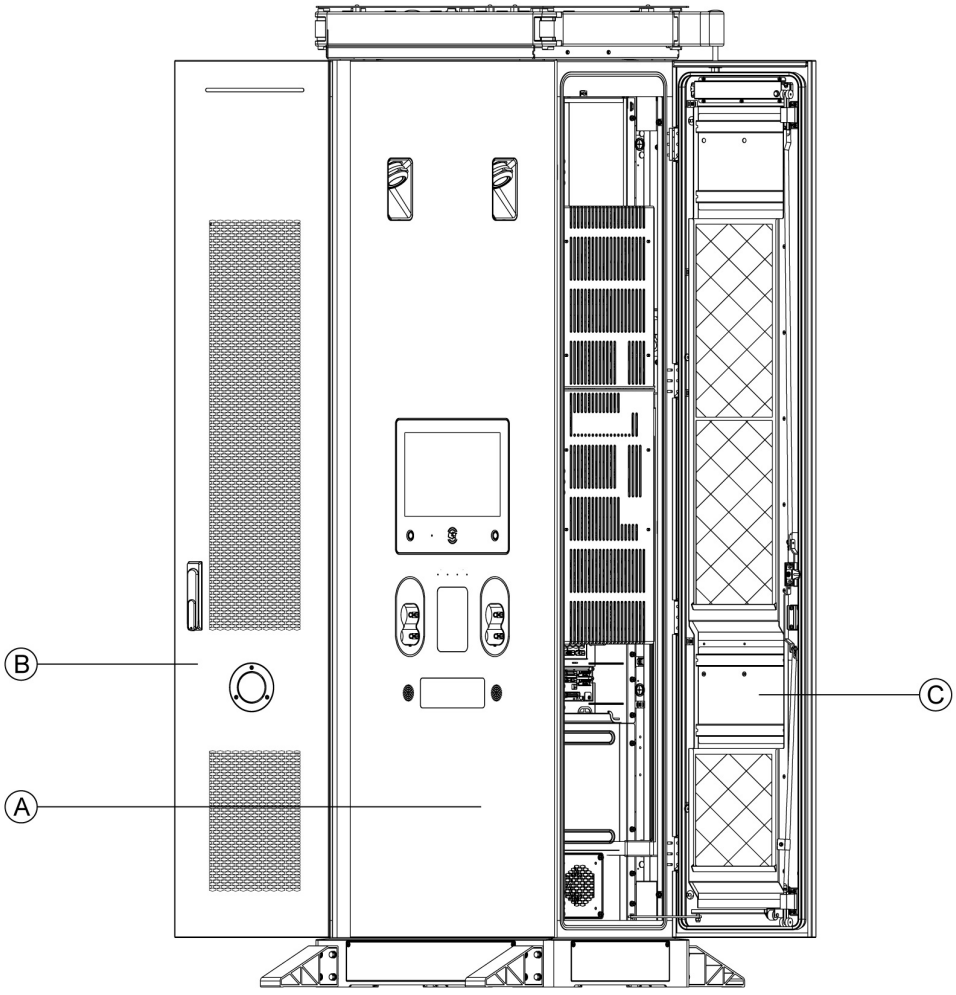


Figure 3-3 Doors of the Charging Station

3.3 Product Overview (Inside)

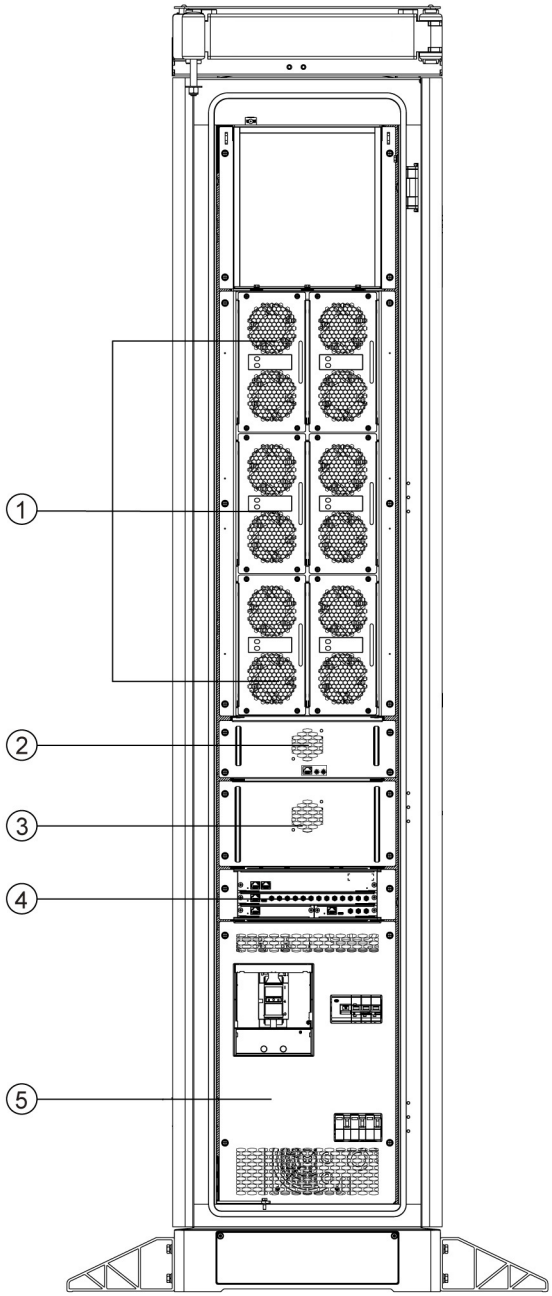


Figure 3-4 Product Overview (Inside)

1. Charging Module
2. Matrix Module
3. DC Output Module
4. Control Module
5. AC Input Unit

3.3.1 Matrix Module

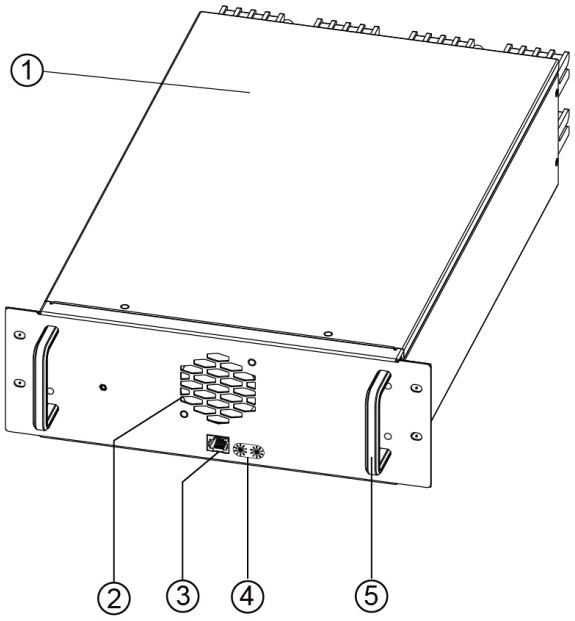


Figure 3-5 Matrix Module

Dimensions (W x D x H): 314 x 525 x 103 mm

Weight: Approx. 13.8 kg

1. Cover
2. Cooling Fan
3. Debugging Port
4. DIP Switch
5. Handle

3.3.2 DC Output Module

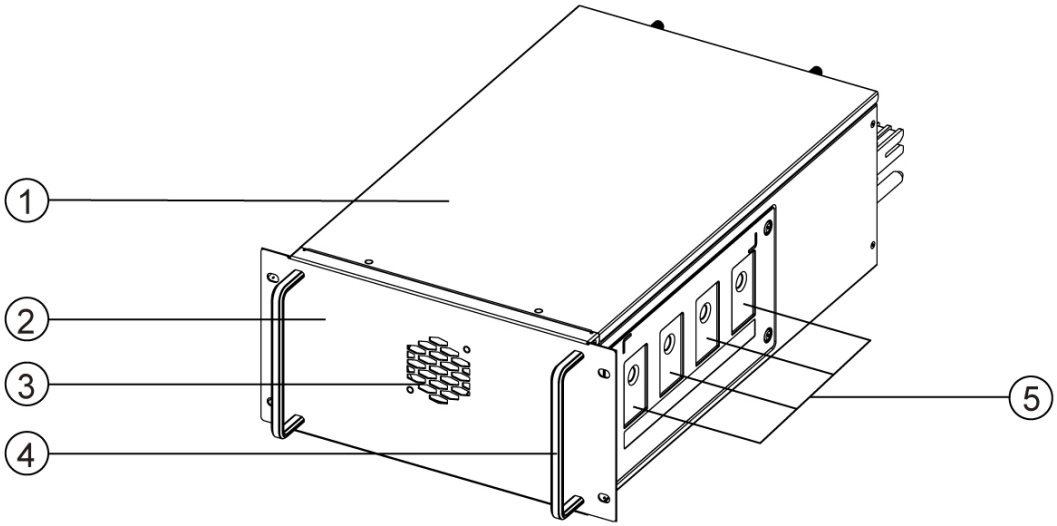


Figure 3-6 DC Output Module

Dimensions (W x D x H): 314 x 524 x 153 mm

Weight: Approx. 15 kg

1. Cover
2. Front Panel
3. Cooling Fan
4. Handle
5. DC Output Connector

3.3.3 Control Module

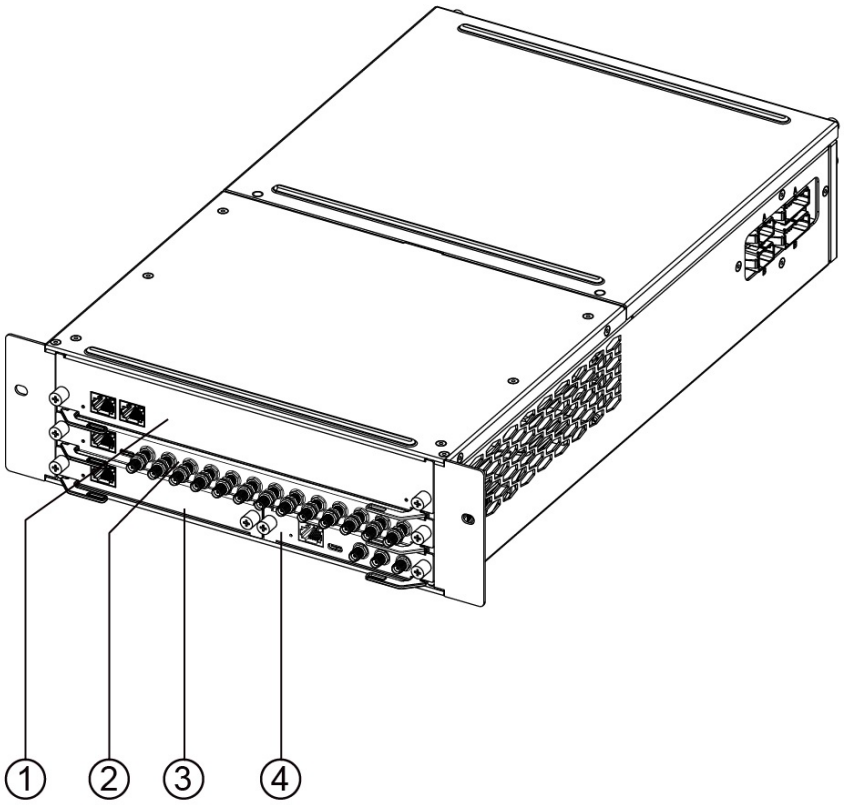


Figure 3-7 Control Module

Dimensions (W x D x H): 265 x 470 x 93 mm

Weight: Approx. 7 kg

1. CCU
2. RBU
3. ECU
4. TCU

3.3.4 AC Input Unit (Inside)

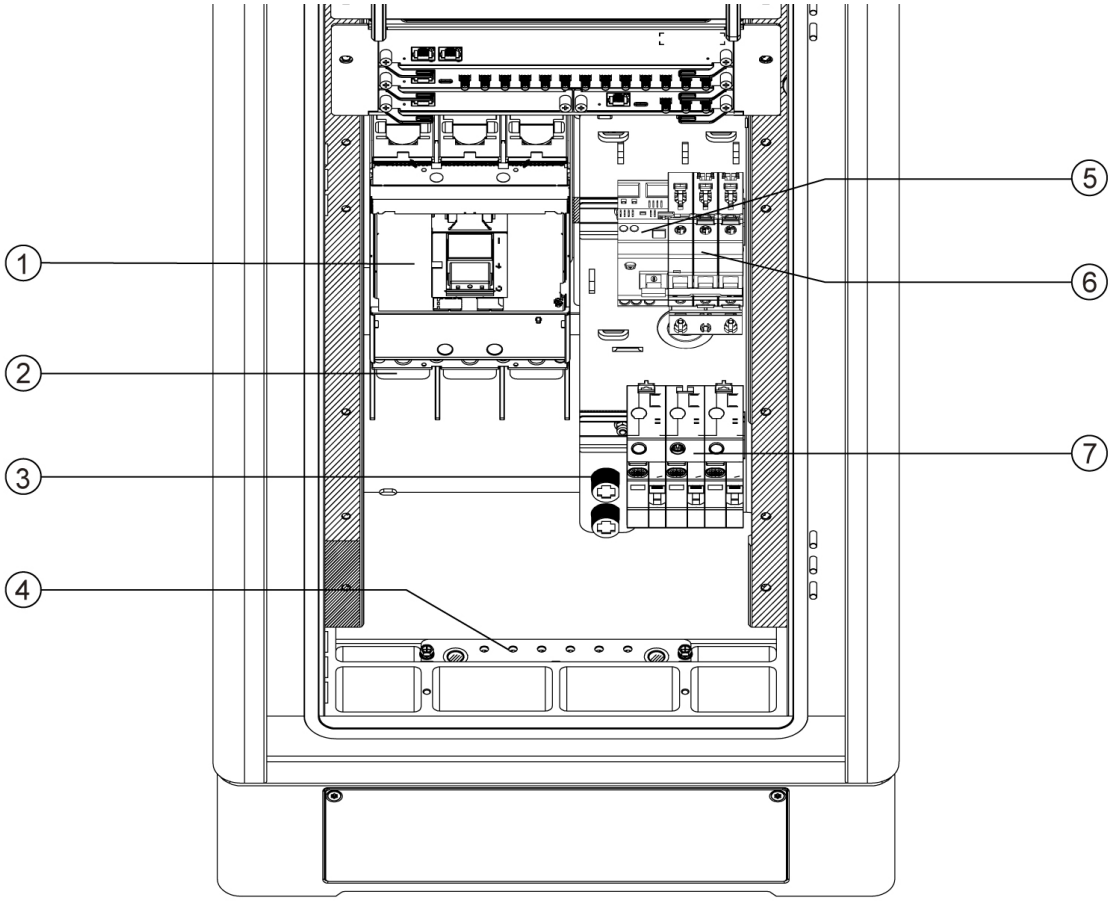


Figure 3-8 AC Input Unit (Inside)

1. MCCB
2. AC Input Connector
3. Ethernet Port
4. PE Bus Bar
5. RCD
6. MCB
7. SPD

3.4 Product Dimensions

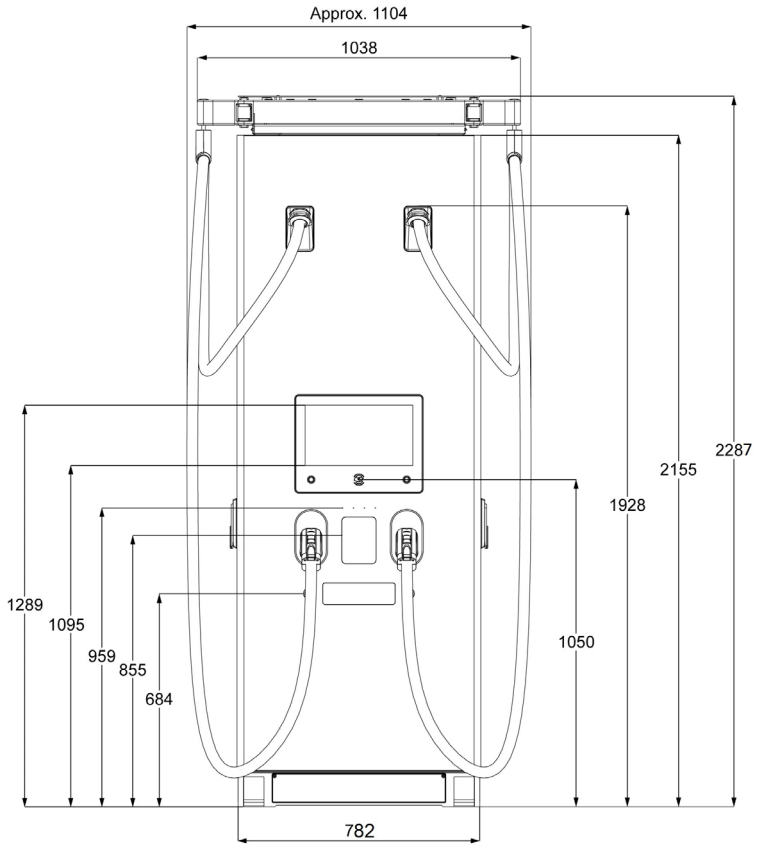
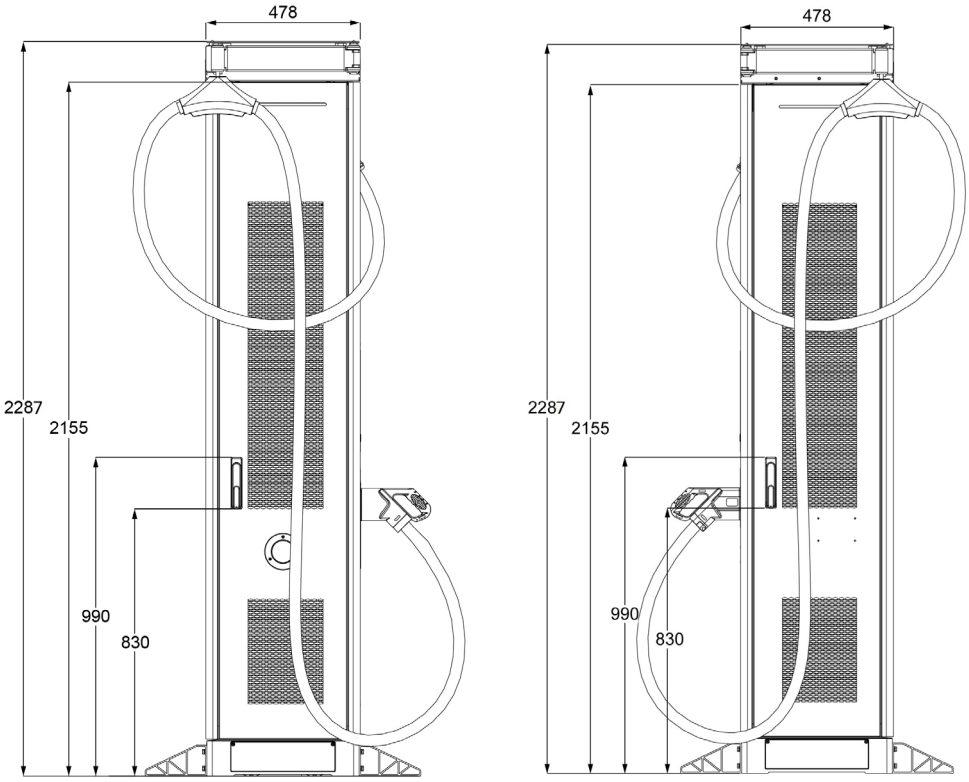


Figure 3-9 DH240 Dimensions (Front View)



Left Side View *Right Side View*

Unit: mm

Figure 3-10 DH240 Dimensions (Side View)

3.5 Direction of Airflow

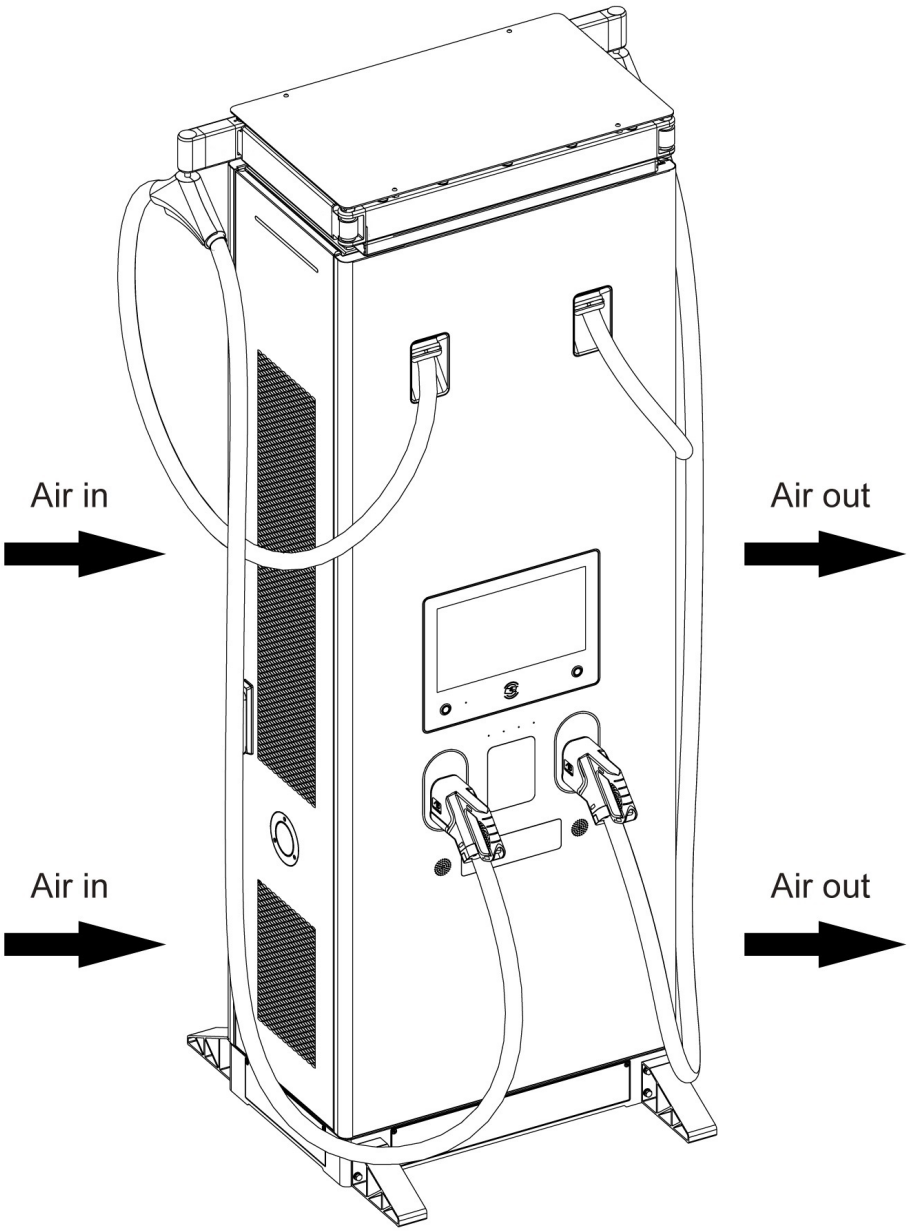


Figure 3-11 Direction of Airflow

3.6 Principle Diagram

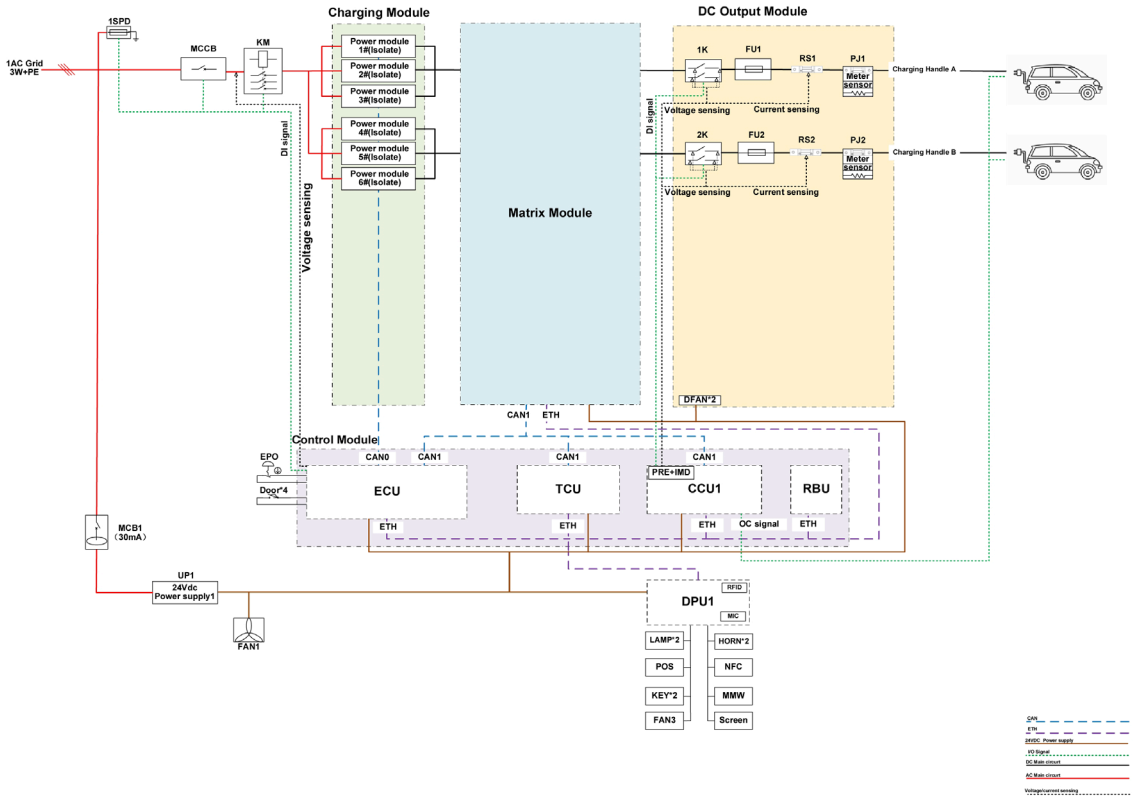


Figure 3-12 Principle Diagram

3.7 Manufacturer's Seal

The manufacturer's seal must be checked prior to each use of the charging station.

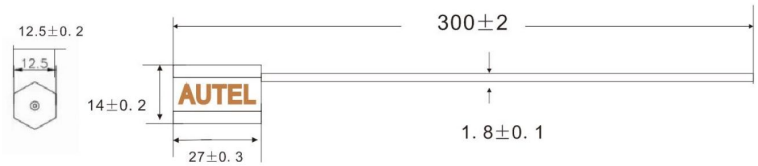


Figure 3-13 Sample of Manufacturer's Seal

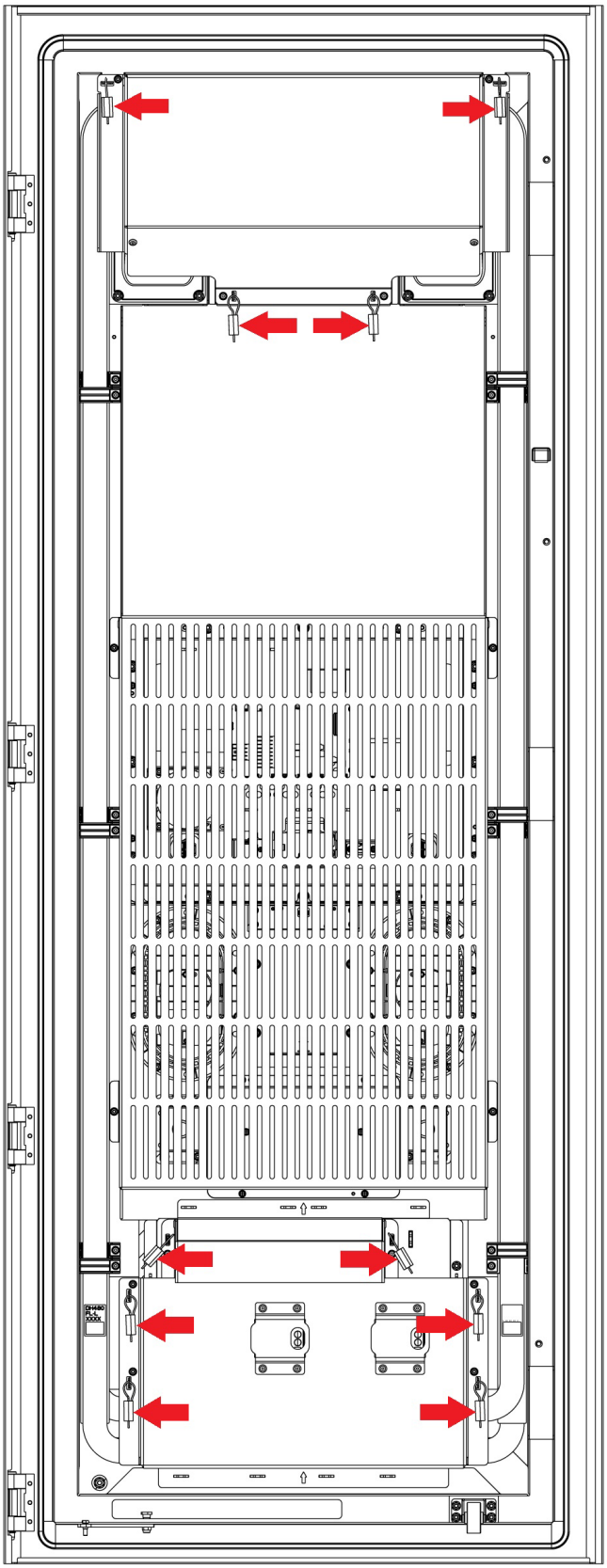


Figure 3-14 Locations of Manufacturer's Seal (Front Door) (1)

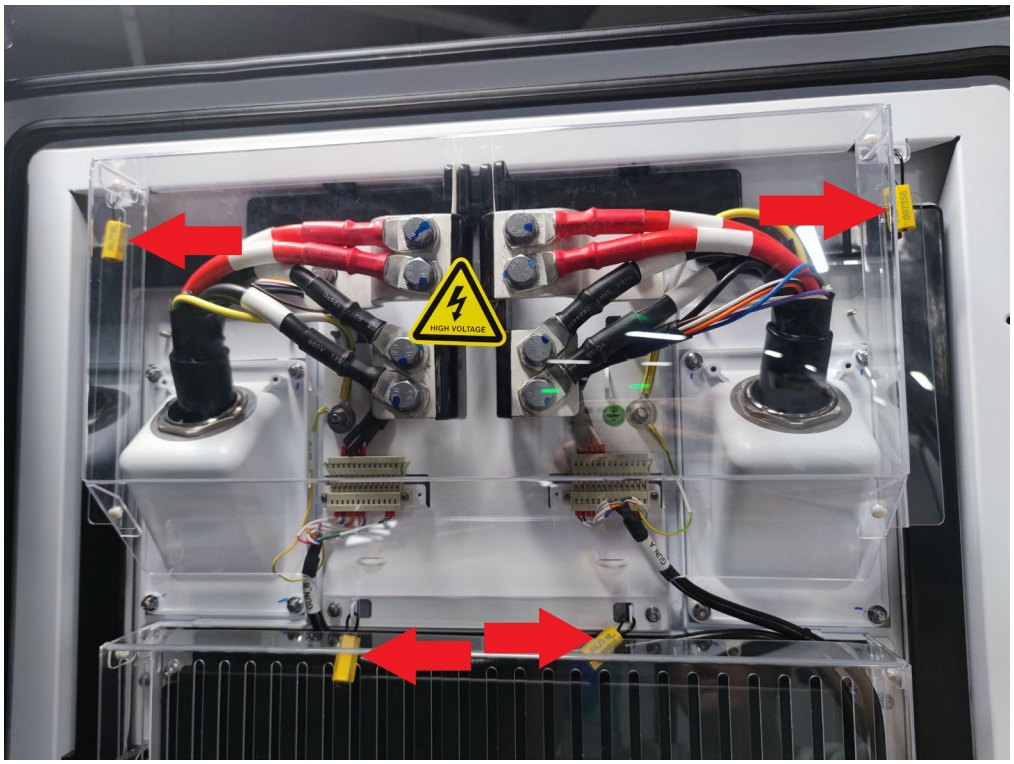


Figure 3-15 Locations of Manufacturer's Seal (Front Door) (2)

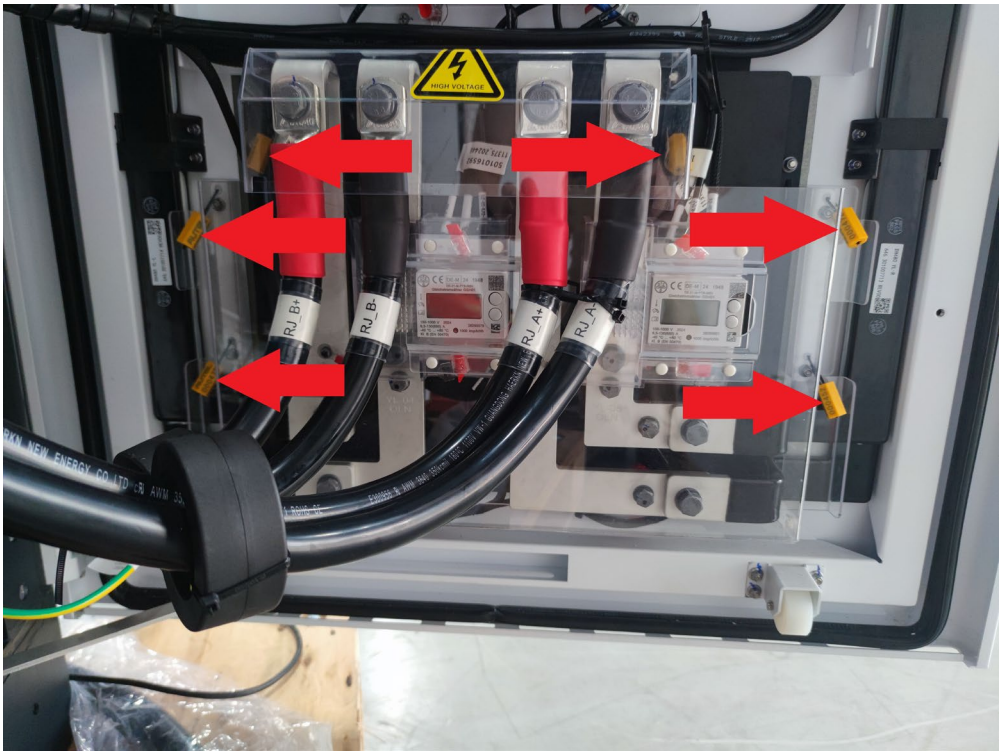


Figure 3-16 Locations of Manufacturer's Seal (Front Door) (3)

3.8 Meter Specifications

Item	Specification
Manufacturer	DZG Metering GmbH
Model	GSH01 (with the external display ED-DC-01)
Type	Single-phase DC meter

3.9 Cloud Service Portal

Autel provides a set of cloud-based tools to commission, monitor, and troubleshoot the charging station. For more information, contact your Autel e-Mobility representative.

3.10 Interface

The operator cannot change any parameters, including legal and non-legal parameters. If the operator wishes to change a non-legal parameter, such as displaying advertisements on the home screen, the operator must contact Autel to discuss the feasibility of the proposed changes. If the proposed changes are deemed reasonable and feasible by the operator, Autel will implement the changes via wireless communication between the backend and the charge controller. However, neither Autel nor the operator can change legally relevant parameters.

4. Preparation

4.1 One-stop Commissioning

➢ Configuration

The commissioning of the charging station will be completed by the owner or the site operator, the installer, and the commissioning personnel. The steps are as follows.

– The owner or the site operator adds the charging station, creates the site, configures the charging station and designates the installation ticket on the Autel Operation and Maintenance Platform (O&M).

– The installer installs the charging station and conducts an inspection after installation.

– The commissioning personnel synchronizes the configuration to the charging station using the Autel Config app.

NOTICE

➢ The role of the installer and commissioning personnel on the Autel Operation and Maintenance Platform (O&M) is **Installer**.

➢ The installation and commissioning of the charging station can be carried out by different people or by the same person.

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1. Log in to the Autel Operation and Maintenance Platform by inputting the account and the password. The URL of the platform is https://omcb-eu.autel.com/.

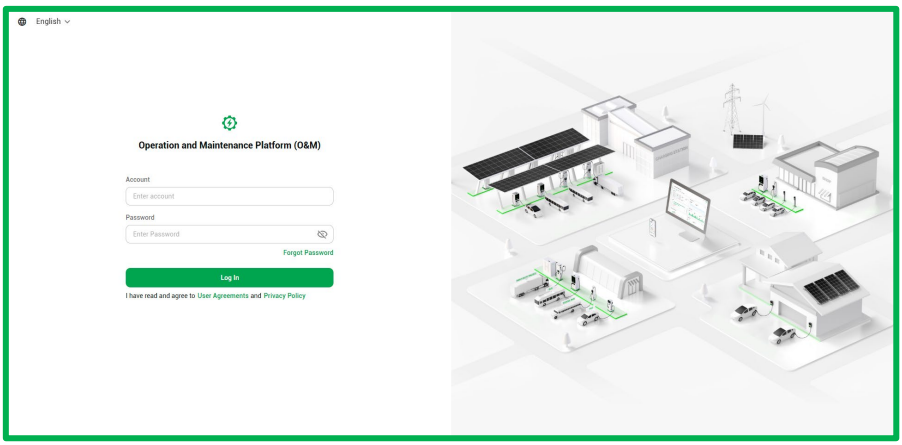


Figure 4-1 Log-in Screen

NOTICE

Autel will assign a merchant account to the customer whose purchase order can be checked in SAP. An email will be sent to the super administrator account created when activating the merchant account, with a link to set the password. If you have any questions, contact Autel technical support or your local distributor.

2. Click on the "**people icon**" on the upper left of the screen to enter the User Manger screen.

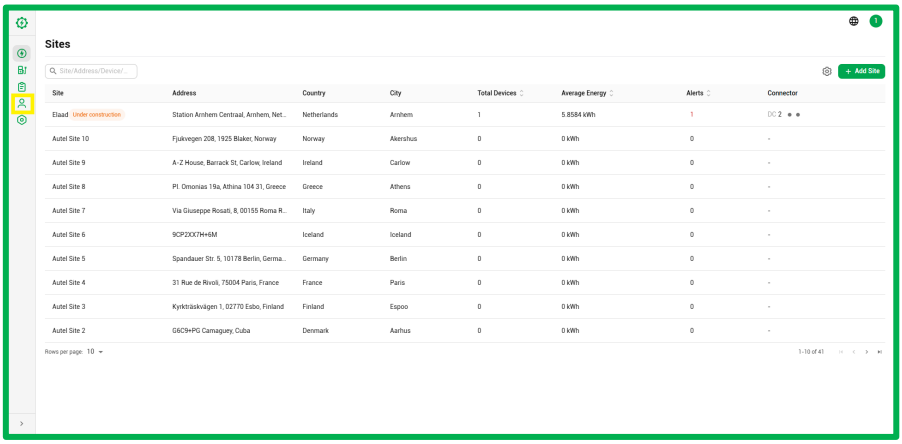


Figure 4-2 Sites Screen (1)

3. On the User Manager screen, click on "**+ Invite User**".

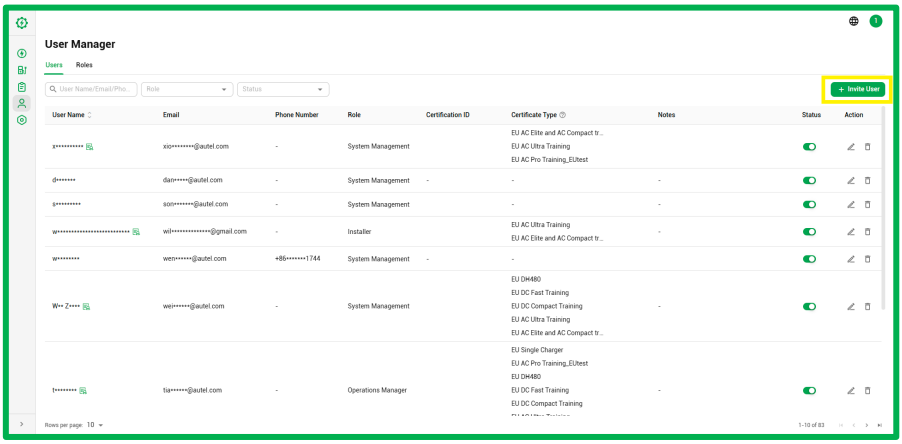


Figure 4-3 User Manager Screen (1)

4. Input the email of the user and select the role. Then click on **Add And Invite** to proceed.

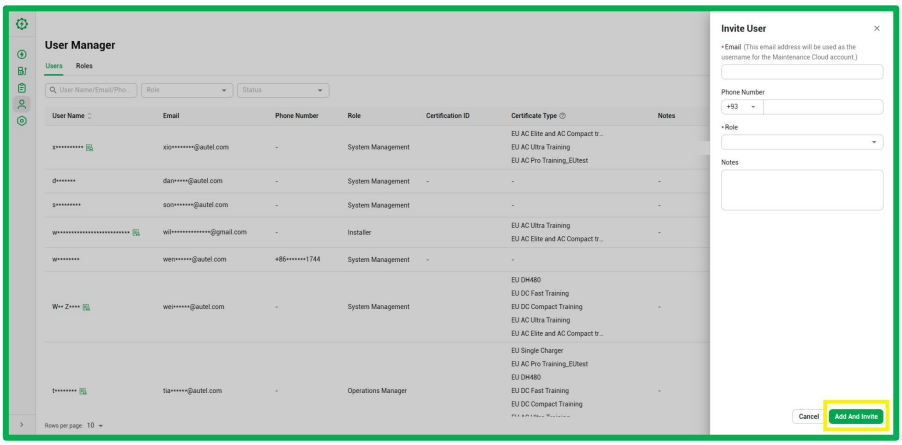


Figure 4-4 Inviting User Screen

NOTICE

- After being invited, the installer will receive an email which offers an access to set the account and the password for logging into the Autel Config app. **The account must be activated for the follow-up operations.**
- If the owner does not need to assign any roles for the site, skip **Steps 2** to **4** to proceed.

---

5. Click on the "**charging station icon**" on the upper left of the screen to enter the Devices screen.

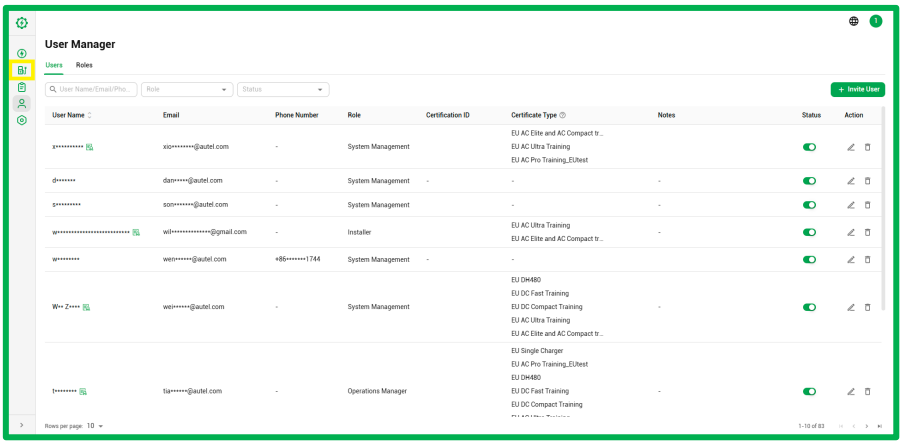


Figure 4-5 User Manager Screen (2)

6. On the Devices screen, click on "**+ Add Device**" on the upper right of the screen.

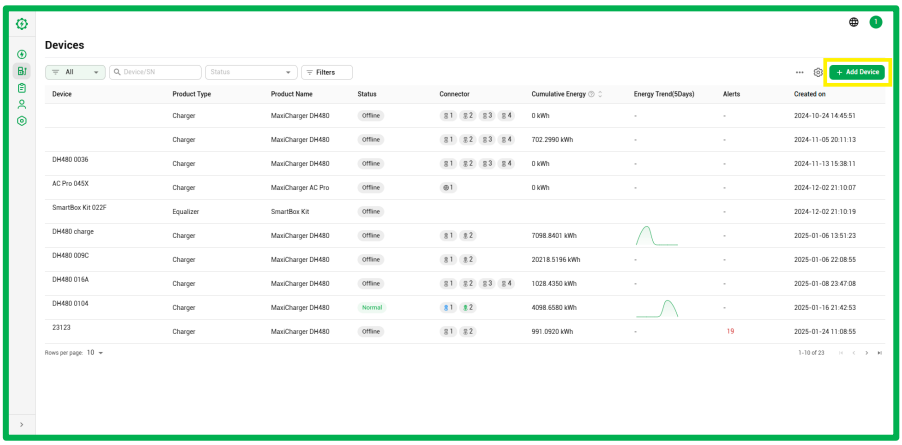


Figure 4-6 Devices Screen

7. Input the SN (serial number) and PIN of the charging station and then click on **OK** to add the charging station to the Autel Operation and Maintenance Platform.

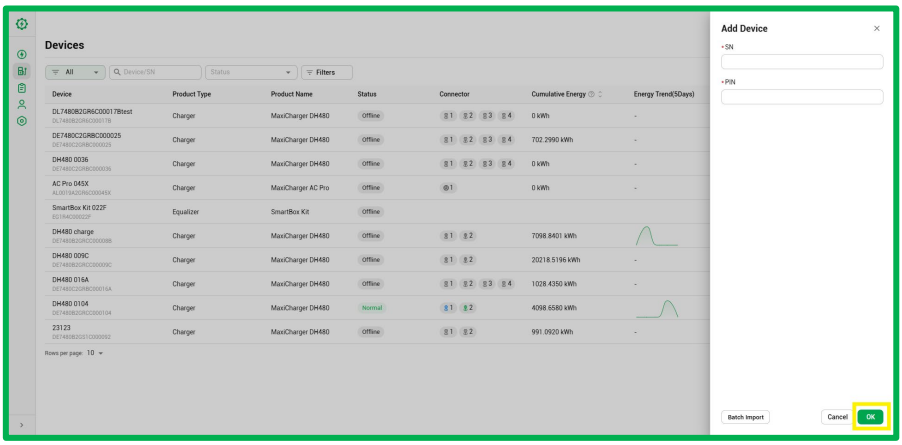


Figure 4-7 Adding Device Screen

NOTICE

Contact Autel technical support to obtain the PIN of the charging station.

---

8. Click on the "**lightning icon**" on the upper left of the screen to go back to the Sites screen.

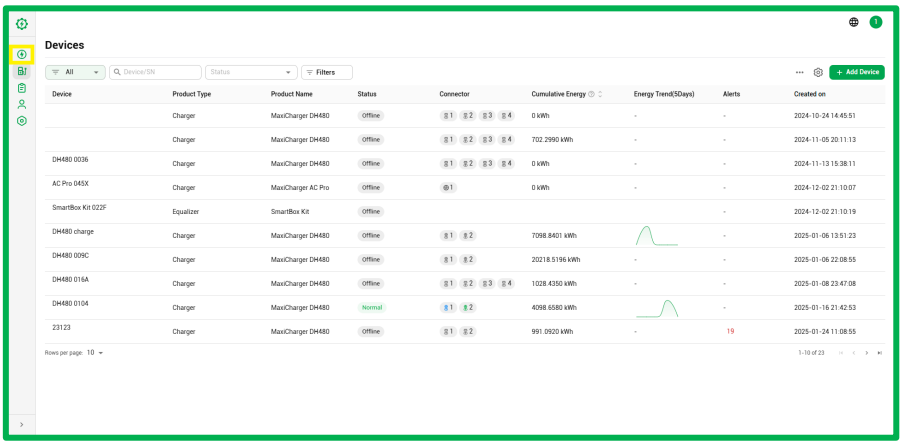


Figure 4-8 Sites Screen (2)

9. Click on "**+ Add Site**" on the upper right of the screen. The fields marked with asterisk are mandatory. Then click on **OK** to proceed.

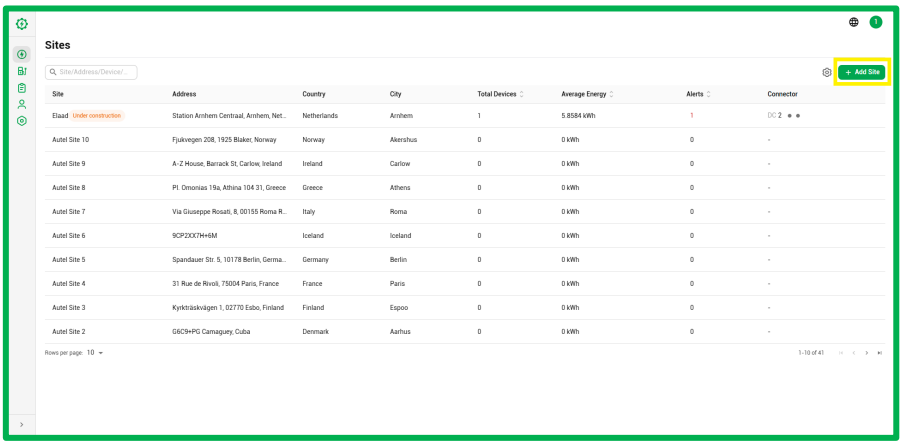


Figure 4-9 Adding Site Screens

NOTICE

The email you enter will receive notifications concerning the status of the installation ticket (confirmed or cancelled) and the installation work (started or completed).

10. Click on **Enter Site Creation Guide** to proceed.

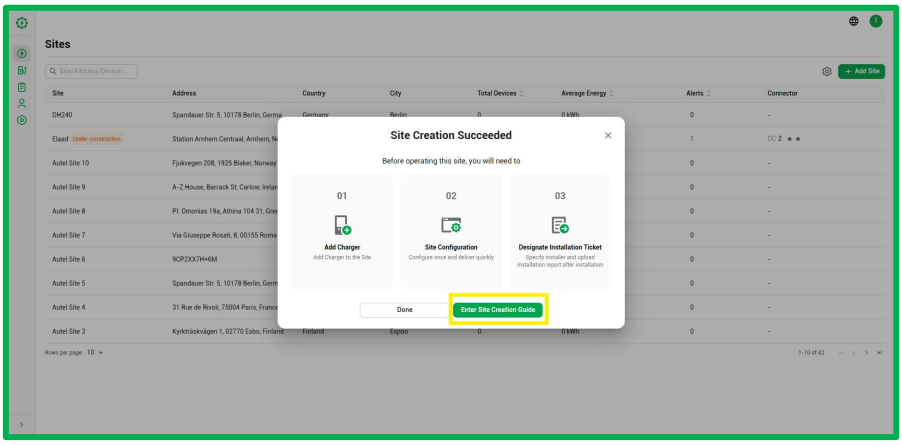


Figure 4-10 Site Creation Succeeded Screen

11. On the Site Creation Guide screen, click the **box** to the left of the SN to select the charging station as required. Then click on **Next** to proceed.

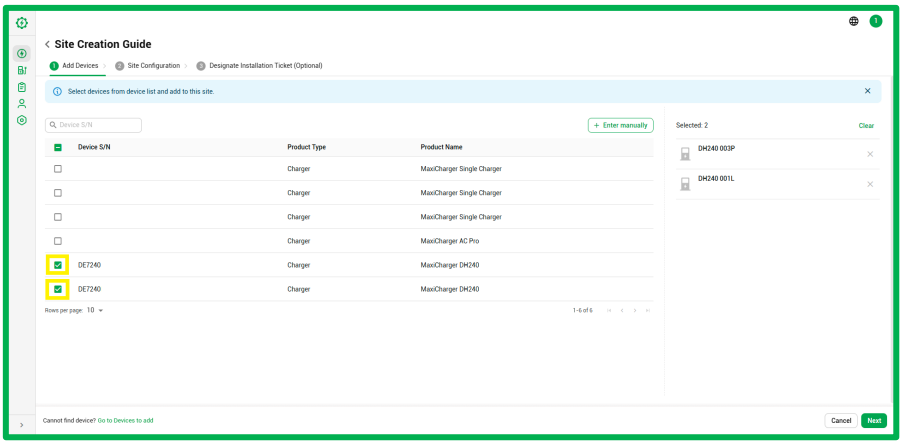


Figure 4-11 Site Creation Guide Screen

12. A prompt will appear. Determine whether to use the existing site configuration.

a) Click on **No** to start setting up a new site configuration.

b) Click on **Use And Assign Ticket** to use the existing site configuration. Then skip **Steps 13** to **17** to proceed.

c) Click on **Yes** to use the existing site configuration. Then skip **Steps 13** to **17** to continue.

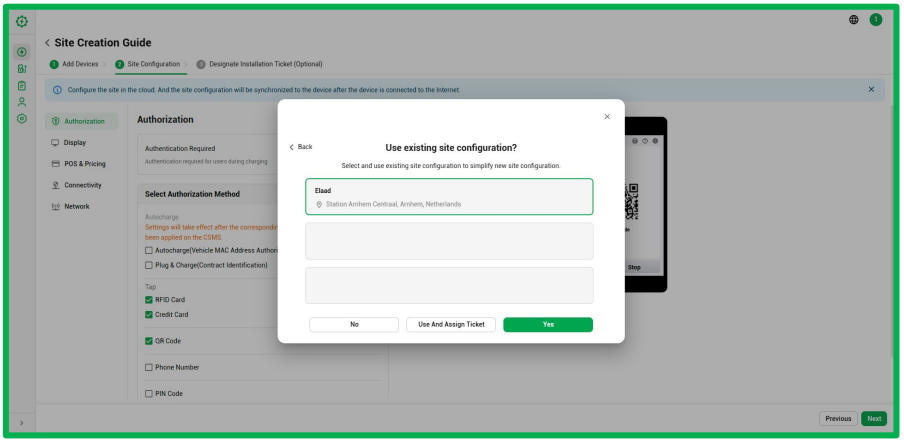


Figure 4-12 Selecting Site Configuration Screen

13. **Authorization Configuration**. Determine whether to enable the authentication function.

a) If the authorization function is not required, insert the charging handle into the charging port on the EV to start a charge session directly.

b) If the authorization function is required, toggle to enable the Authorization function.

1) Choose any of the following methods to start a charge session by tapping the **box** to the left of it.

- Autocharge
- Plug & Charge
- RFID Card
- Credit Card (optional)
- QR Code on the screen

2) Drag and drop the icon of the authorization methods and position them on the screen as required.

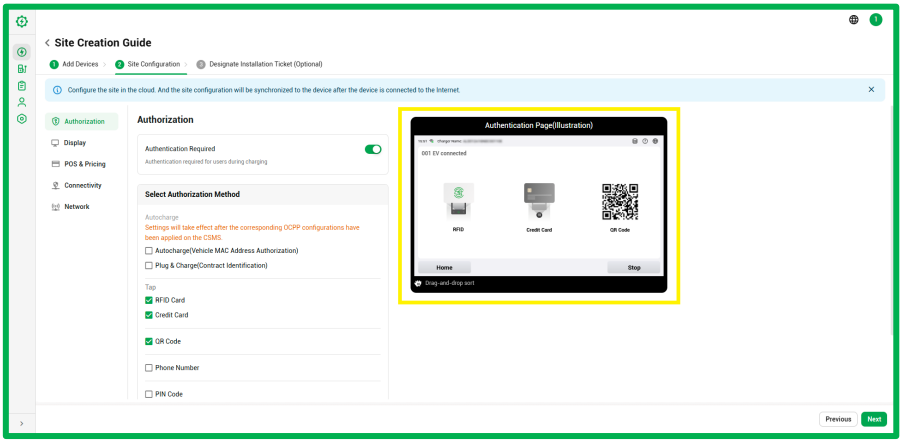


Figure 4-13 Selecting Authorization Methods

3) Add the URL of the items contained in the QR Code for accessing related details of the charging handle.

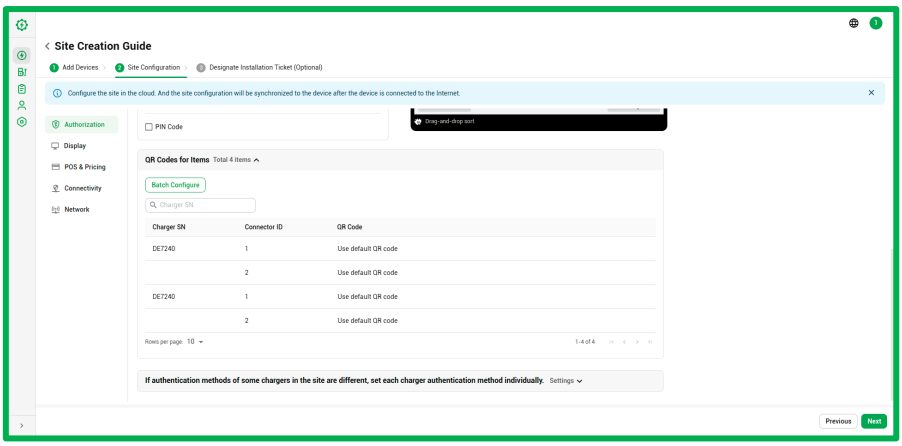


Figure 4-14 Adding the URL Screen

4) If there are more than one charging station at the site and you want to set the different authentication methods for each charging station individually, choose the authentication methods as required.

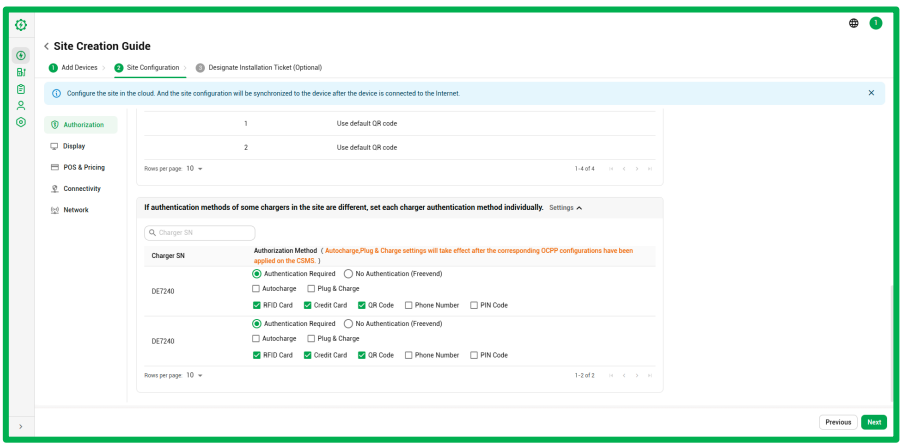


Figure 4-15 Setting the Authentication Method for Each Charging Station

NOTICE

When there is only one charging station at the site, the screen of configuring different authentication methods for different charging stations won't be displayed.

5) Click on **Next** to proceed.

14. Display Configuration.

1) Input the customer service hotline and choose where to position it on the standby (Home) screen.

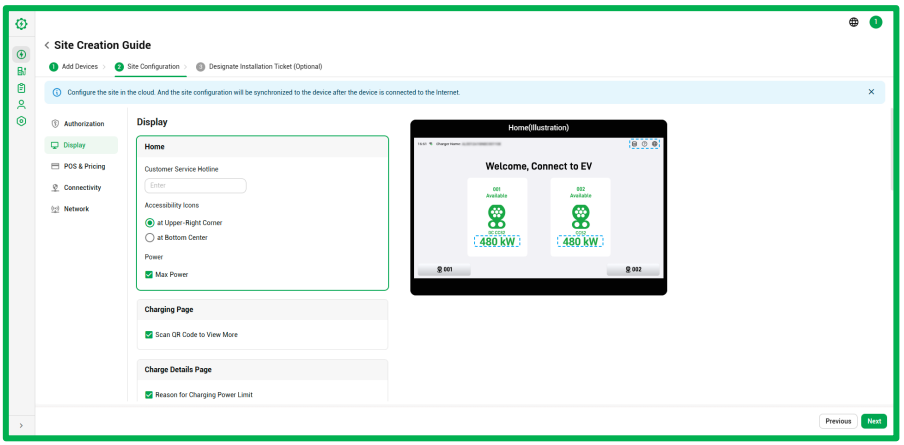


Figure 4-16 Setting the Standby (Home) Screen

2) Choose whether to place the QR Code on the Charging screen for accessing the charging details.

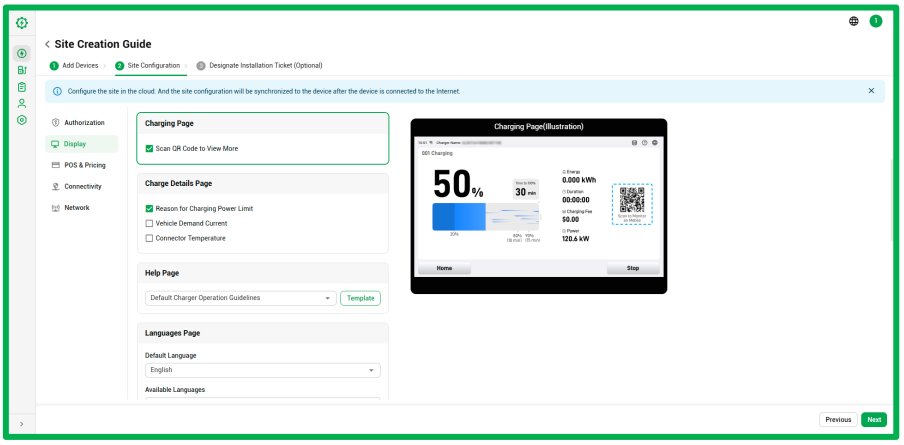


Figure 4-17 Setting the Charging Screen

3) Choose the items you want to display on the Charging Details screen.

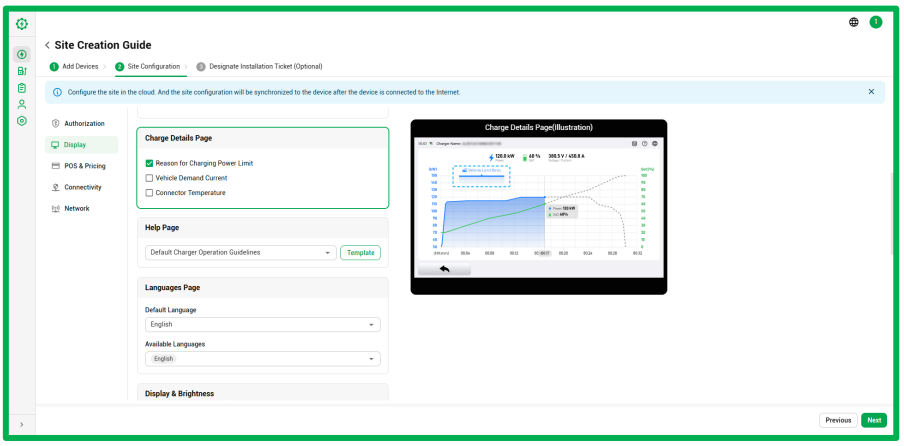


Figure 4-18 Setting the Charging Details Screen

4) Choose the template for the **Help** screen. You can also customize the template as required.

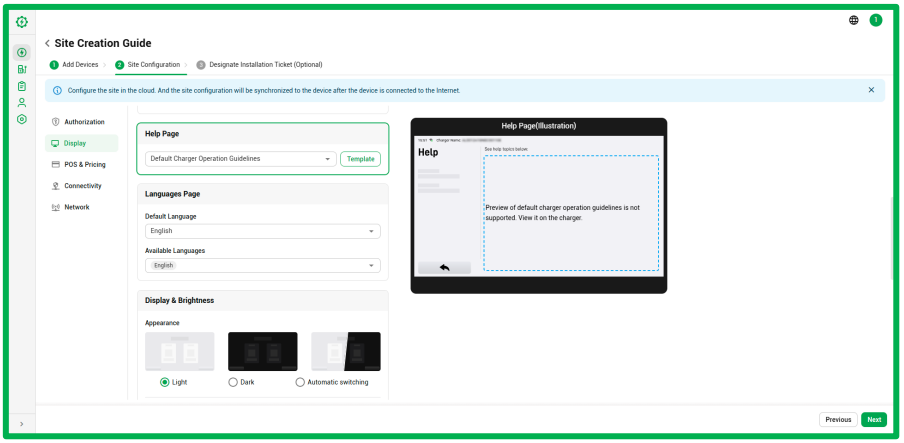


Figure 4-19 Selecting the Template for the Help Screen

5) Select the default language and add available languages for the charging station.

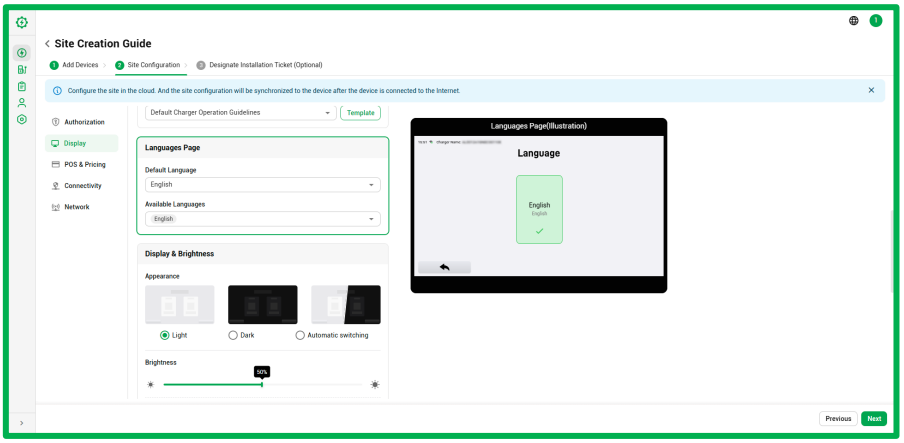


Figure 4-20 Setting the Default Language

6) Select the appearance for the display, set the brightness, and choose whether the charging station should automatically detect the ambient brightness.

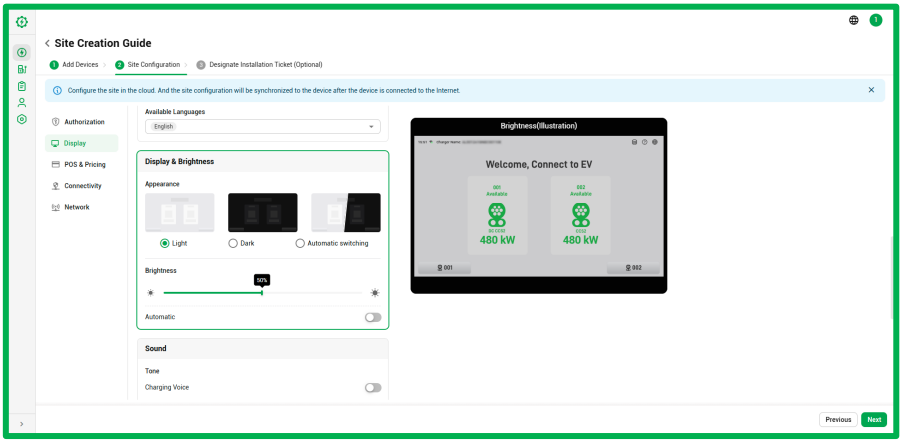


Figure 4-21 Display & Brightness Screen

NOTICE

The brightness can also be adjusted on the charging station.

7) Choose whether to turn on the charging voice and set the system volume.

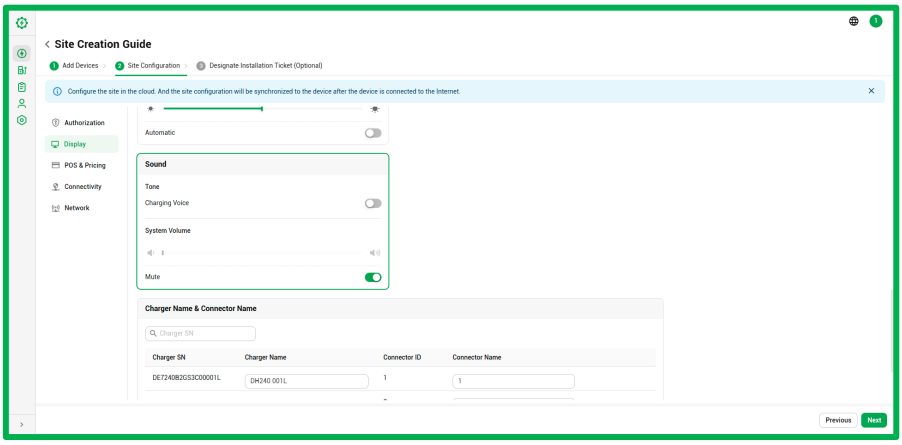


Figure 4-22 Setting the Sound

NOTICE

The volume can also be adjusted on the charging station.

8) Name the charging station and the charging handle.

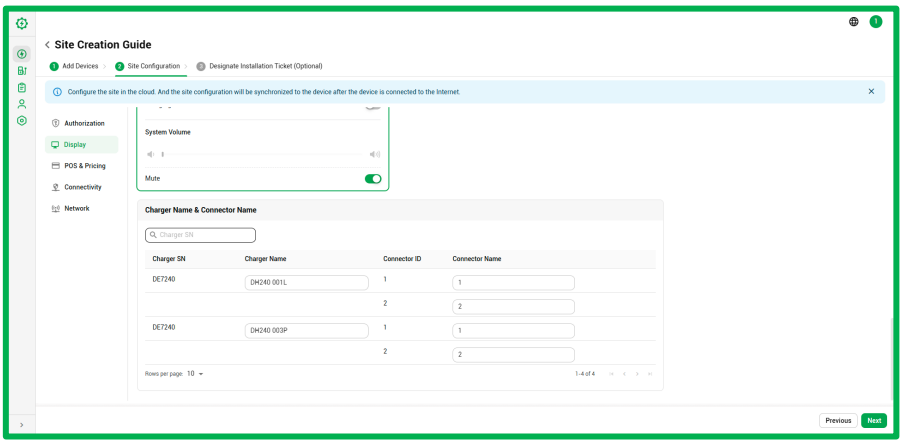


Figure 4-23 Naming the Charging Station and the Connector

9) Click on **Next** to proceed.

15. **POS & Pricing Configuration**. For the Function Mode, you can choose either Local POS or Cloud POS. If you go with Local POS, configuring the pricing rules is needed.

1) Select **Local POS**.

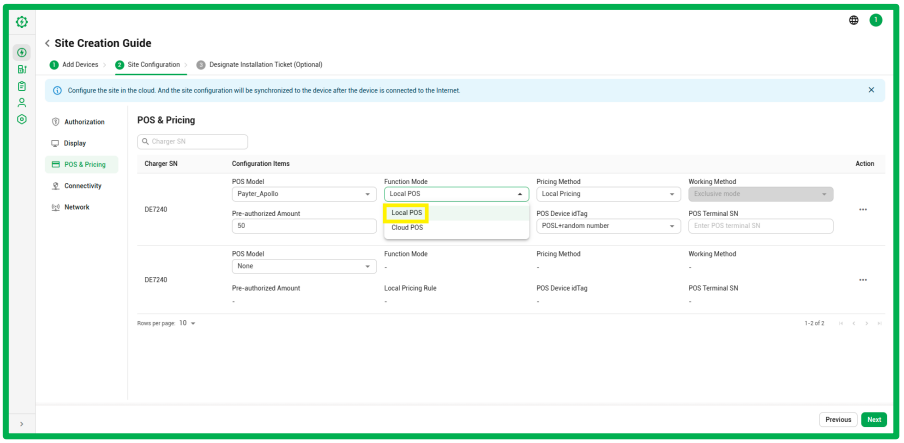


Figure 4-24 POS & Pricing Screen (1)

2) Click **View** to proceed.

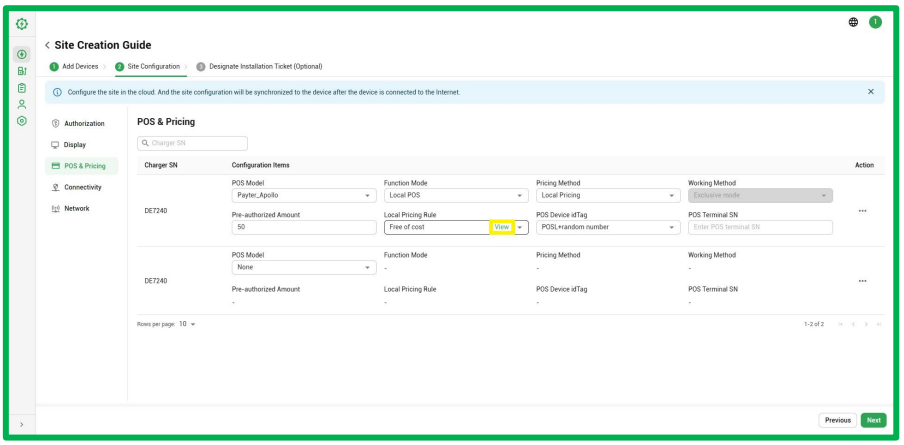


Figure 4-25 POS & Pricing Screen (2)

3) Click "**+Add**" on the upper right of the screen.

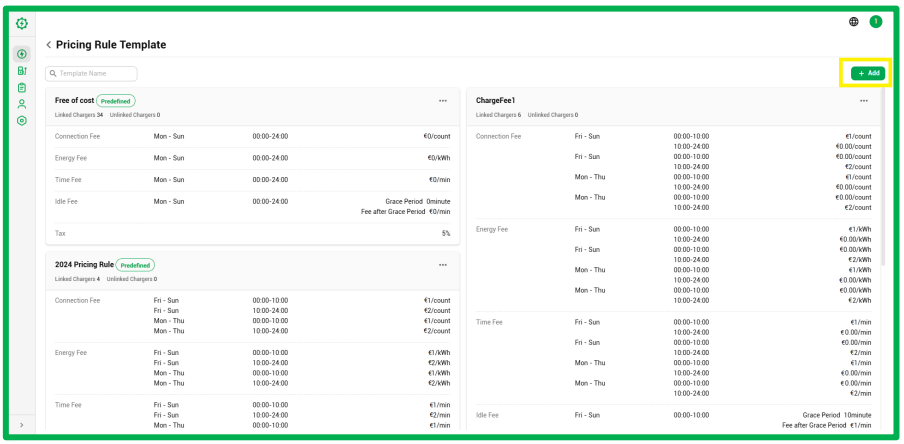


Figure 4-26 Pricing Rule Template Screen

4) Configure the pricing rules according to the on-screen prompts. The fields marked with asterisk are mandatory. Then click **Save** to save the configuration.

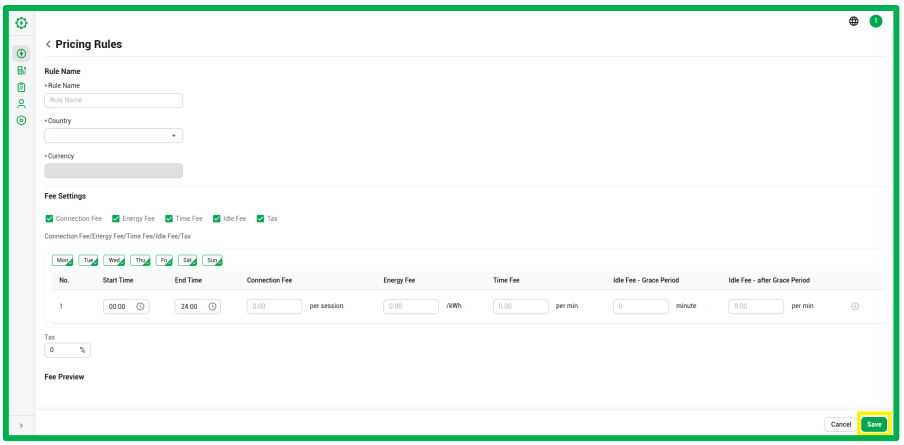


Figure 4-27 Pricing Rules Configuration Screen

16. **Connectivity Configuration**. Choose the OCPP Server for the charging station and decide whether to set a unique ChargeBox ID and authorization key for each charging station. Then click on **Next** to proceed.

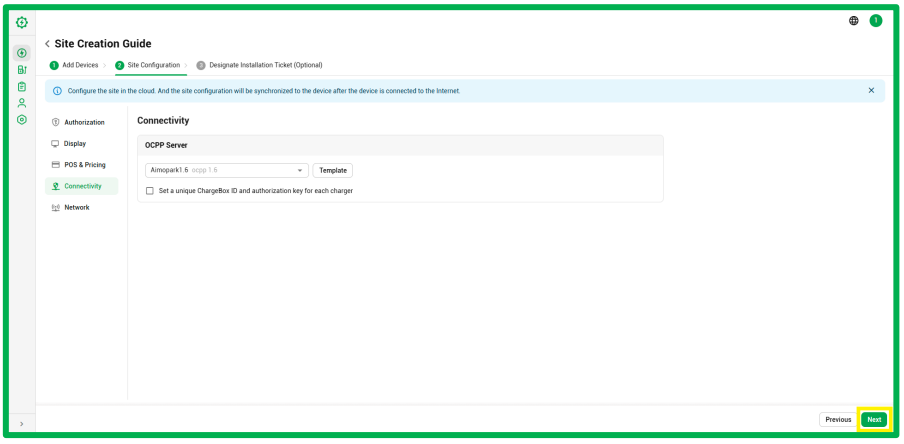


Figure 4-28 Connectivity Configuration Screen (1)

If the OCPP Server you need is not in the list, set the OCPP template for the charging station:

1) Click on **Template** on the screen.

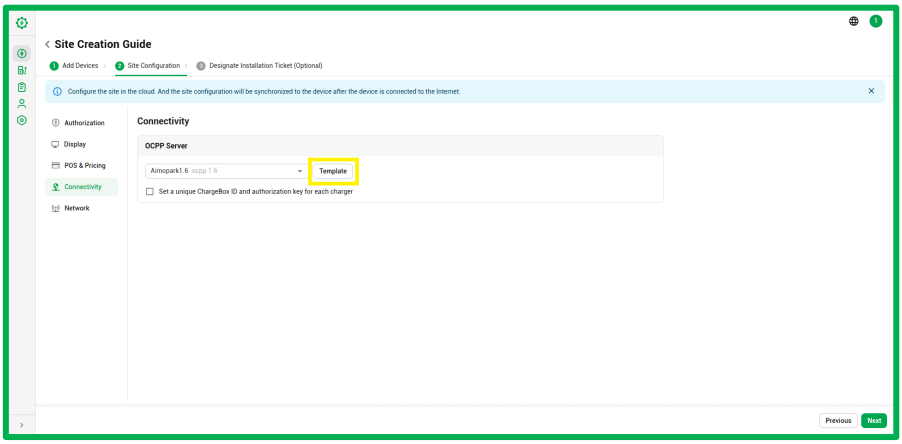


Figure 4-29 Connectivity Configuration Screen (2)

2) Click on "**+ Add**" on the upper right of the screen.

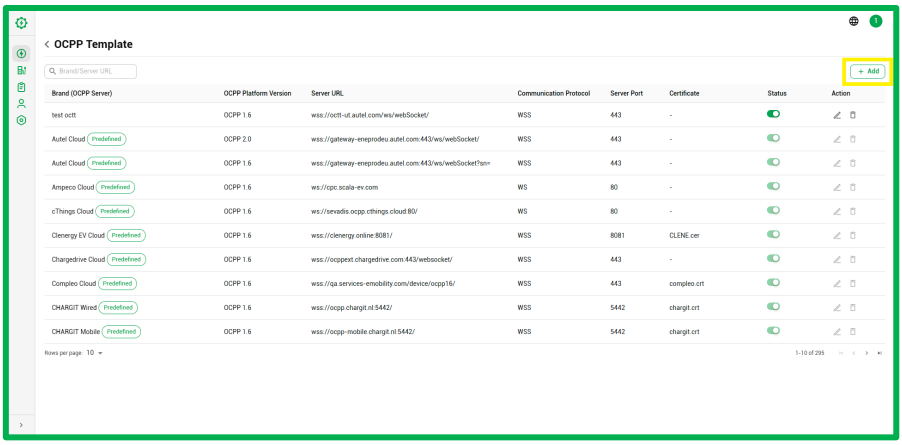


Figure 4-30 OCPP Template Screen (1)

3) Configure the OCPP Server according to the on-screen prompts. Then click on **OK** to complete the configuration.

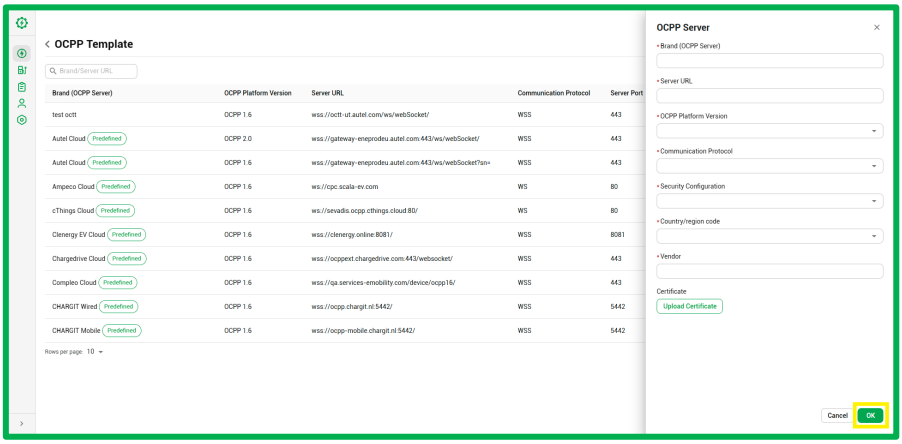


Figure 4-31 OCPP Server Configuration Screen

4) Click on "<" to go back to the connectivity configuration screen and then click on **Next** to proceed.

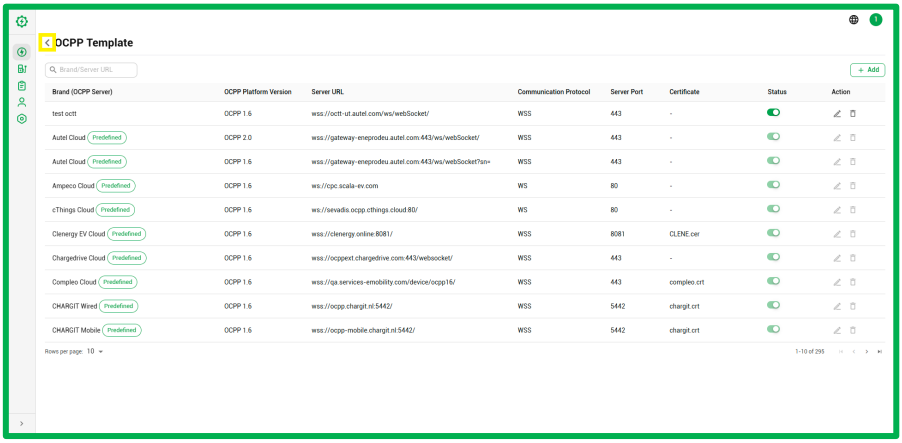


Figure 4-32 OCPP Template Screen (2)

17. **Network Configuration**. The charging station can be connected to the Internet via Ethernet, cellular network, or Wi-Fi. Choose the desired method for Internet connection.

a) **Via cellular network:** If the APN of the SIM card used needs to be configured, contact the service provider of the SIM card to obtain the related information of the APN.

I. For Single APN, click on "**+ Add APN**" and configure the APN according to the on-screen prompts. The fields marked with asterisk are mandatory. Click on **Submit** after finishing the configuration.

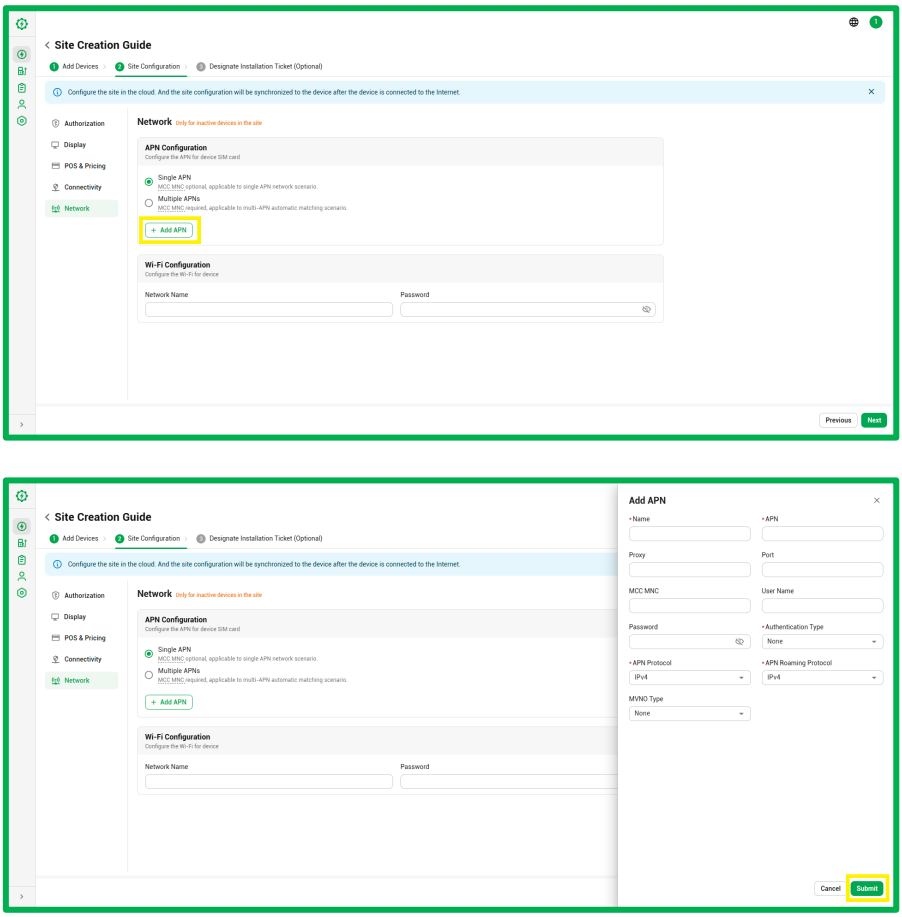


Figure 4-33 Configuring Single APN Screen

II. For Multiple APNs, click on "**+ Add APN**" and configure the APN according to the on-screen prompts. The fields marked with asterisk are mandatory, **especially the MCC MNC of the SIM card used for connecting the charging station to the Internet**. Click on **Submit** after finishing the configuration.

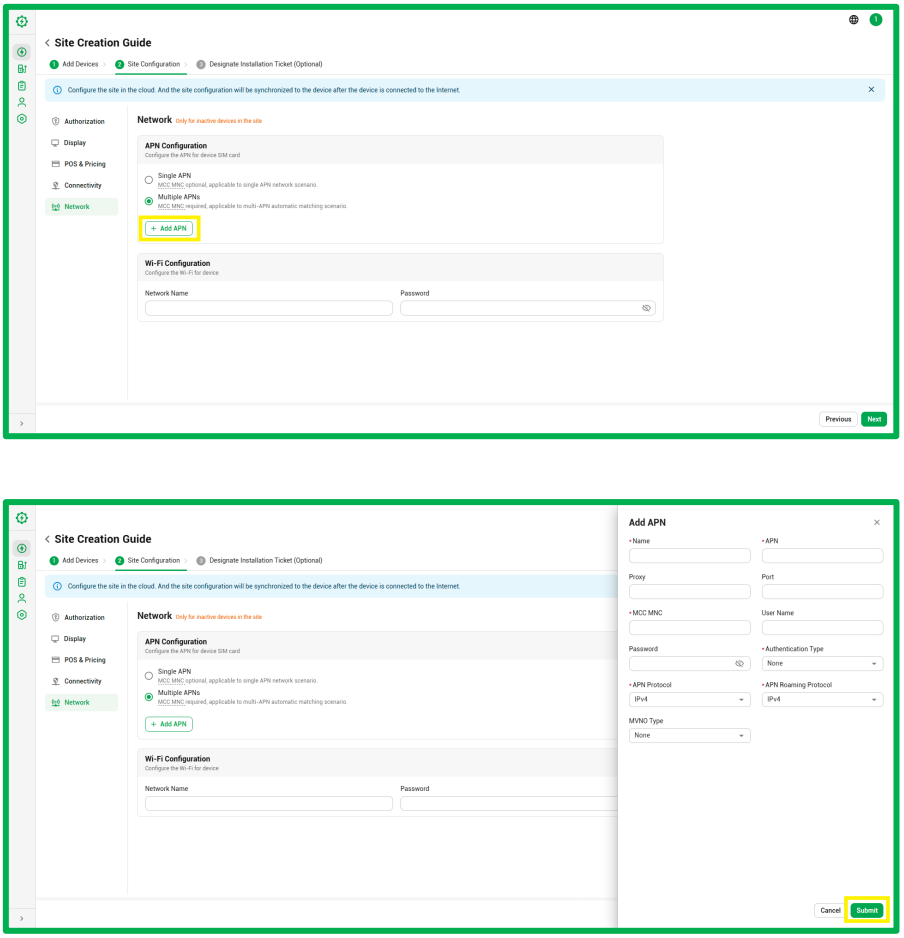


Figure 4-34 Configuring Multiple APNs Screen

b) **Via Wi-Fi:** Configure the Wi-Fi for the charging station by inputting the network name and its password. Then click on **Next** to proceed.

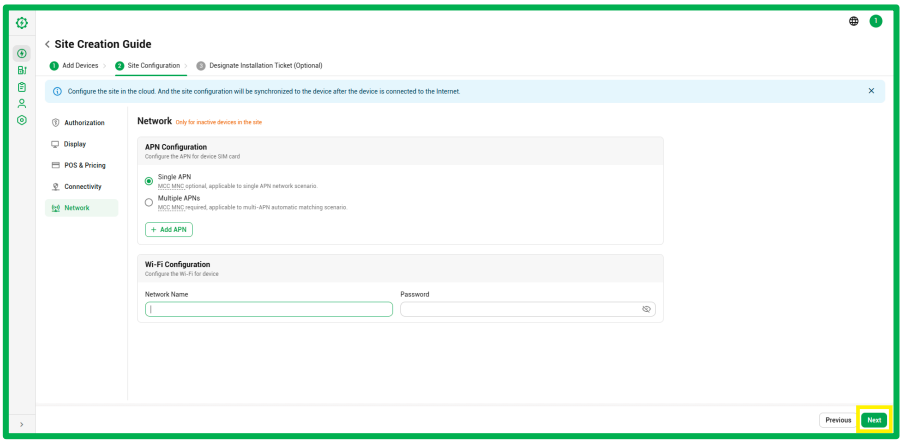


Figure 4-35 Configuring the Wi-Fi Screen

NOTICE

When connecting the charging station to the Internet via cellular network or Ethernet that does not require APN configuration, there is no need to scan the QR code with the Autel Config app to synchronize the configuration to the charging station. After the installation is completed, and the charging station is powered on and connected to the Internet, the configuration will be synchronized automatically and the charging station will be activated automatically.

18. Select installation time and installation technician for **Installation Process**, and on-site time and installation technician for **Configuration Activation** as well. The technicians who can be selected are users invited before. Then click on **Save and Create Ticket** to designate the installation ticket.

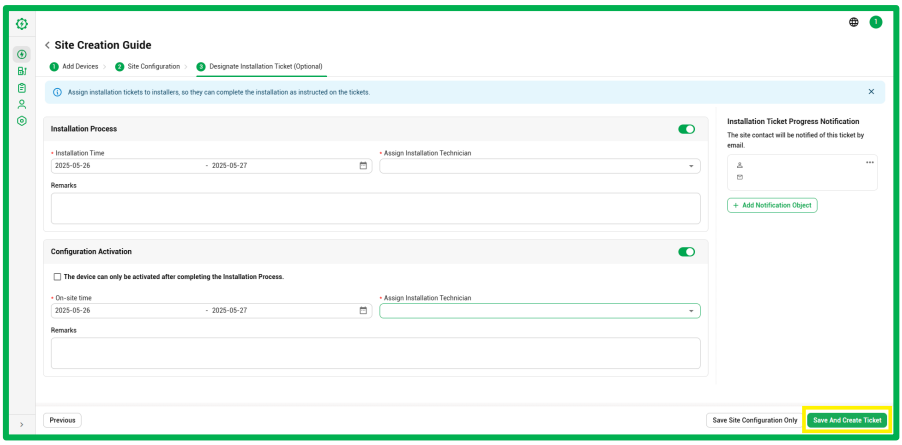


Figure 4-36 Designating Installation Ticket Screen

The installation technician must complete the certification training (MaxiCharger DH240 online/offline training) to be designated as the task performer. The installation ticket can also be designated to service provider and Autel's staff.

NOTICE

- The tasks of Installation Process and Configuration Activation are included in the same installation ticket.
- After the installation is completed, refer to section *6.4* to synchronize the configuration to the charging station.
- If the owner's site includes both the MaxiCharger DH240 and MaxiCharger AC Ultra, the "Types of Earthing System" function will be displayed on the Autel Operation and Maintenance Platform.

4.2 Installation Site Design

An installation site design is prerequisite for determining conduit and wiring requirements from the panel to the proposed parking spaces, as well as for measuring cellular signal strength and identifying suitable locations for any necessary cellular signal booster equipment.

CAUTION

Always check local codes or consult an engineer to ensure the site is prepared in accordance with all applicable regulations. Local authorities might not permit a unit to operate if it is not installed to code.

DANGER

The EV charging equipment must be kept at a safe distance from any potential explosive environment.

General installation site design procedure:

1. Select a suitable site. Refer to *4.2.1 Location Requirements* and *4.2.2 Space Requirements.*
2. Prepare the foundation for the cabinet. Refer to *4.2.3 Foundation Requirements.*
3. Complete the electrical design. Prepare the cables, including the AC input cable, PE cable, Earth cable, and Ethernet cable (if no cellular network is available). Refer to *4.2.4 Electrical Design.*
4. Ensure that the cable slack is sufficient to guide the cables into the cabinet.

NOTICE

- Consider the bending space of the cables when installing the equipment near walls. The cables enter the cabinet from the bottom.
- Ensure the maximum opening of the cabinet inlet can sufficiently fit all cables.
- The length of the Ethernet cable should not exceed 100 meters.
- The lightning protection design of the installation site must comply with local rules.

4.2.1 Location Requirements

- Ensure the charging station's installation location can sufficiently reach the parked EV with the chosen charging cable length.
- Take into account the limited reach of a wheelchair user.
- Determine appropriate ground anchoring locations where concrete exists or can be installed (no asphalt surfaces).
- If the equipment is to be installed indoor, contact Autel technical support to verify the location and ensure the air flow is sufficient.
- Consider locations where it will be easy to add future stations.
- Determine optimum conduit layout to minimize linear conduit costs to multiple parking spaces. If possible, avoid or minimize trenching requirements.
- Evaluate existing electrical infrastructure to determine if the existing utility service and electrical panel capacity is sufficient. Identify costs for any necessary upgrades and/or a new dedicated electrical panel. A certified electrician or project engineer is highly recommended when it comes to evaluating available capacity and identifying required upgrades.
- If a dedicated EV electrical panel is required, choose a panel location in close proximity to the existing electrical supply.
- Measure cellular signal strength to ensure adequate cellular coverage at the installation site. Cellular repeaters may be required for underground or enclosed parking structures to ensure adequate signal strength.
- Avoid locations under trees where sap, pollen or leaves may fall on the charging station increasing the station's maintenance requirements.
- Perpendicular parking stalls are recommended to allow a vehicle to enter front-first or rear-first, accommodating the various charging port locations on different EV's.

NOTICE

While Autel tests the charging station with a majority of upcoming vehicles, we cannot guarantee the port locations of future vehicles and cannot warrant the configurations proposed will work for all vehicles.

- Choose adjacent parking spaces in an area with adequate lighting.
- Consider how easily drivers can find the stations they need to access.
- Check local requirements for accessibility and pathway width, sometimes called "path of travel", to ensure station placement does not restrict sidewalk use.

4.2.2 Space Requirements

The space requirements are as below:

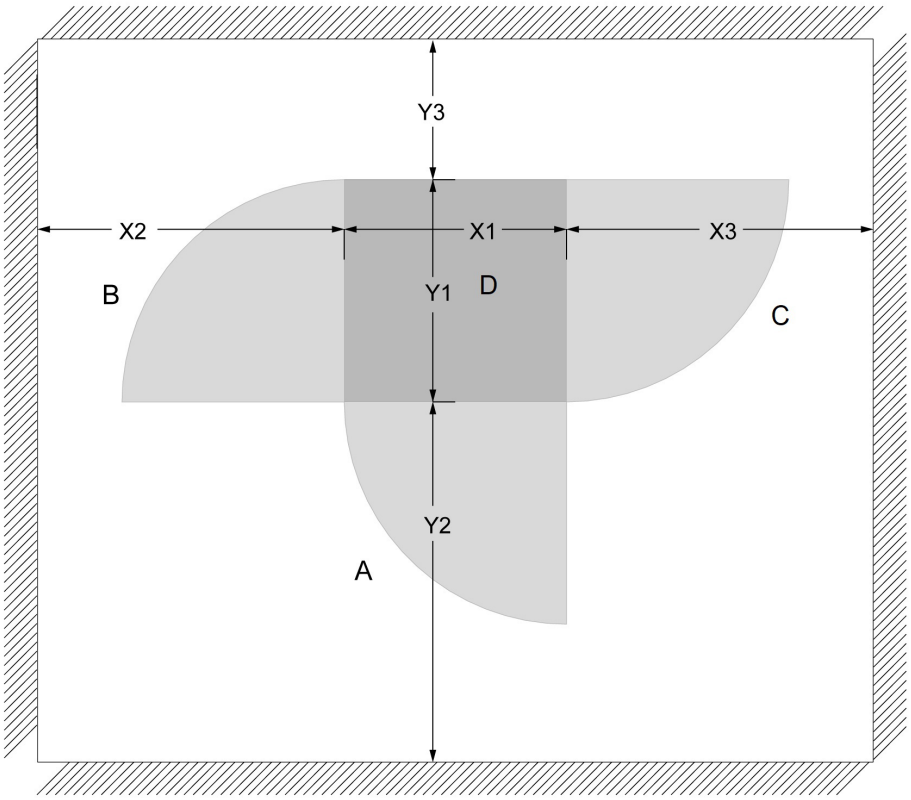


Figure 4-37 Space Requirements

A. Front side of the charging station

B. Left side of the charging station

C. Right side of the charging station

D. Cabinet

Table 4-1 Space Specifications

Parameter	Specification
X1	782 mm
X2	970 mm
X3	970 mm
Y1	478 mm
Y2	1300 mm
Y3	500 mm

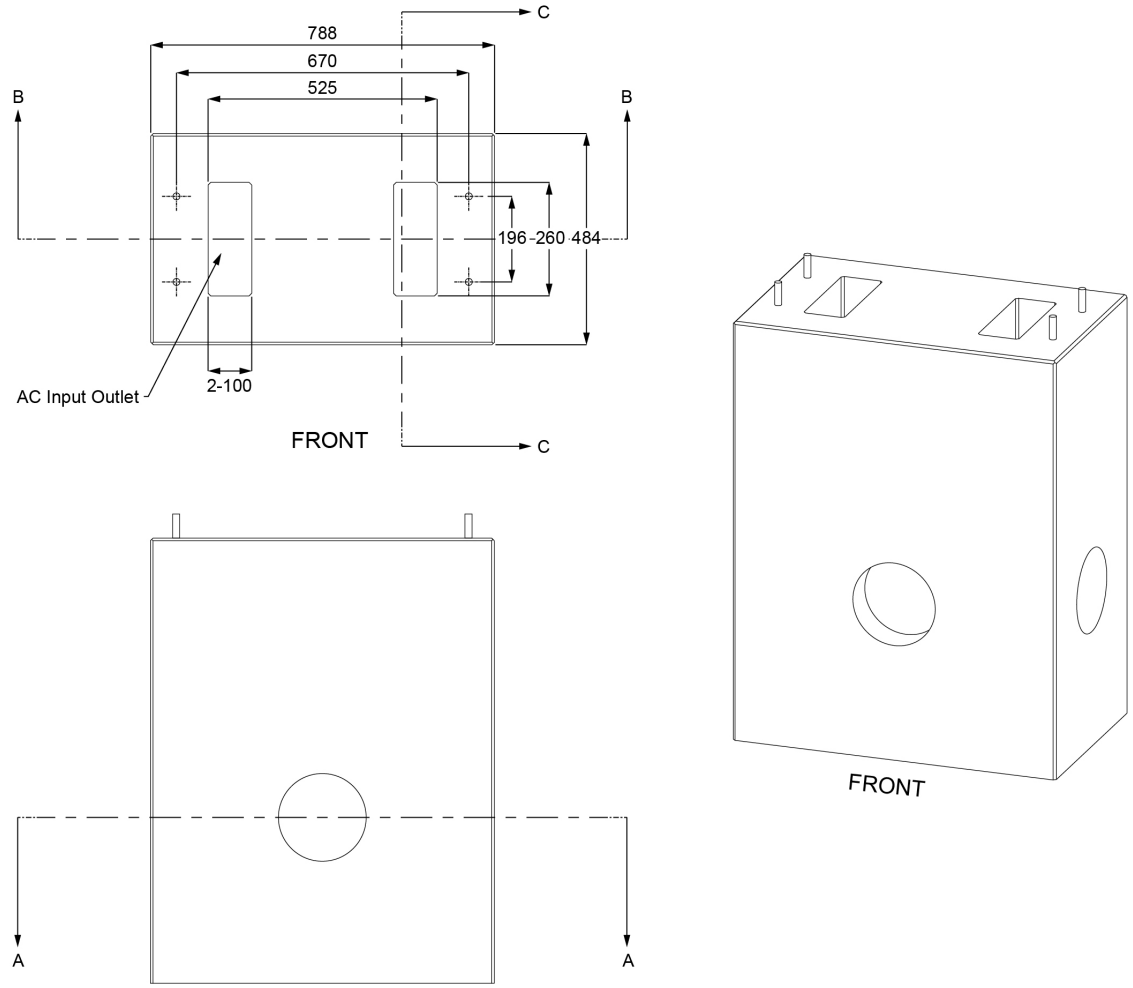
NOTICE

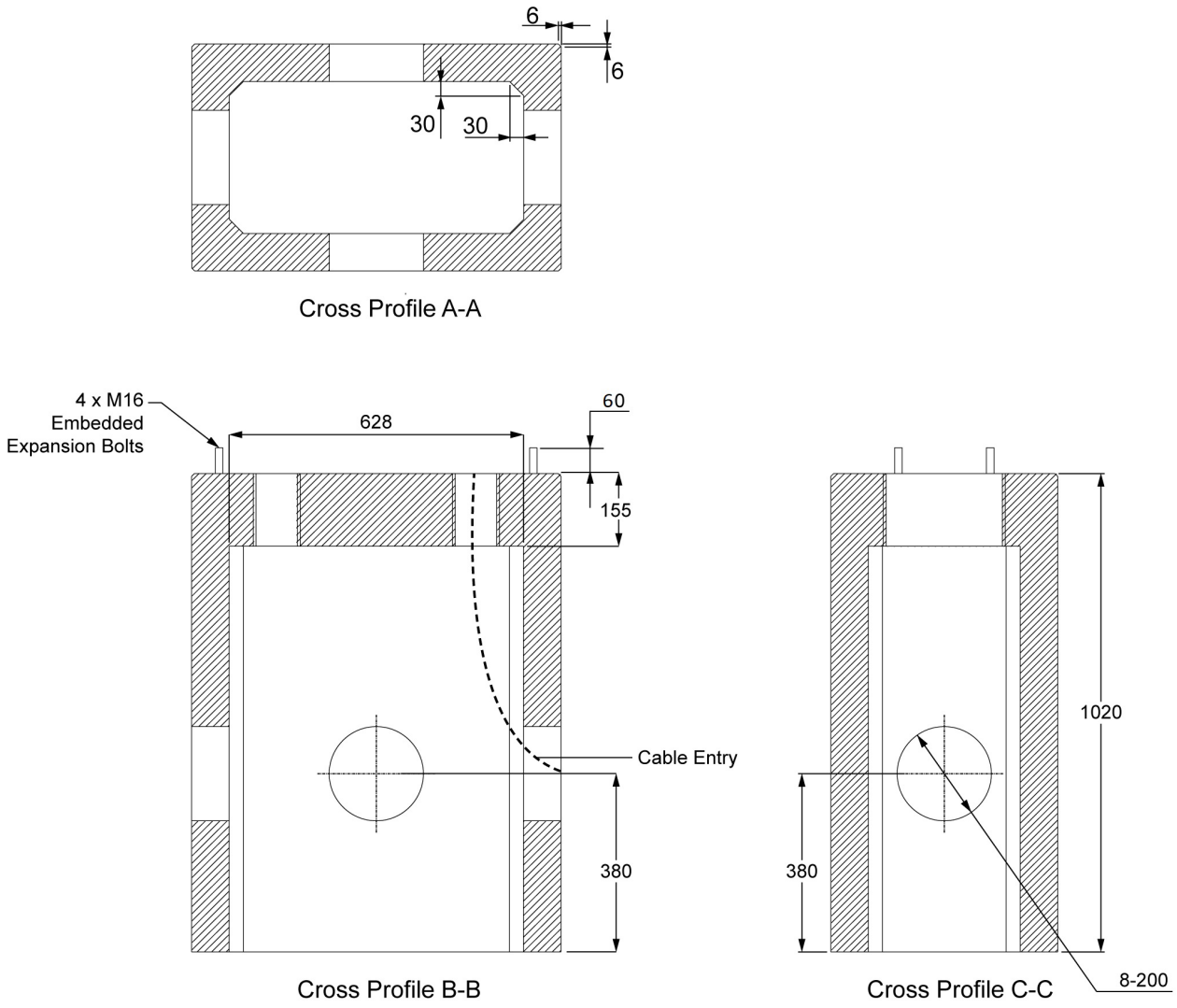
If the installation site does not meet the requirements above, contact Autel technical support.

4.2.3 Foundation Requirements

1. Prepare the cable well according to the foundation dimensions below. The recommended foundation dimensions are: 788 x 484 x 1020 mm (L x W x H).

2. Prepare the foundation as recommended below.





Unit: mm

Figure 4-38 Foundation

NOTICE

- Find the four M16 x 200 expansion bolts from the package and remove the nuts and gaskets from them. Set the nuts and gaskets aside. Then embed the four bolt bodies when pouring the concrete into the foundation. The bolt bodies should be 60 mm above the surface.
- Apart from using the dimensions mentioned above, the drilling template in the package can also be used to locate the mounting holes on the charging station's foundation.
- When placing the foundation into the cable well, the surface of the foundation should be level with the ground. But in low-lying areas, or if the installation area experiences frequent water accumulation, the surface of the foundation should be more than 200 mm above the ground.

4.2.4 Electrical Design

The charging station requires underground wiring. The conduit and wire size are based on the length of runs from the electrical panel to the installation site. The wiring must be run through the conduit or ducting, or armored cable must be used to comply with local electrical codes. Consult the national and local codes or a service engineer for the quality, grade, and size of the conduit or cable.

When the Type 1 or Type 1 + Type 2 surge protection device is not installed at the service panel and the charging station, the entire power supply line and the charging station should not be directly exposed to the lightning protection zone (LPZ0A).

4.2.4.1 Use of RCD

Ensure the RCD is installed between the upstream supply and the charging station, and the grounding system must comply with IEC 60364-4-41 and IEC 60479-1.

The RCD should be installed by the customer and the following settings are recommended:

1. Type: A, F or B (the latter two are preferred)
2. Trip threshold: 300 mA
3. Trip delay: 150 ms

4.2.4.2 Grounding Requirements

Ensure that a grounding conductor that complies with IEC60364-5-54 is properly grounded to earth at the service equipment.

4.2.4.3 Wiring Requirements

Prepare the AC cables as recommended below.

Table 4-2 AC Input Cable Specifications

Parameter	Specification
Wire Shielding (optional)	If the local regulations require shielded wires, connect the wire shielding to the PE bus at both ends of the wire.
Material	XLPE (90 °C) recommended
Recommended Cable Class	Class 2R or 5F or 6F
Recommended Cable Gauge	120 mm² x 3 x 2 + 120 mm² x 1 (PE), single core
Recommended Cable Lug	One-hole lugs (M12) for AC Input Cable One-hole lugs (M12) for PE Cable
Diameter of the Phase Conductors	Refer to the local regulations.
Diameter of the PE Conductor	Refer to the local regulations.
Surface and Diameter	Based on the current rating of the charging station and local regulations.
Conductor	Copper

For other requirements of the wire gauges, refer to IEC 61851-23.

Refer to the table below for recommended wire bending space.

Table 4-3 Minimum Wire-bending Space for Conductors Through a Wall Opposite Terminals in Millimeter

Wire Size (mm^2)	Wires per Terminal (pole)			
	1	2	3	4 or more
2.1-5.3	/	/	/	/
8.4	38.1	/	/	/
13.3	50.8	/	/	/
21.1	76.2	/	/	/
26.7	76.2	/	/	/
33.6	88.9	/	/	/
42.4	114	/	/	/
53.5	140	/	179	/
67.4	152	/	191	/
85.0	165	165	203	/
107	179	191	216	/
127	216	216	229	254
152	254	254	279	305
177	305	305	330	355
203	330	330	355	381
253	355	355	381	406
304	381	406	457	483

The table below describes the recommended cable length reserved above the surface of the foundation to the cabinet.

Table 4-4 Recommended Cable Length Reserved

No.	Cable Connection	Cable Length
1	AC Input Cable	500 mm
2	PE Cable	300 mm
3	Earth Cable	300 mm
4	Ethernet Cable	400 mm

Except for the information above, refer to *Chapter 9 Technical Specifications* of the charging station to ensure that the service wiring at the installation location supports the charging station power requirements.

4.3 Unpacking

1. Autel recommends to move the cabinet to the installation site using a forklift and unpack them there. Ensure the forks (**A**) of the forklift truck in the gaps go through the gaps in the side of the pallet.

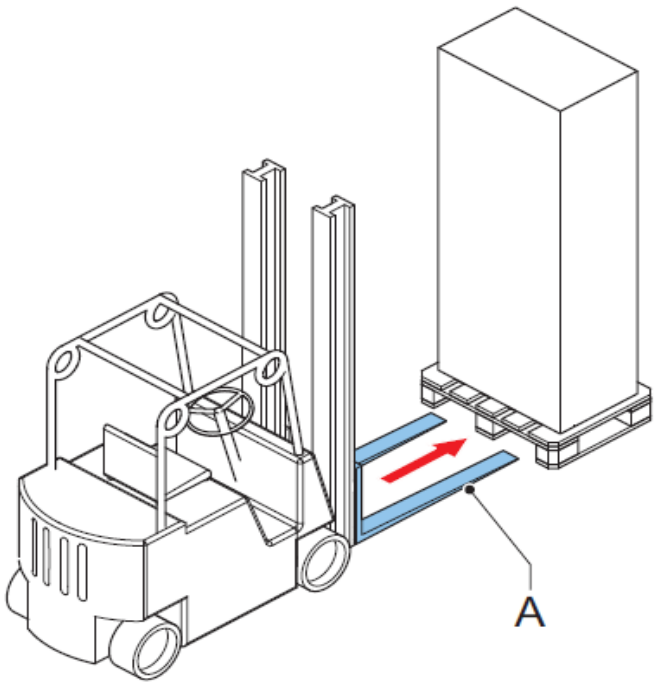


Figure 4-39 Transporting the Cabinet by Forklift

WARNING

Risk of pinching or crushing. Heavy Equipment.

- Ensure that the hoisting equipment or forklift truck can lift the cabinet safely.
- Obey the safety instructions that apply to the hoisting equipment or forklift truck.
- Take into account the dimensions, mass, and center of gravity of the charging station.

CAUTION

- **DO NOT** drop the cabinet or subject it to strong impact.
- Ensure that there is no dynamic force on the hoisting points.

2. Check the tilt and inversion indicators and Shockwatch.

- Observe the tilt and inversion indicator attached to the box for any tilt degree. If the indicator demonstrates severe tilt (over 30°), **do not** refuse shipment and note on bill of lading degree of tilt.
- If the shock watch appears red, contact Autel customer service and the delivery personnel, and then inspect the product for any damage.

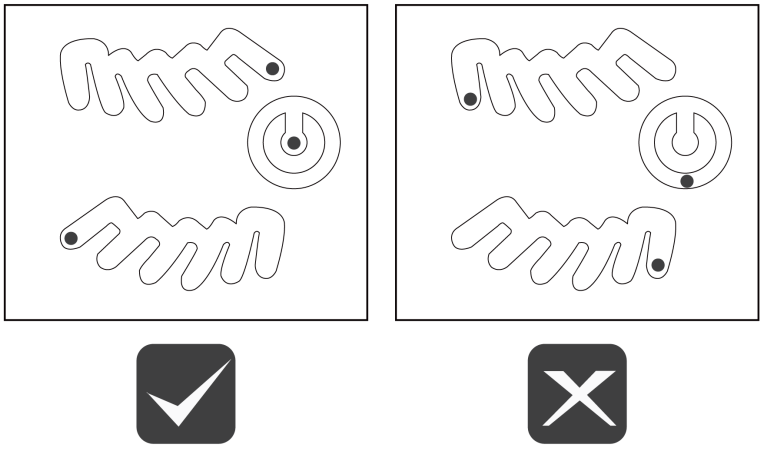


Figure 4-40 Tilt and Inversion Indicators

3. Remove the outside packaging and interior protection materials using appropriate tools.

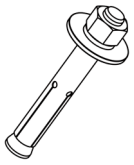
4. Inspect the charging station and the parts for installation for damage. If you find damage or the parts are not consistent with the order, contact your local dealer.

5. Ensure that all parts are delivered according to the order.

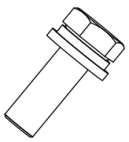
4.4 Packing List

Charging Station*
1 PC

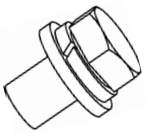
Expansion Bolt
(M16 x 200)
4 PCS



Combination Screw
(M12 x 40)
3 PCS

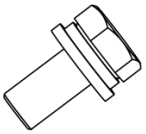


Combination Screw
(M12 x 30)
2 PCS

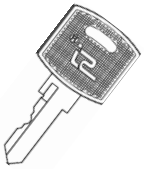


Flange Nut (M12)
3 PCS

Combination Screw
(M6 x 16)
4 PCS

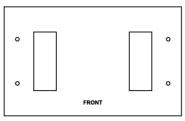


Cabinet Door Key
4 PCS



Lifting Eye Bolt (M20)
4 PCS

Drilling Template
1 PC



Jumper
1 PC

TR25 Torx
Screwdriver
1 PC

Packing List
1 PC

**The product offers a choice between a 15.6-inch and a 27-inch touchscreen. Please refer to the actual product.*

4.5 Recommended Tools

The following tools are recommended when installing the charging station.

- Multimeter
- Voltage Tester
- Tape Measure
- Brush
- Ladder
- Cellular Signal Detection Device
- Wire Stripper
- Cable Lug
- Crimping Plier
- Power Drill
- Drill Bit (20 mm)
- Phillips Screwdriver
- Socket Wrench (M6/M8/M12/M16)
- Fireproof Mortar

NOTICE

- The tools mentioned above are not part of the delivery. Ensure the professional personnel have all the listed tools for installation.
- This tool list does not necessarily include all the tools you may need.
- If there is a ready foundation, use the power drill with the 20 mm drill bit to drill the four mounting holes.

---

5. Installation

5.1 Before Installing

Prior to installation, check the following:

- The installation site is prepared.
- The appropriate service wiring, circuit protection, and metering are in place at the installation site.
- A grounding conductor that complies with local codes is properly grounded to earth.
- The cellular coverage at the installation site should be consistently strong when choosing to communicate over cellular network for the charging station. Repeaters are often required when installing the charging station in an underground environment such as an underground garage or enclosed parking space.
- There is enough space available around the installation site to accommodate using a forklift or other lifting equipment, to unpack, and to allow people to work around freely.
- All the parts and tools are available.

CAUTION

A supplement surge protection breaker must be installed at the service panel if the installation area experiences frequent thunderstorms.

General Installation Procedure:

1. Install the cabinet. Refer to *5.2 Installing the Cabinet*.
2. Complete the electrical wiring. Refer to *5.3 Electrical Wiring*.
3. Connect the charging station to the Internet. Refer to *5.4 Connecting to the Internet*.
4. Finish the installation. Refer to *5.5 Finishing Installation*.

5.2 Installing the Cabinet

There are two ways to move the cabinet to the foundation:

- Forklift
- Hoist

5.2.1 To Use the Forklift

WARNING

Ensure all the doors are locked before operating the charging station.

NOTICE

When moving the equipment to the site using the forklift, **ensure the forks of the forklift go through the gaps of the front and rear bases**.

STEP 1

Remove the sixteen screws using an M8 socket wrench to remove the four angle brackets.

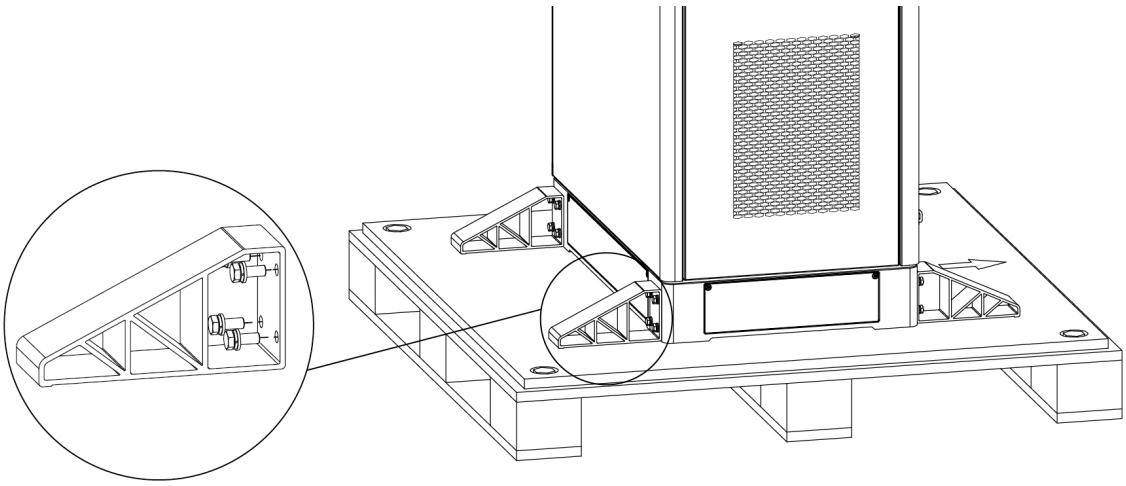


Figure 5-1 Removing the Angle Brackets

STEP 2

1. Remove the eight screws (**A**) using a TR25 Torx screwdriver to remove the front, rear, left, and right base covers. **Set them aside**.

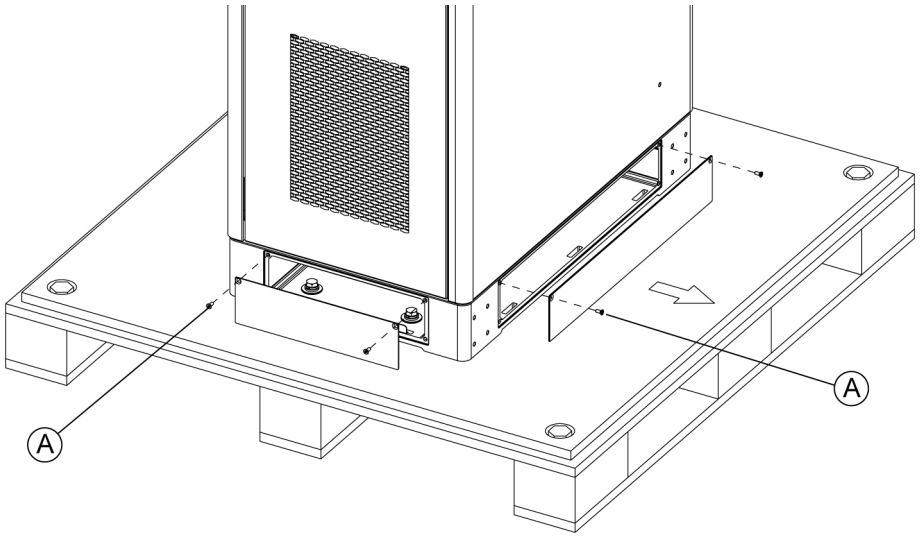


Figure 5-2 Removing the Base Covers

2. Remove the cabinet from the pallet by removing the bolt (**A**), spring washer (**B**), steel gasket (**C**), and nylon gasket (**D**) using an M12 socket wrench.

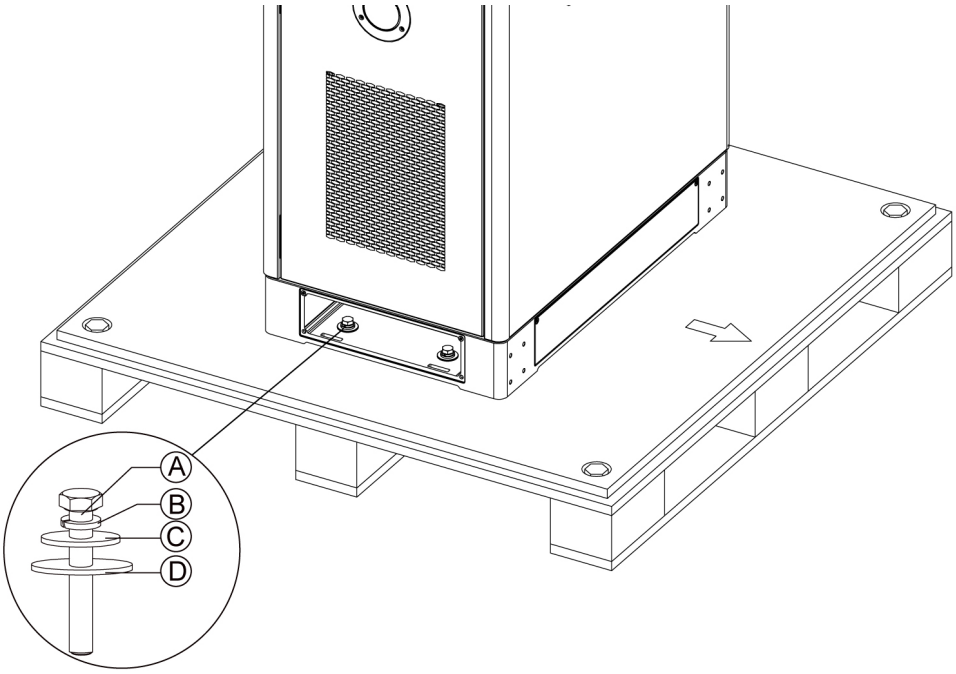


Figure 5-3 Removing from the Pallet

3. Use the forklift to move the cabinet to the foundation. **Ensure the forks of the forklift go through the gaps of the front and rear bases**.

STEP 3

1. Carefully lower the cabinet approximately 500 mm above the foundation, aligning with the four expansion bolts (**A**). Then route the cables through the cable inlet hole.

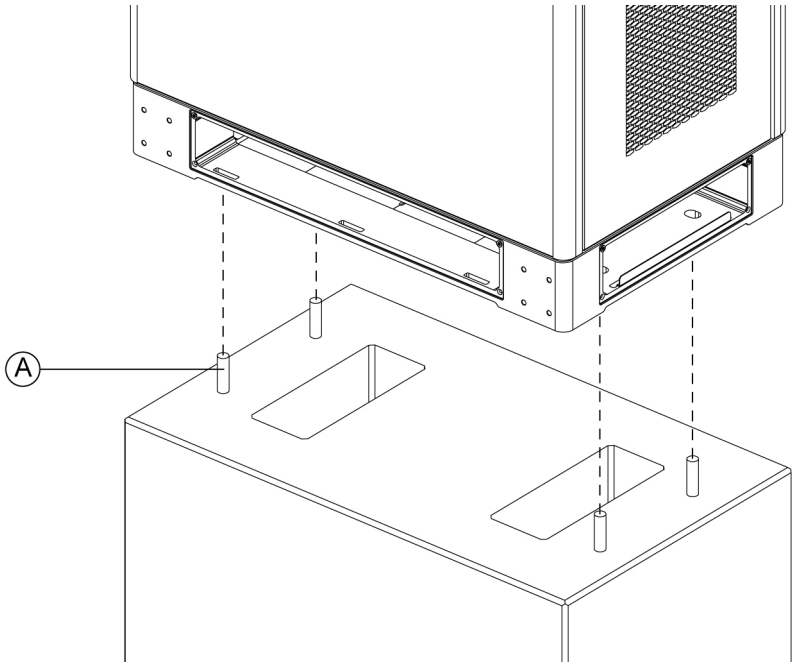


Figure 5-4 Lowering the Cabinet

2. Reinstall the gaskets and nuts which were removed earlier and tighten them using an M16 socket wrench to secure the cabinet onto the foundation.

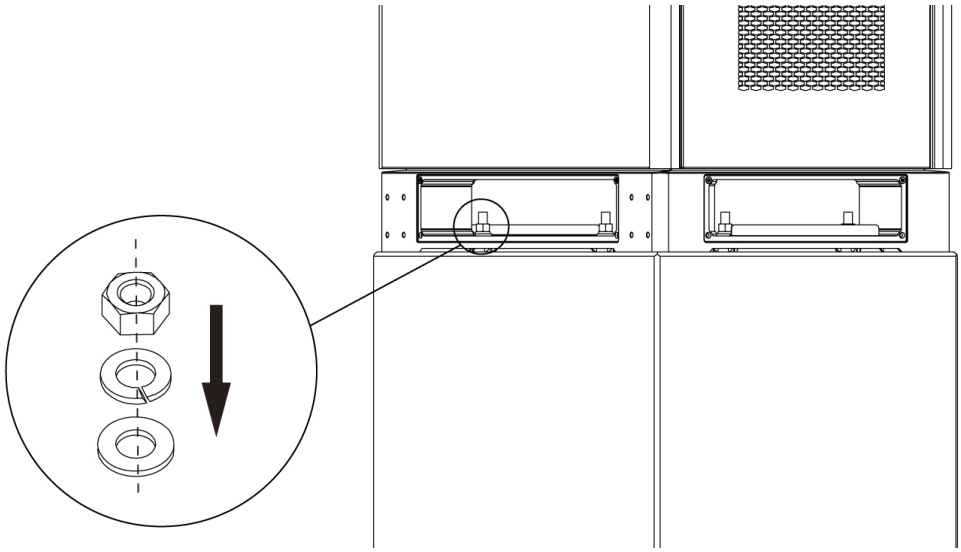


Figure 5-5 Securing the Cabinet onto Foundation

3. Reinstall the front, rear, left, and right base covers.

5.2.2 To Use the Hoisting Equipment

STEP 1

1. On the top of the cabinet, remove the four silicone plugs by hand. **Set them aside**.

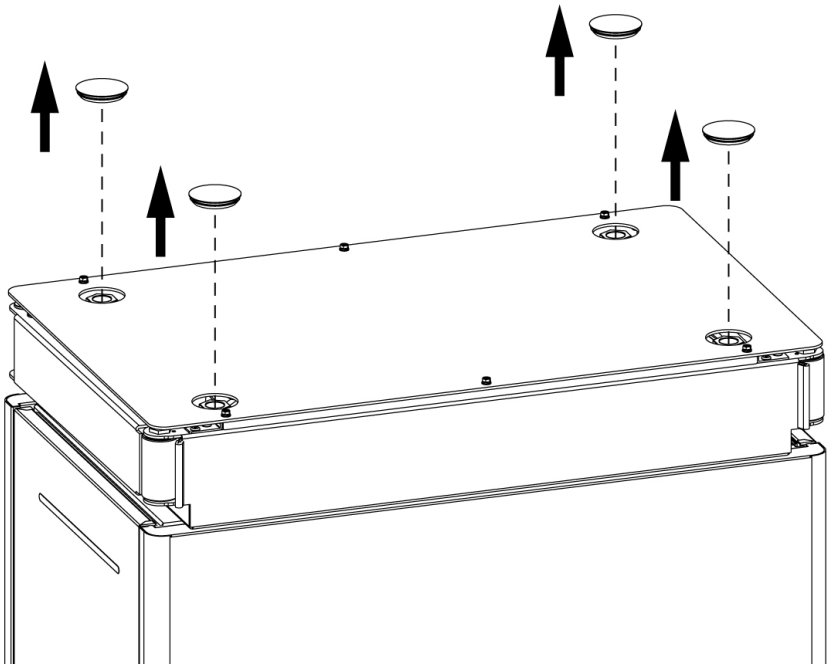


Figure 5-6 Removing the Silicone Plugs

2. Install the four M20 eye bolts into the lifting holes by hand. Ensure the eye bolts are properly installed.

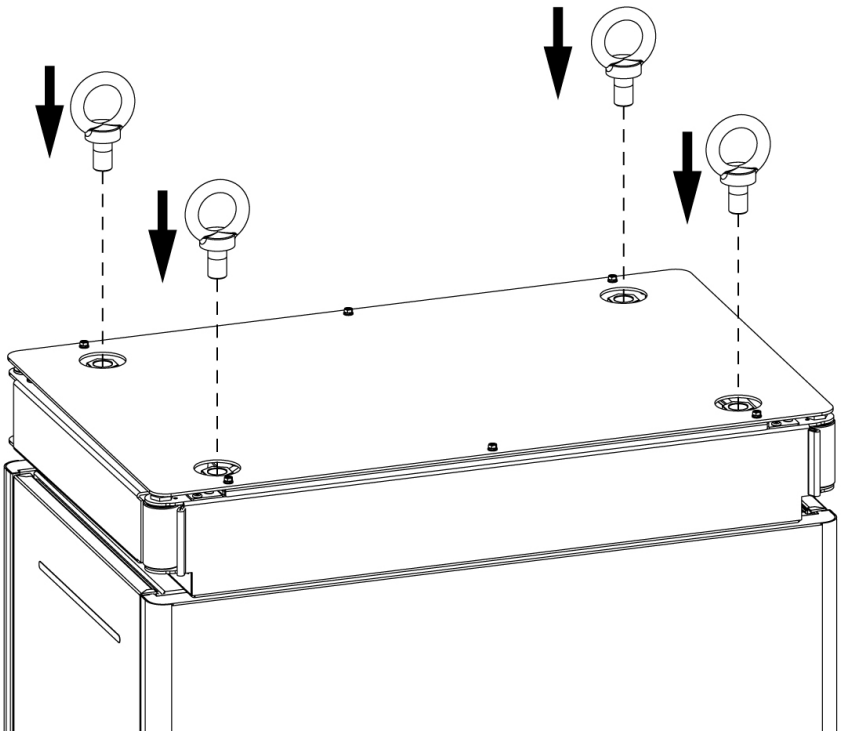


Figure 5-7 Installing the Eye Bolts

3. After all the four eye bolts are installed, connect the cables of the hoisting equipment to the eye bolts.

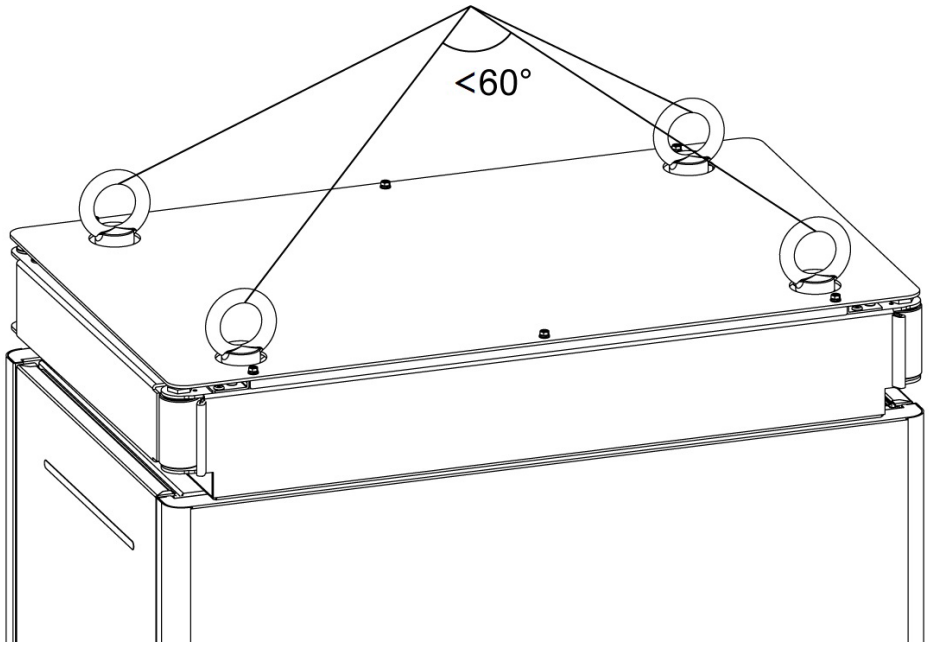


Figure 5-8 Connecting the Cables

STEP 2

1. Remove the sixteen screws using an M8 socket wrench to remove the four angle brackets.

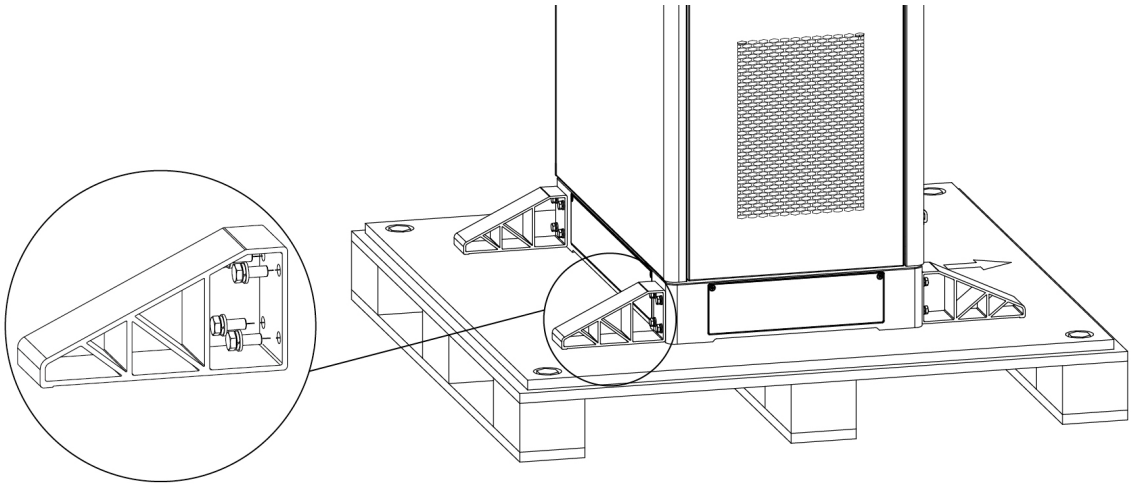


Figure 5-9 Removing the Angle Brackets

2. Remove the four screws (**A**) using a TR25 Torx screwdriver to remove the left and right base covers. **Set them aside**.

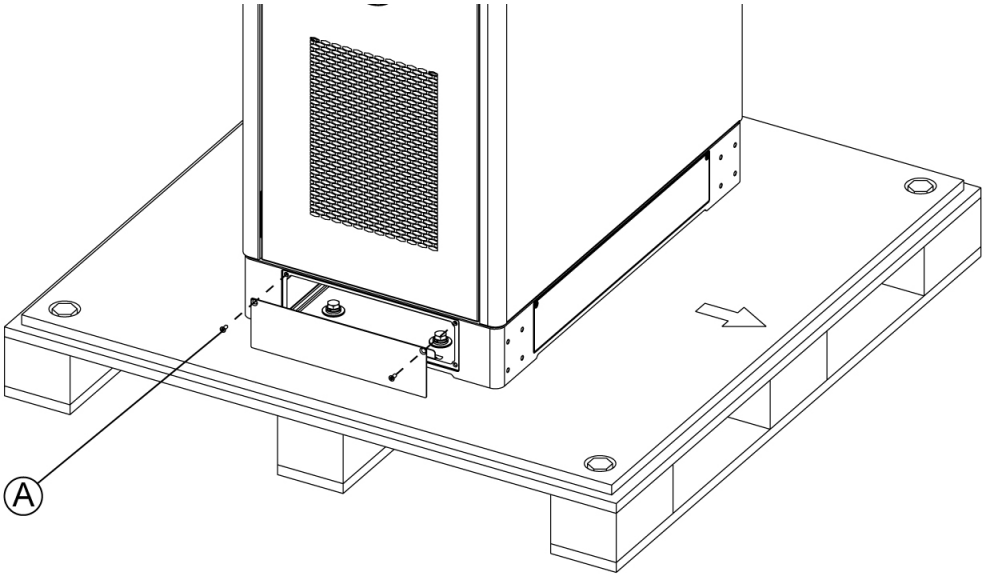


Figure 5-10 Removing the Base Covers

3. Remove the cabinet from the pallet by removing the bolt (**A**), spring washer (**B**), steel gasket (**C**), and nylon gasket (**D**) using an M12 socket wrench.

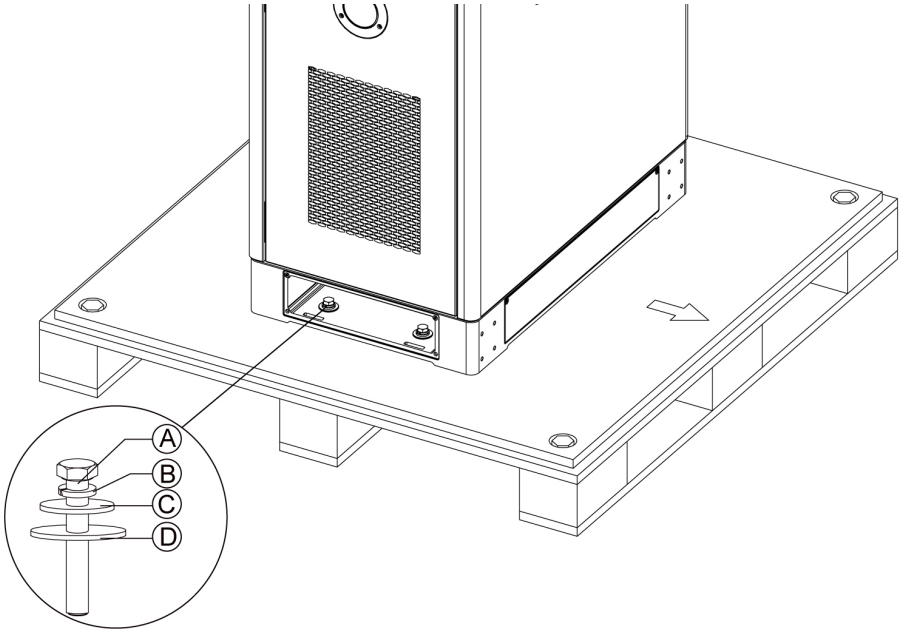


Figure 5-11 Removing from the Pallet

4. Move the cabinet to the foundation using the hoisting equipment.

WARNING

Risk of pinching or crushing. Heavy Equipment.

- Ensure that the hoisting equipment can lift the cabinet safely.
- Obey the safety instructions that apply to the hoisting equipment.
- Take into account the dimensions, mass, and center of gravity of the equipment.

CAUTION

- **DO NOT** drop the cabinet or subject it to strong impact.
- Ensure that there is no dynamic force on the hoisting points.

STEP 3

1. Carefully lower the cabinet approximately 500 mm above the foundation, aligning with the four expansion bolts (**A**). Then route the cables through the cable inlet hole.

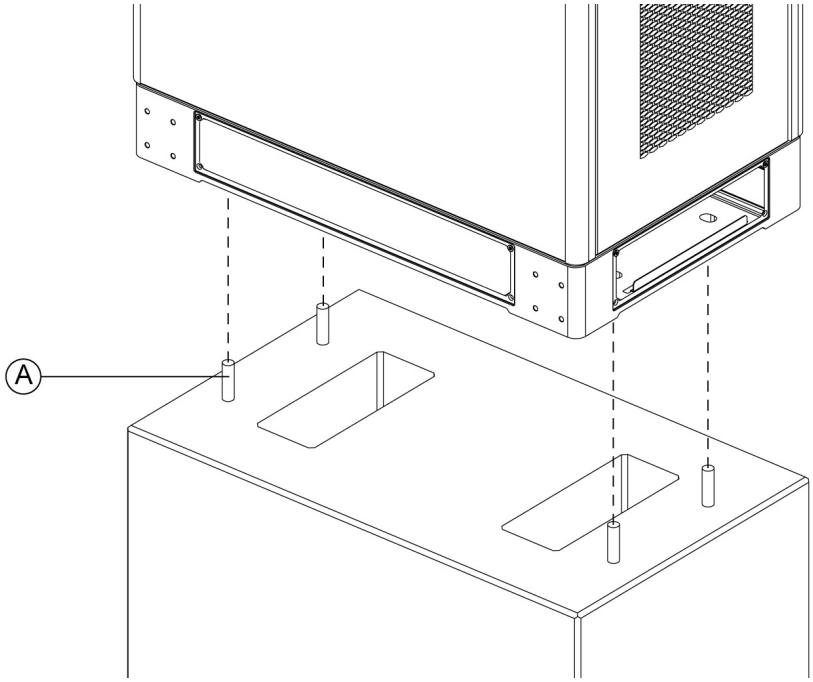


Figure 5-12 Lowering the Cabinet

2. Reinstall the gaskets and nuts which were removed earlier and tighten them using an M16 socket wrench to secure the cabinet onto the foundation.

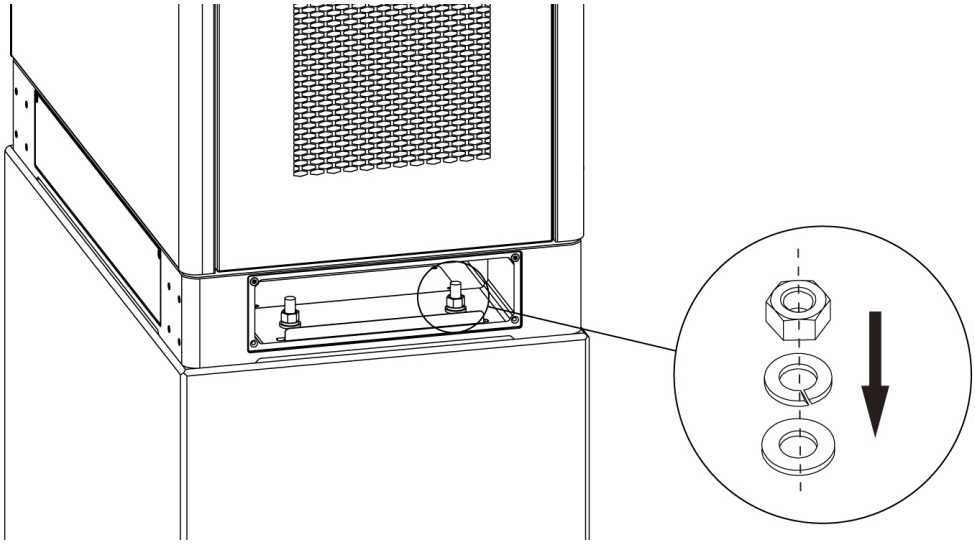


Figure 5-13 Securing the Cabinet onto Foundation

STEP 4

1. Reinstall the left and right base covers.

2. Remove the four eye bolts and reinstall the silicone plugs.

5.3 Electrical Wiring

DANGER

Hazardous voltage

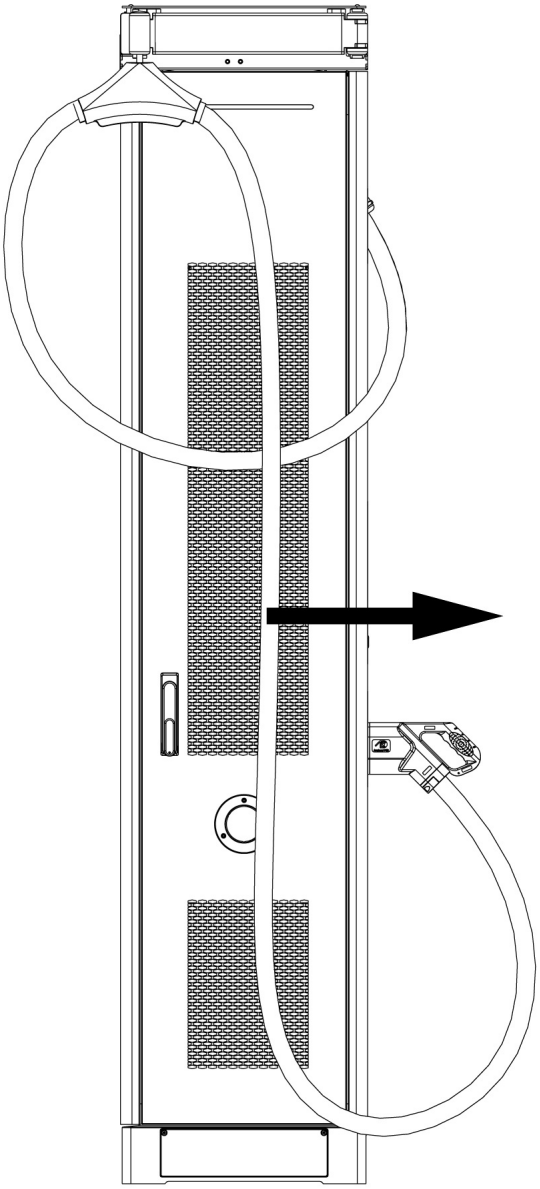
Ensure that only qualified personnel have access to the door key.

NOTICE

- Refer to local code for specific design verification.
- Use proper cable routing methods (such as underground conduit and cable grooves, etc.) to ensure environment factors are taken into consideration.
- If local laws and regulations have different requirements, the provisions of local laws and regulations shall prevail.
- XLPE insulated power cable is recommended.

STEP 1

Use the cabinet door key to unlock the left door. Pull the charging cable to the right to stretch out the CMS and avoid obstruction, and then open the left door.



Left Door

Figure 5-14 Pulling the Charging Cable

STEP 2

Remove the four M6 screws (**A**) using an M6 socket wrench to remove the cover plate. **Set them aside.**

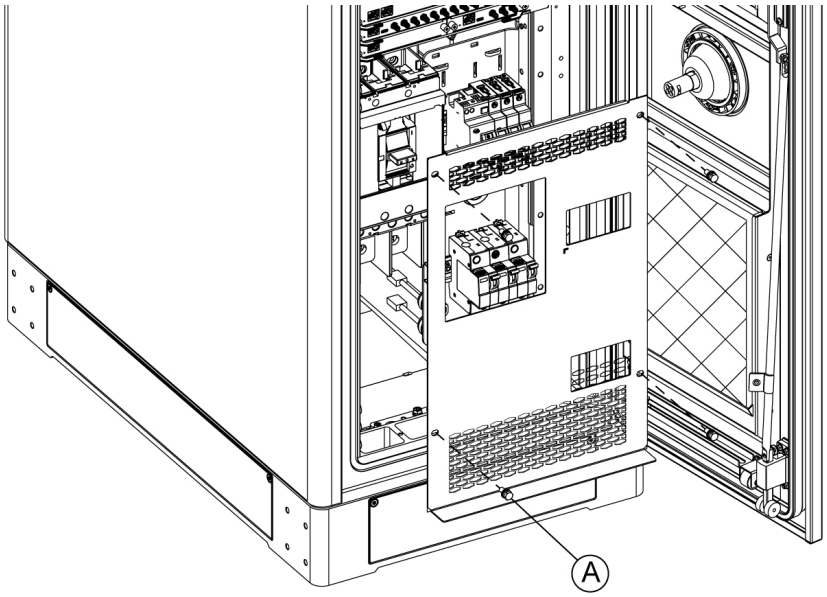


Figure 5-15 Removing the Cover Plate

STEP 3

1. Cut the L1, L2, and L3 wires to the correct length to reach the connectors on the AC terminals, if needed.

2. Use the wire stripper to remove appropriate length of the insulation from the end of the wires. Ensure the stripped length is compatible with the cable lugs.

3. Use a crimping plier to attach the cable lugs to the end of the wires.

4. Use the M12 x 40 combination screw (**A**) and M12 flange nut (**B**) to attach the wires to the connectors accordingly and tighten them to 55 ± 5 N·m using an M12 socket wrench.

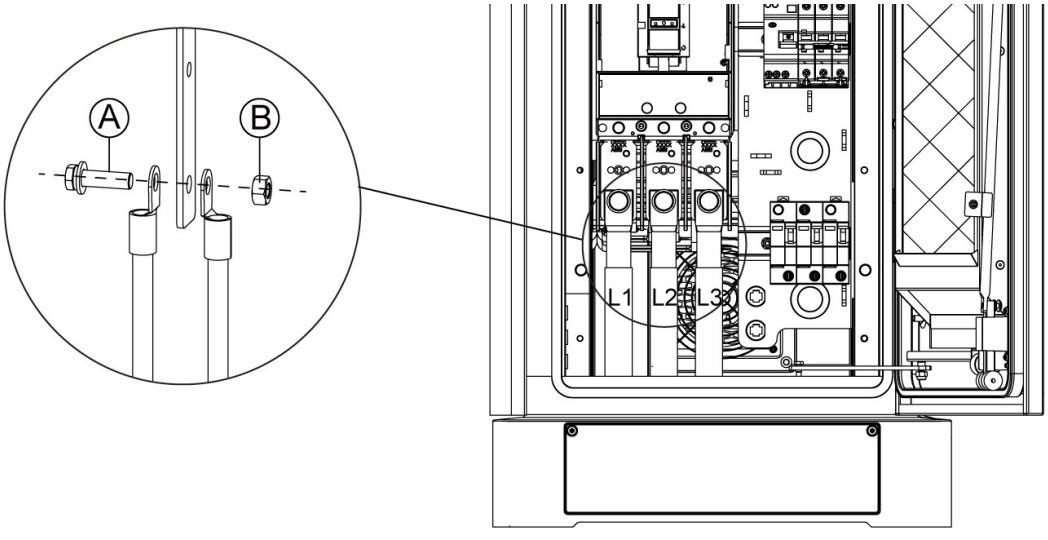


Figure 5-16 Connecting the AC Input Cables

NOTICE

Two M12 socket wrenches are required to complete the connection: one for fixing the combination screw and the other for tightening the flange nut.

STEP 4

1. Cut the PE cable of the power cables to the correct length to reach the PE bus bar, if needed.
2. Use the wire stripper to remove appropriate length of the insulation from the end of the PE cable. Ensure the stripped length is compatible with the cable lug.
3. Use a crimping plier to attach the cable lug to the end of the wire.
4. Use an M12 x 30 combination screw to attach the PE cable to the PE bus bar and tighten it to 55 ± 5 N·m using an M12 socket wrench.

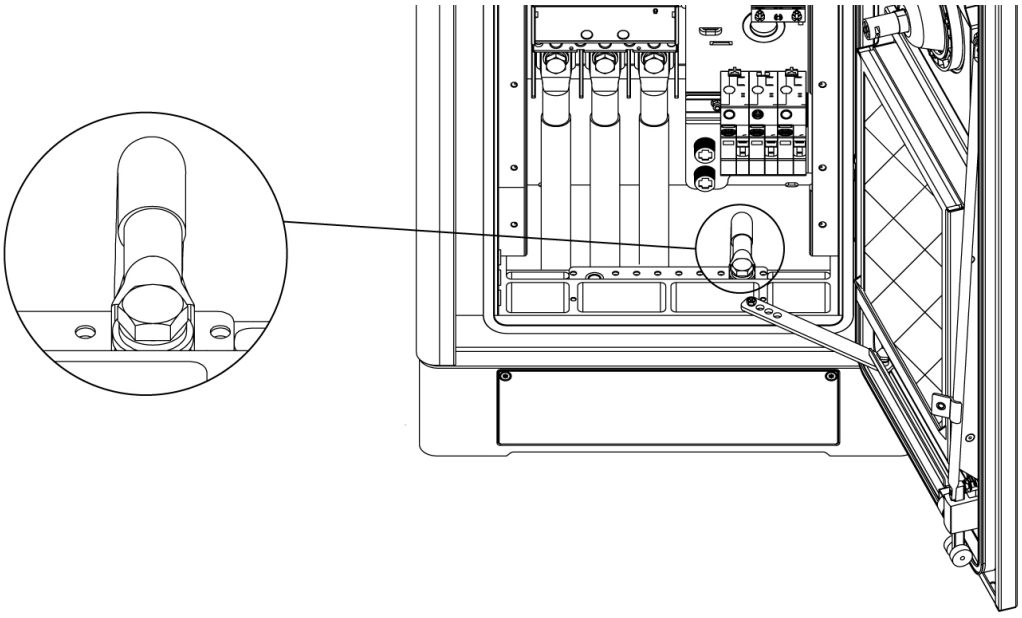


Figure 5-17 Connecting the PE Cable

STEP 5

1. Connect the earth conductor to the PE bus bar using the M6 x 16 screw and tighten it to 6.5 ± 0.5 N·m using an M6 socket wrench.

2. Connect the earth conductor to the earth electrode.

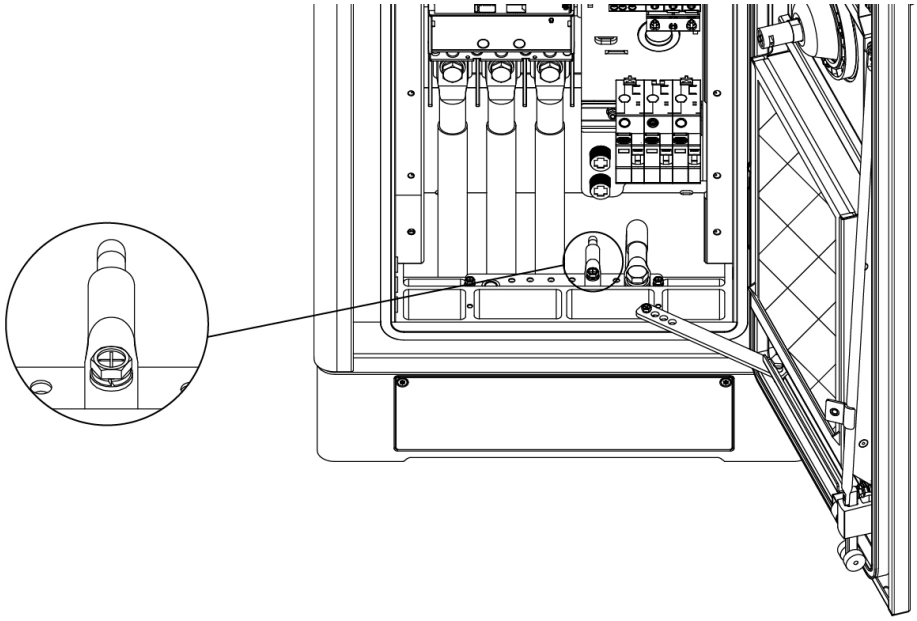


Figure 5-18 Connecting the Enclosure to the Earth

5.4 Connecting to the Internet

The charging station can be connected to the Internet via the Ethernet cable, cellular network or Wi-Fi.

5.4.1 Connecting the Ethernet Cable

Plug the Ethernet cable into the **RBU GE** port as shown.

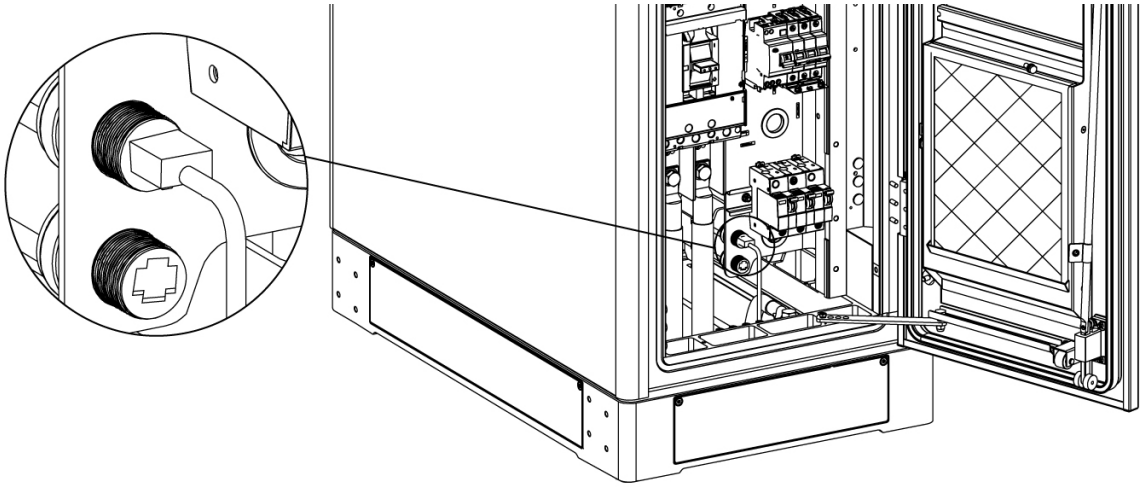


Figure 5-19 Connecting the Ethernet Cable

5.4.2 Installing the SIM Card

DANGER

Stop the charge session and power off the charging station before installing the SIM card.

NOTICE

For the charging station, SIM card 1 is designated for maintenance, whereas SIM card 2 is intended for operational functions. If only one SIM card is being installed, it should be placed in the SIM 1 slot.

To install SIM card 1:

1. Locate the **RBU** at the control module.
2. Loosen the two screws (**A**) using a Phillips screwdriver and then pull out the RBU.

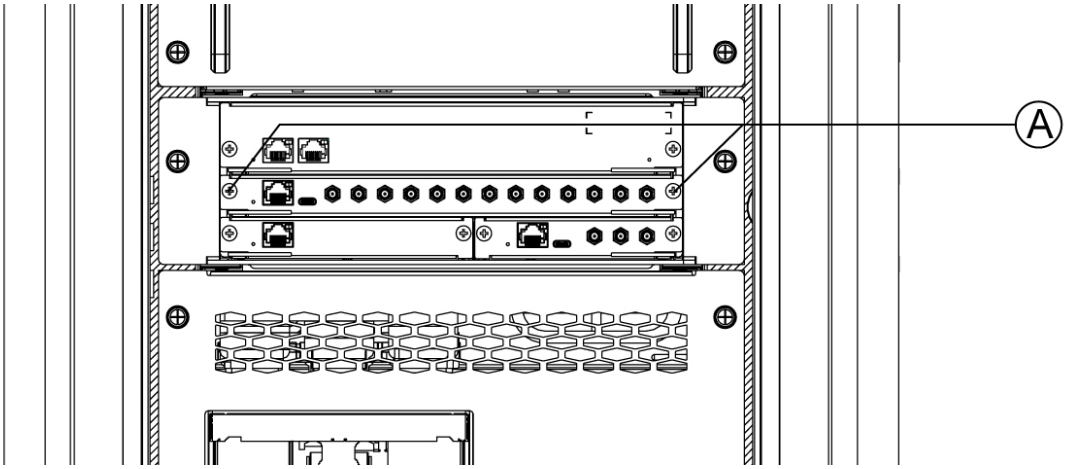


Figure 5-20 Loosening the Screws

3. Slide to open the left SIM card slot cover.

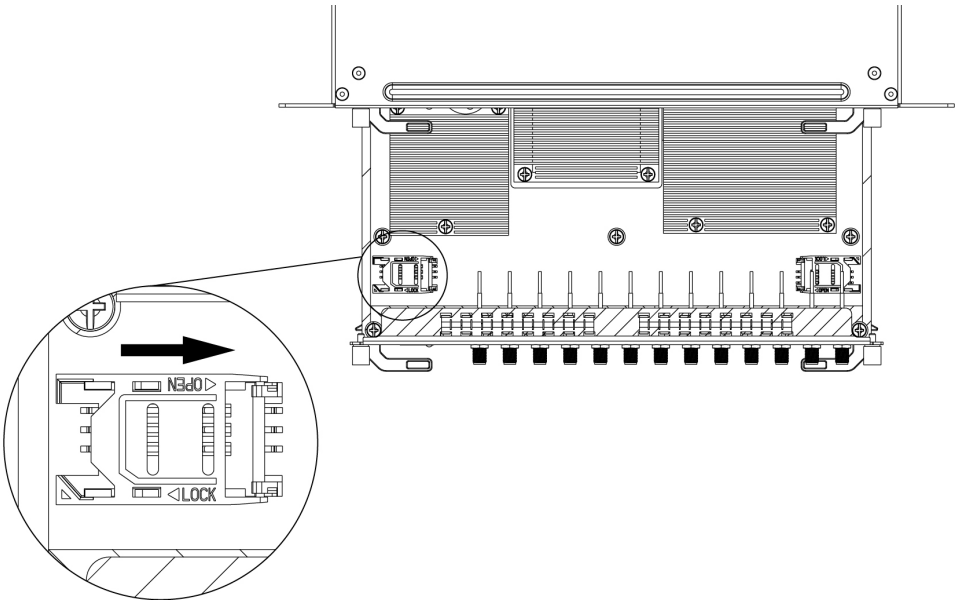


Figure 5-21 Opening the SIM Card Slot Cover

4. Place the SIM card into the slot. Ensure the card is placed correctly.

5. Close the SIM card slot cover. Push the RBU back in place and tighten the two screws using a Phillips screwdriver.

To install SIM card 2, refer to the steps above to install the card into the right card slot of the RBU.

5.5 Finishing Installation

1. Apply fireproof mortar to seal any gaps or clearances.

2. Reinstall the cover plate.

3. Lift the limit linkage (**A**) with foot to close the left door. Then lock it using the cabinet door key. Ensure no debris is left inside.

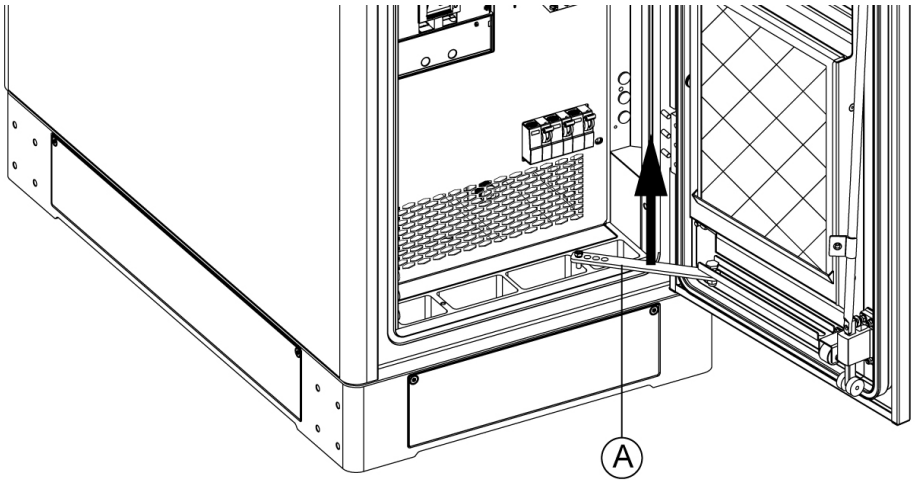


Figure 5-22 Lifting the Limit Linkage

6. Operation

6.1 Before Use

- Ensure that the charging station is installed according to the instructions in this manual.
- Ensure the MCCB and MCB stay in the **OFF** position.
- Make an emergency plan that instructs people what to do in case of an emergency.
- Provide the instructions for emergency stop and charge session to the user.
- The manufacturer or a trained technician should perform the commissioning work.
- The space around the charging station shall not be blocked by snow or other objects.
- Ensure that the maintenance work has been carried out on the charging station.

6.2 Powering Up the Charging Station

1. Ensure that the upstream breaker stays in the **OFF** position and locked before powering up the charging station.

2. Tighten the screws and bolts of key parts and ensure the cabinet is clean inside to prevent the electronic components from being damaged by dust or particles.

3. Use the multimeter to check the resistance between the PE bus bar at the upstream distribution cabinet and the PE bus bar inside the charging station, and ensure it complies with IEC60364-4-41. Make sure the correct connection between the PE bus bar at the upstream distribution cabinet and the PE bus bar inside the charging station.

4. Use the multimeter to check the following voltages, which need to meet the rated voltage demand of the charging station:

    1) Check the input voltage of the upstream breaker.

    2) Turn on the upstream breaker, and then check the output voltage of the breaker.

    3) Check the voltage of the MCCB in the charging station.

    4) Check the voltage of the MCB and RCD in the charging station.

5. Turn on the MCCB and MCB.

6. Close the door of the cabinet. The charging station is now ready for use.

6.3 Preparing for Commissioning

DANGER

Hazardous voltage

Only a service engineer from the manufacturer is qualified to commission the charging station.

1. Ensure that the site complies with these requirements:
   - The charging station is installed as instructed in this manual.
   - The grid can support the AC input power.
   - Internet access, cellular network or Ethernet connection is available.
   - EVs compatible with every charging handle of the charging station must be available for commissioning work.
   - A site operator or owner is present to receive instructions from the service engineer of the manufacturer.
2. Ensure that the information below is available:
   - Site name
   - Address of the charging station
   - Longitude and latitude of the charging station. If there are more than one charging station on one location, the coordinates should be slightly different (at least 0.0001 degree) so that not all the equipment is at the same location on the map.
   - Photo of the surroundings of the charging station
   - Specification of the external fuse at the electrical panel
   - Date of installation completion
   - Contact information of the contact person on site
   - Special remarks

6.4 Synchronizing Configuration

6.4.1 Installation Process

1. Scan the QR code below to download and install the Autel Config app to your mobile device from the Google Play or App Store.

GET IT ON Google Play

Download on the App Store

2. Log in to the Autel Config app by inputting the account and password.

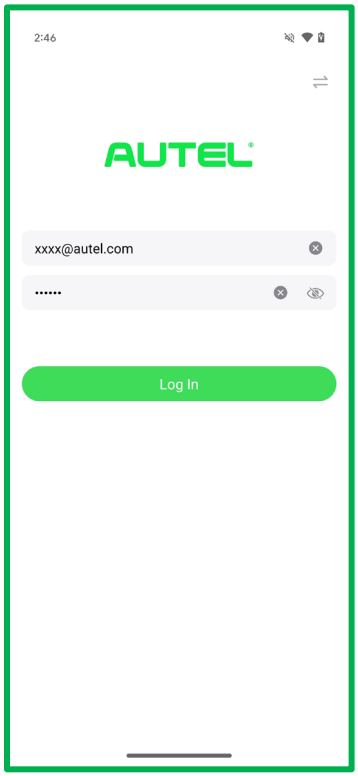


Figure 6-1 Log-in Screen

When launching the app, the region will be automatically determined. Manual region switching is also available. Choose base on your region.

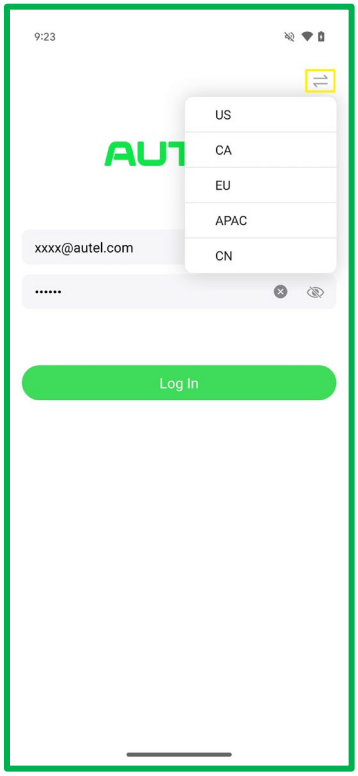


Figure 6-2 Switching Region Screen

NOTICE

- Make sure all devices and the Autel Config app are running the latest software versions.
- When the owner or site operator invites a user as the installer, the user will receive an email with a link where an account for the Autel Config app can be created and the password for the account can be set. Use the account and password created and set via the link here.
- If the installer and the commissioning personnel are two different people, the commissioning personnel can access the account and password for logging in to the Autel Config app in the same way as the installer.
- The figures depicted below may differ slightly from the actual product.

---

3. On the My Tasks screen, click on **Installation Process Task** to proceed.

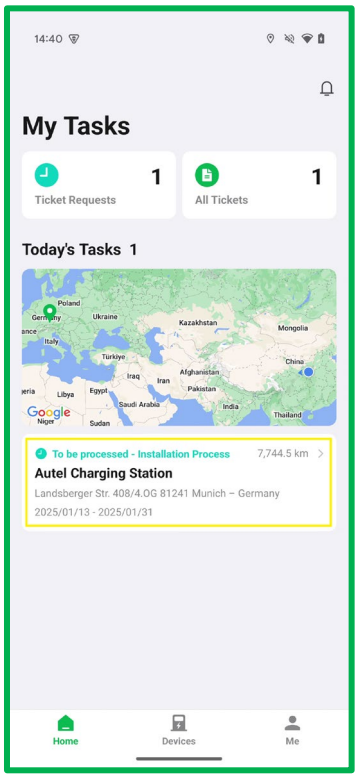


Figure 6-3 My Tasks Screen

4. On the Task Details screen, click on **Start Process** to proceed.

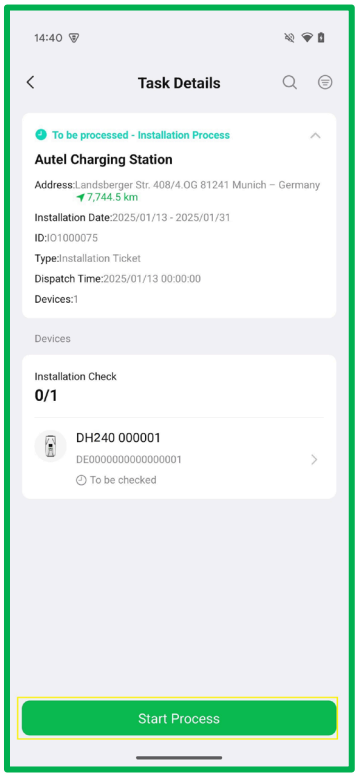


Figure 6-4 Task Details Screen

5. Click on **Scan** and scan the QR code on the charging station to enter the Installation Check screen. On the screen, click on **Start Check** to proceed.

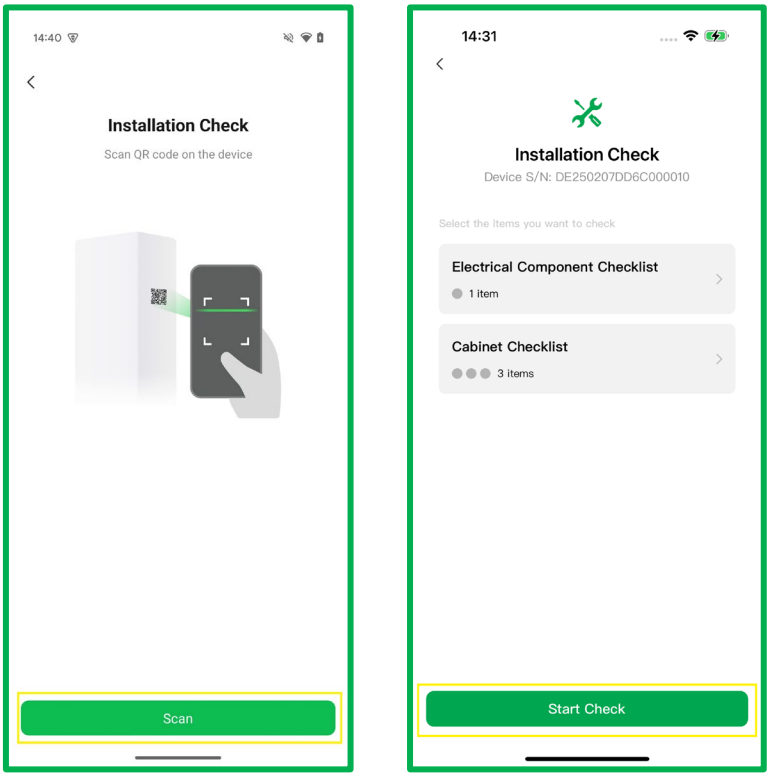


Figure 6-5 Installation Check Screens

6. Check each item one by one. Follow the prompts on the screen to proceed.

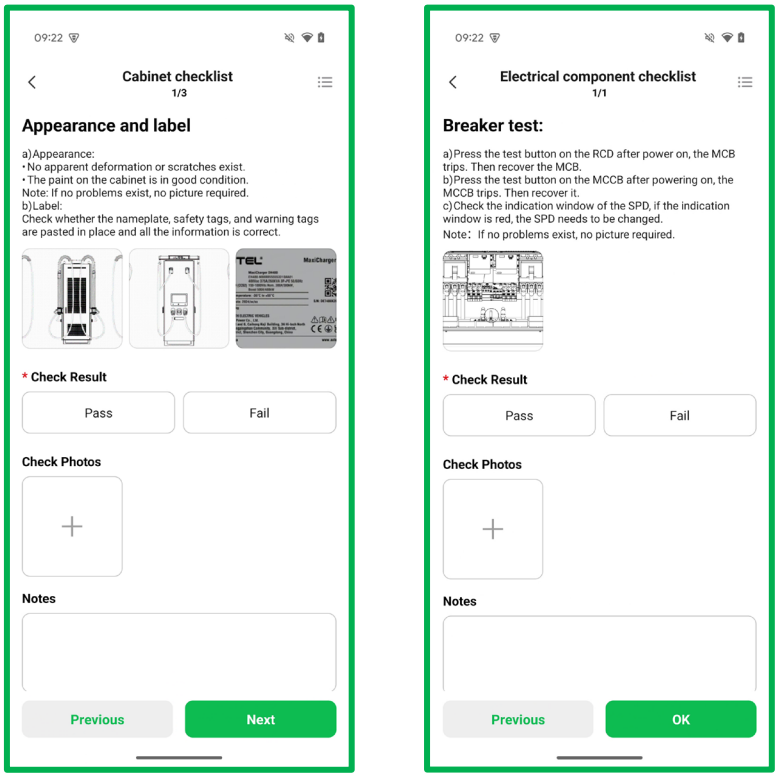


Figure 6-6 Checklist Screens

NOTICE

- The items marked with asterisk are mandatory.
- The installation ticket with items that did not pass check will be marked as "**Fail**", and detailed results can be checked on the Autel Operation and Maintenance Platform.

7. On the Installation Check Completed screen, click on "**<**" on the upper left of the screen to go back to the Task Details screen. Then click on **Complete Process** to end the task of Installation Check.

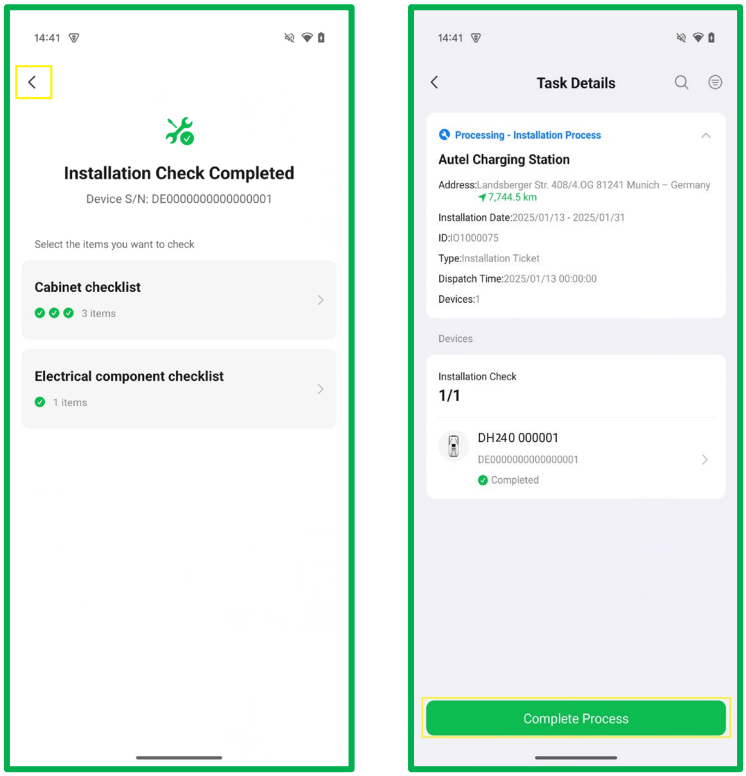


Figure 6-7 Installation Check Completed and Task Details Screens

6.4.2 Configuration Activation

1. Download and install the Autel Config app and log in to the app as instructed in **Step 1** and **2** in Section *6.4.1*.

NOTICE

If the **Configuration Activation** and **Installation Process** tasks are done by the same technician, skip **step 1** to proceed.

2. On the My Tasks screen, click on **Configuration Activation Task** to check the task details.

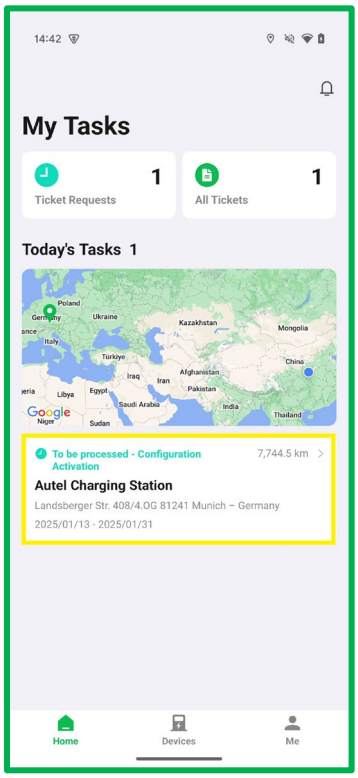


Figure 6-8 My Tasks Screen

3. On the Task Details screen, click on **Start Configuration** to proceed.

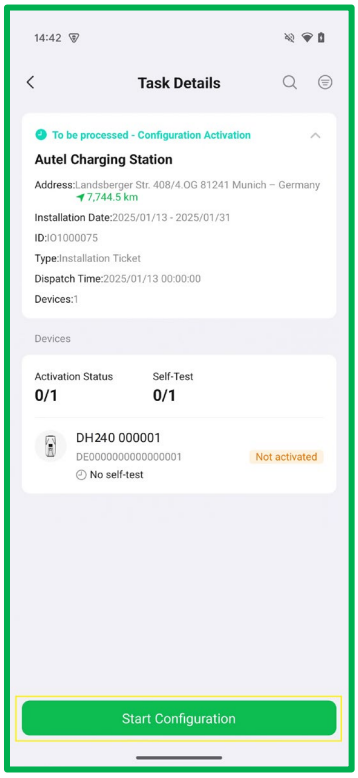


Figure 6-9 Task Details Screen

4. Click on **Scan** to scan the QR code on the charging station's screen to synchronize the configuration.

Figure 6-10 Scanning Screen

5. Configure the network for the charging station. You can choose to connect the equipment to the Internet via Wi-Fi or cellular network.

a) **Via Wi-Fi:** Select **Wi-Fi Configuration** and configure the Wi-Fi by entering the Wi-Fi name and password. Then click on **Next** to proceed.

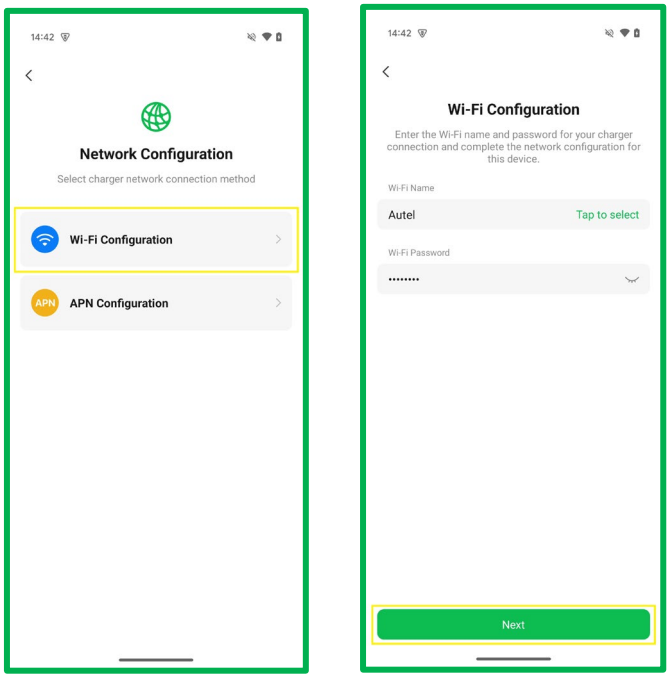


Figure 6-11 Network Configuration and Wi-Fi Configuration Screens

b) **Via cellular network:** Select **APN Configuration** and enable the cellular data switch of one SIM card. Then click on **Next** to proceed.

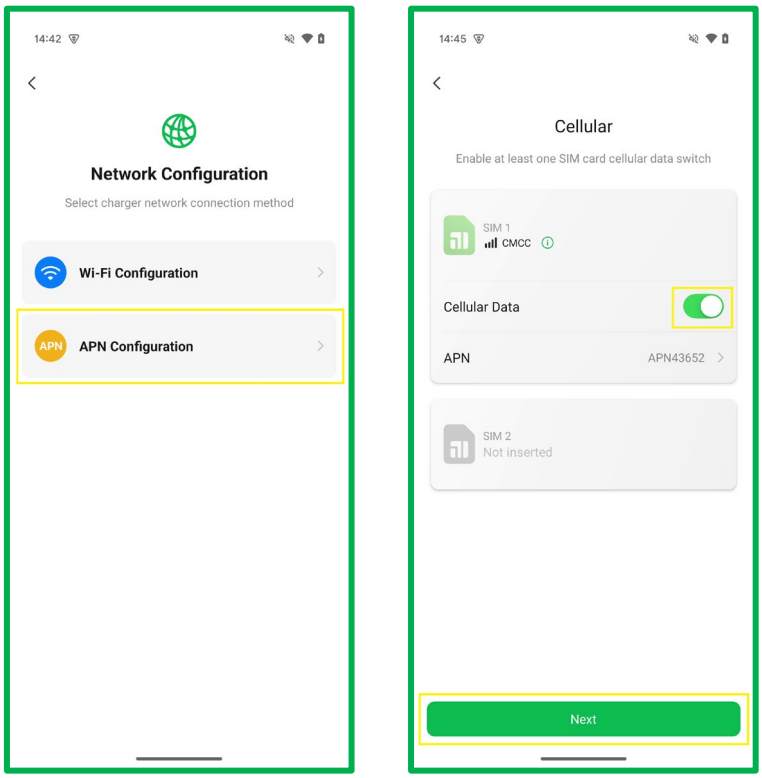


Figure 6-12 Network Configuration and APN Configuration Screens

---

NOTICE

- If the Wi-Fi or APN has been configured during the site creation and configuration, its name and password will be entered by default. A new Wi-Fi or a new APN can be set manually.
- The number of SIM card varies depending on how many cards are used in the device.

---

6. After the charging station is connected to the network, the configuration will be synchronized to it.

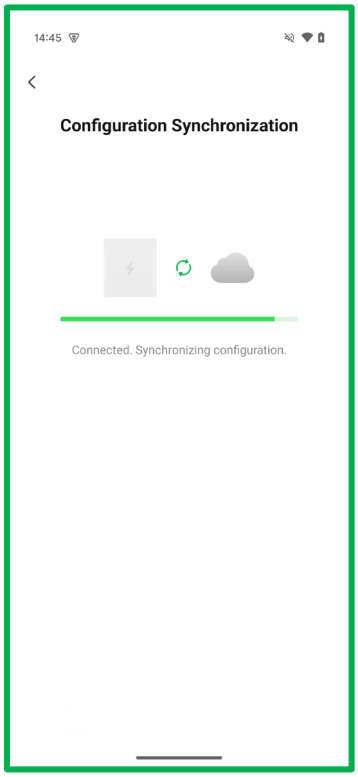


Figure 6-13 Configuration Synchronization Screen

7. After the configuration is synchronized, the charging station will get activated. Click on **OK** and wait for the self-test to complete.

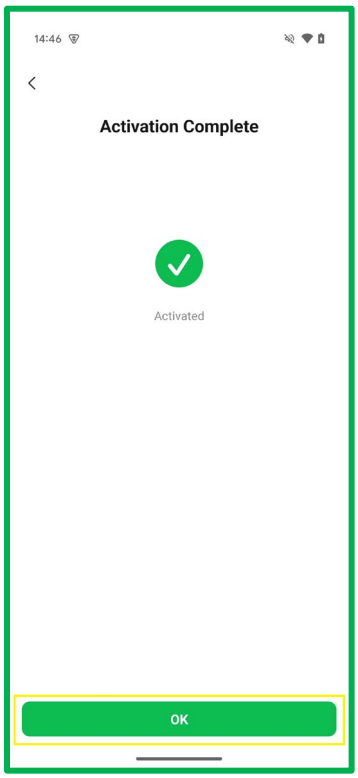


Figure 6-14 Activation Complete Screen

8. Self-test.

a) If the charging station passes the self-test, click on **Complete Task** to end the task of Configuration Activation.

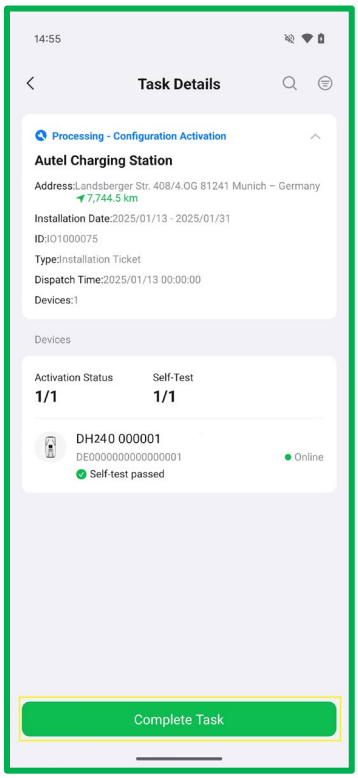


Figure 6-15 Task Details Screen

b) If the self-test is abnormal, click on **Self-test abnormal** to check out the fault.

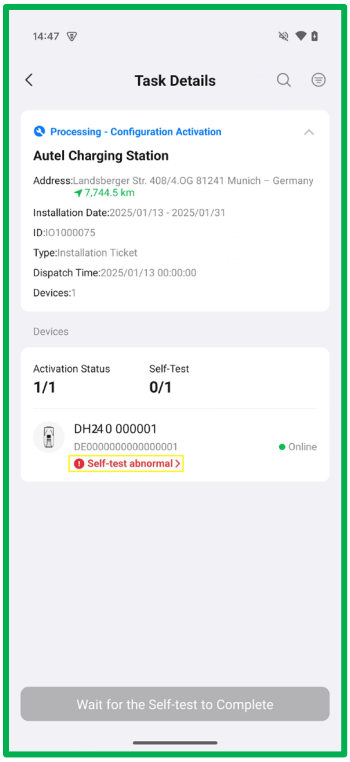


Figure 6-16 Self-test Abnormal Screen

I. Check the abnormal parts shown on the screen. Then click on **Retry Self-Test** to proceed.

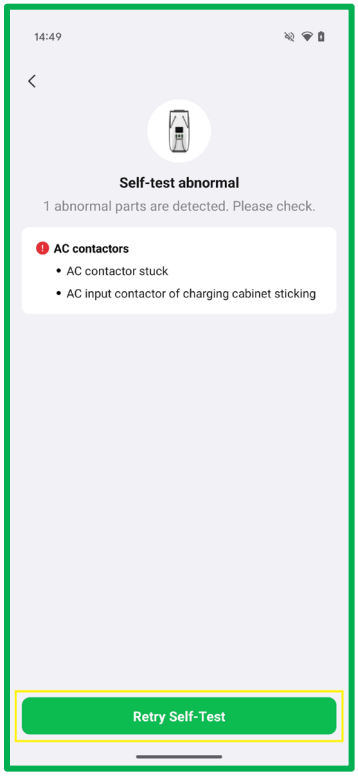


Figure 6-17 Self-test Abnormal Screen

II. Wait for the self-test to complete again. After the self-test is completed, click on **Back** to return to the Task Details screen.

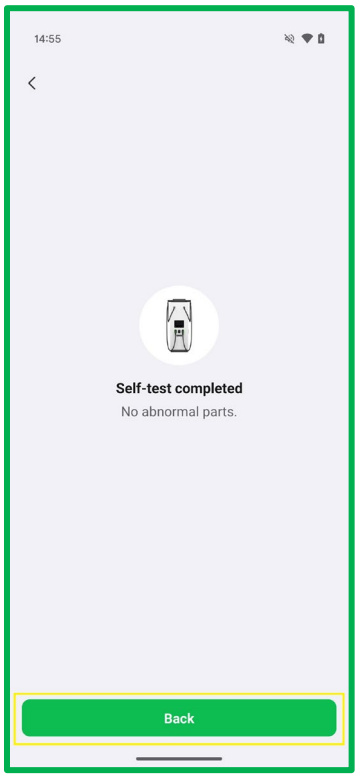


Figure 6-18 Self-test Completed Screen

III. On the Task Details screen, click on **Complete Task** to end the task of Configuration Activation.

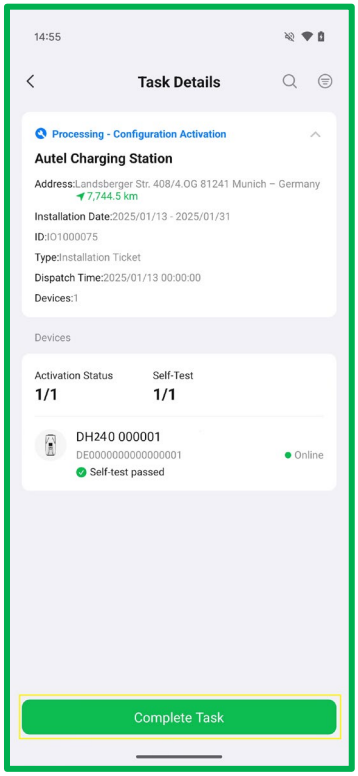


Figure 6-19 Task Details Screen

6.5 Emergency Situations

If there is an emergency, push the **emergency stop button**. Then the charging station will stop all charge sessions and the touchscreen will display the following message:

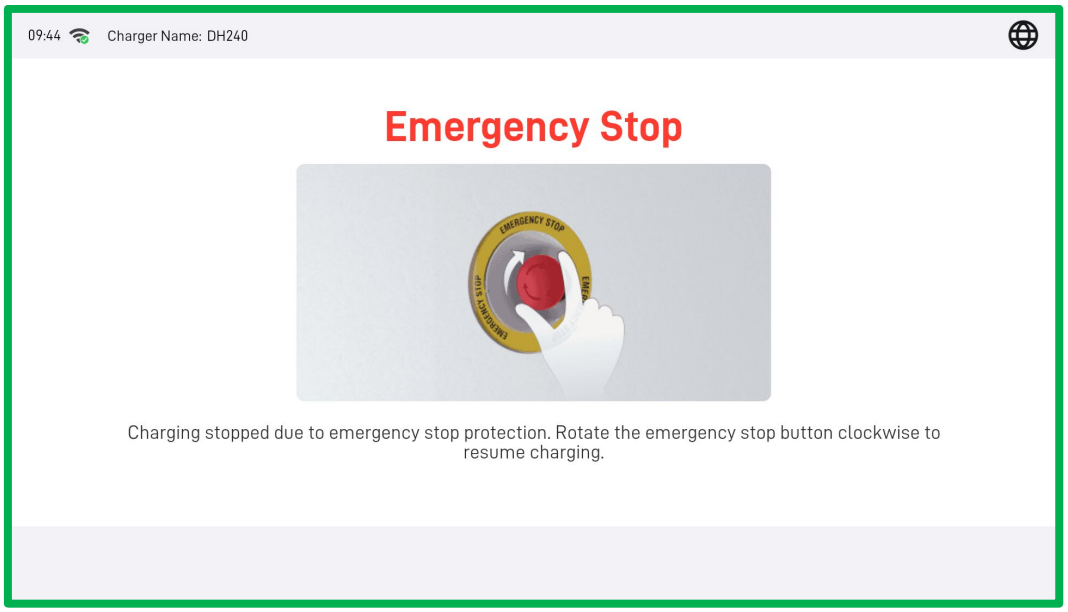


Figure 6-20 Fault Message Screen (not legal relevant)

Reset the charging station after an emergency (making sure that the situation is safe again first): Turn the emergency button clockwise to release it. The charging station will start, the message will disappear from the touchscreen, and the charging station will resume normal operation.

6.6 Charge Sessions

General charging procedure:

1. Park an EV with the charging port within reach of the charging handle.
2. Plug in the vehicle.
3. Start the charge session.
4. Stop the charge session.

6.6.1 Standby Screen

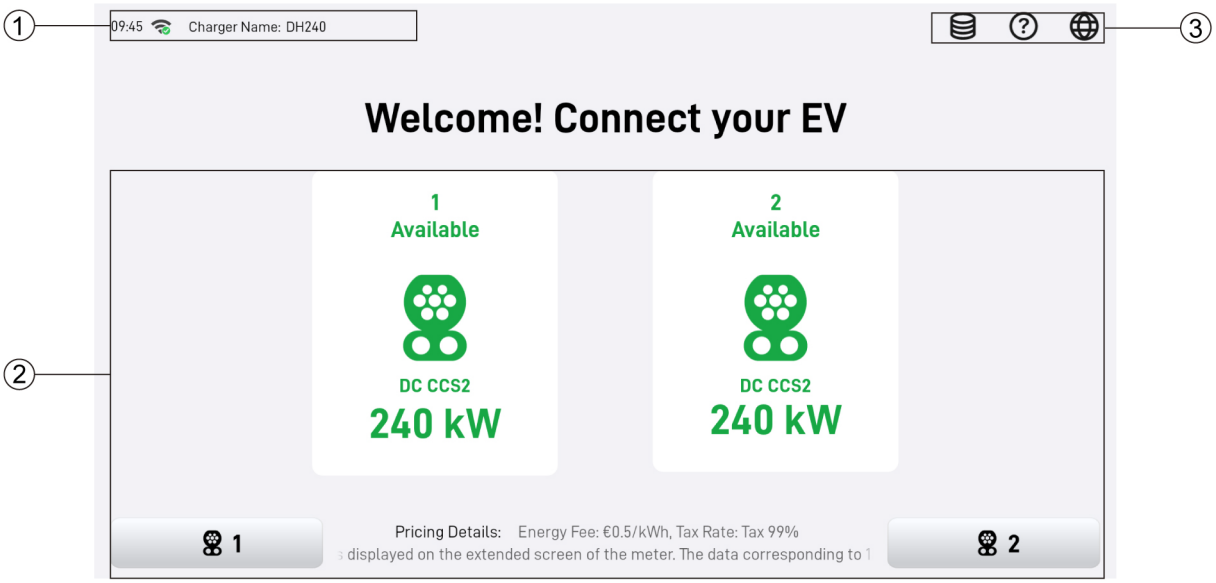


Figure 6-21 Standby Screen (not legal relevant)

1. Time, Internet icon, and charging station name

2. Standby screen

3. Pricing details, user guide, and language options

After a charging handle is successfully connected to the EV, the charging station can automatically recognize the charging handle and the corresponding charging handle's Authorization screen will appear.

If no operation is performed for a period of time on the Authorization screen, the Standby screen will appear. Manually select the charging handle on the touchscreen to exit the standby screen.

NOTICE

The displayed power may vary depending on the charging station's configuration.

6.6.2 Authorization

CAUTION

- Before starting a charge session, observe the screen for any abnormality, such as an error message. Check the surroundings and the charging station for any abnormality or damage as well.
- **DO NOT** operate the charging station if the screen displays an error message. Contact Autel technical support.

When the Authorization screen appears, you can use any of the following methods to start a charge session:

- RFID card
- Credit card (optional)
- Scan the QR code on the screen
- Plug & Charge (supports the ISO 15118 PnC function)/Autocharge

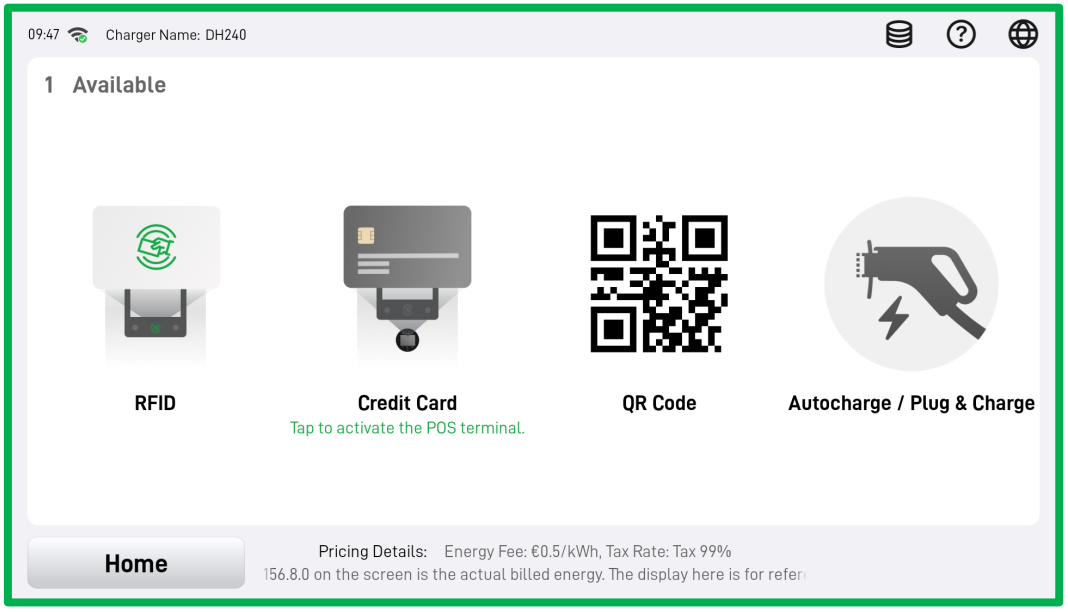


Figure 6-22 Authorization Screen (not legal relevant)

NOTICE

Swipe only one credit or RFID card at a time. Stacking cards may cause charging failures.

6.6.3 Start Charging

The charging station enters communication with the EV following a successful authorization. The charge session will start automatically after passing safety tests.

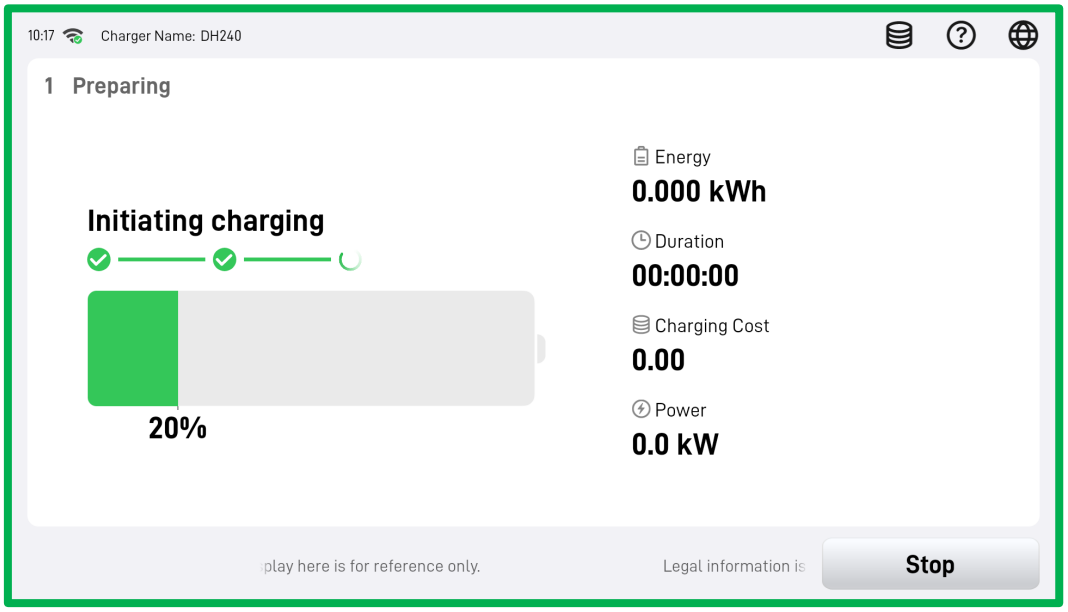


Figure 6-23 Connecting Screen (not legal relevant)

6.6.4 Charging

Information about the charging process, remaining time, energy, charging duration, charging cost, and power will appear on the Charging screen.

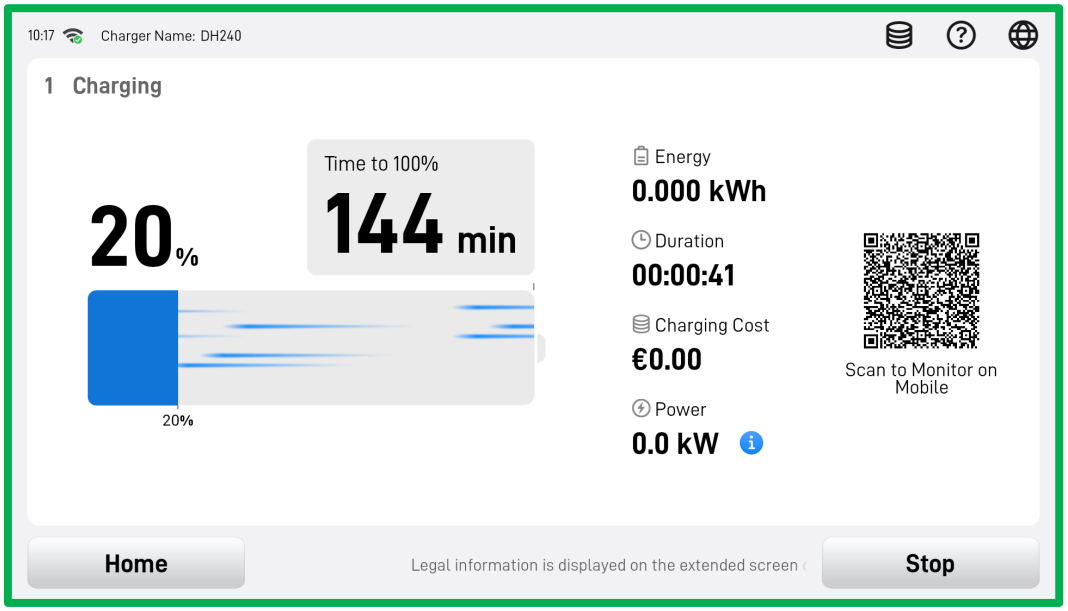


Figure 6-24 Charging Screen (not legal relevant)

6.6.5 Stop Charging

The way to stop charging will vary depending on the way to start charging:

- Credit Card/Plug & Charge/Autocharge: Tap **Stop** on the touchscreen.
- QR Code: Tap **Stop** on the Charging screen of the Autel Charge app.
- RFID Card: Tap the RFID card on the card reader again to finish charging.

NOTICE

The charge session stops automatically when the battery is full.

Once the charging stops, the transaction details will appear on the screen. If needed, click the **Email** icon on the screen and enter your email address to obtain the receipt, the public key, and OCMF data.

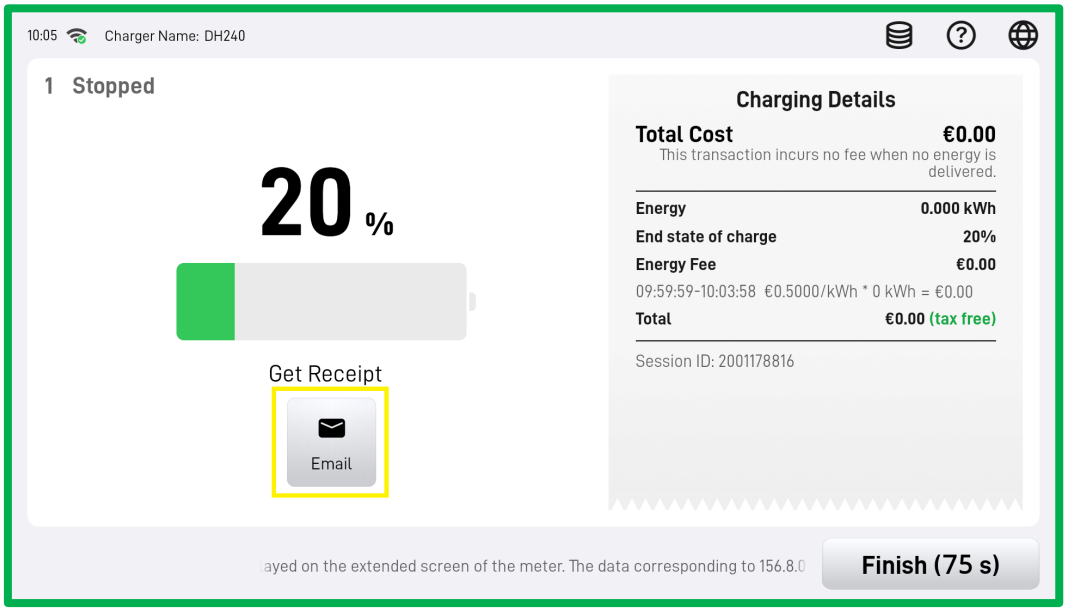


Figure 6-25 Charging Details Screen (not legal relevant)

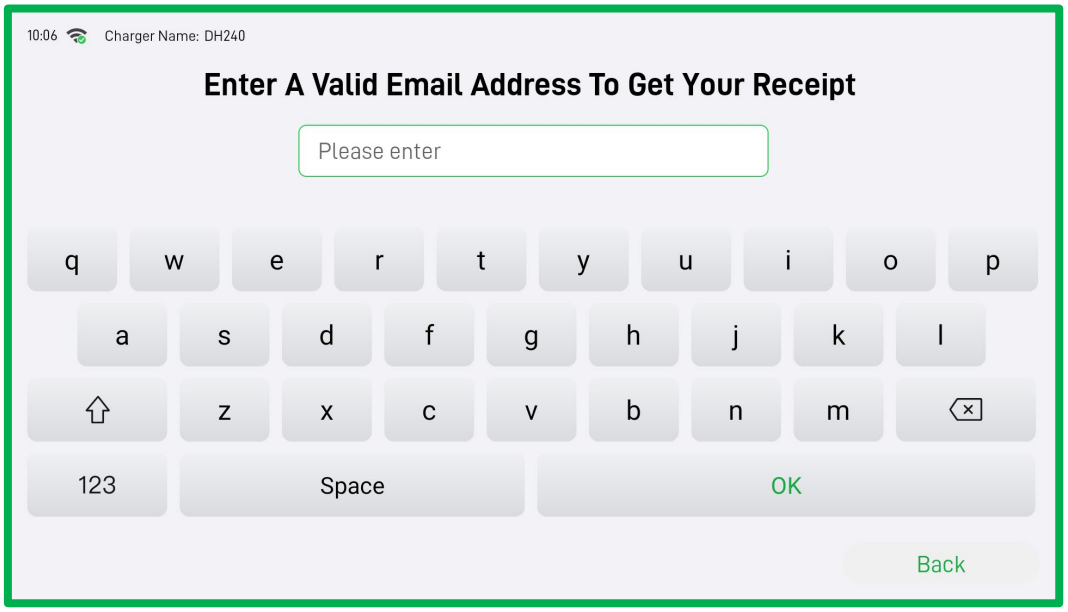
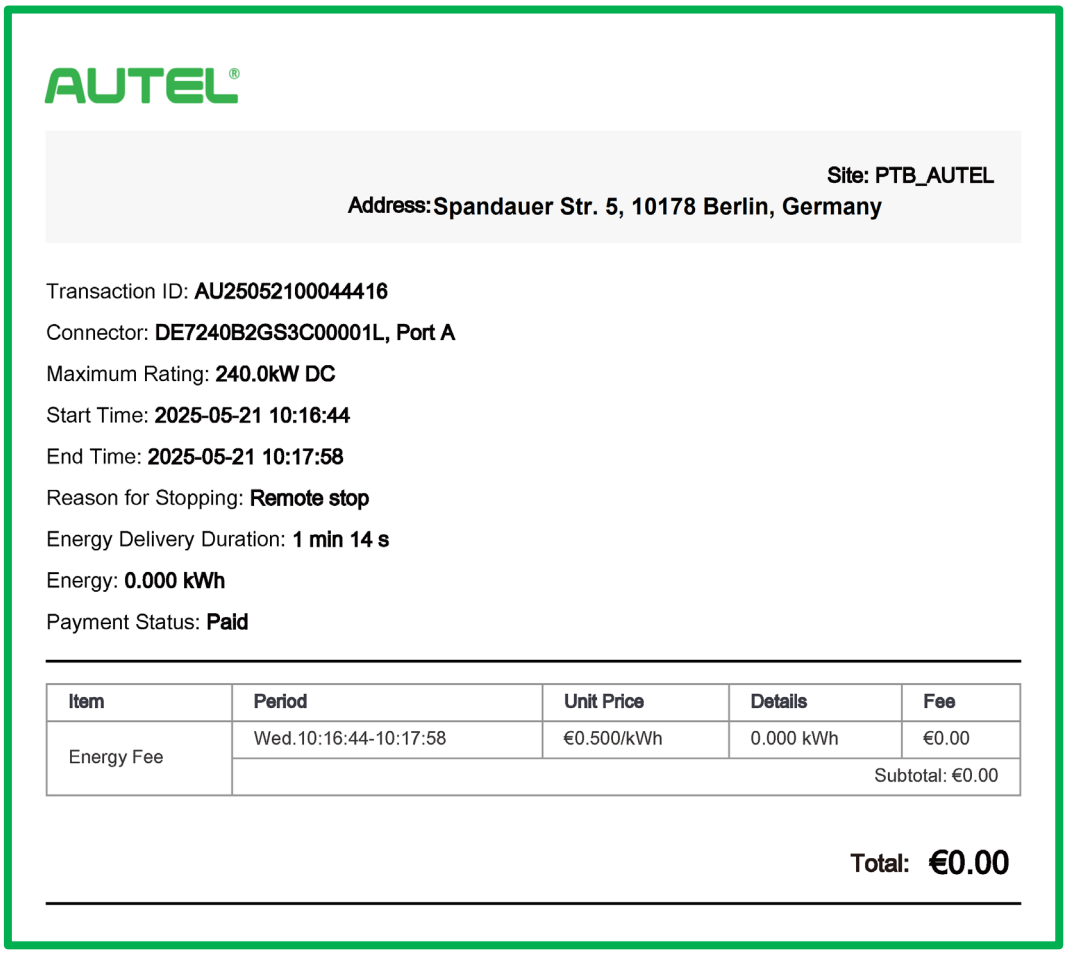


Figure 6-26 Entering the Email Address Screen (not legal relevant)

The receipt is as follows.



AUTEL®

Site: PTB_AUTEL
Address: Spandauer Str. 5, 10178 Berlin, Germany

Transaction ID: **AU25052100044416**
Connector: **DE7240B2GS3C00001L, Port A**
Maximum Rating: **240.0kW DC**
Start Time: **2025-05-21 10:16:44**
End Time: **2025-05-21 10:17:58**
Reason for Stopping: **Remote stop**
Energy Delivery Duration: **1 min 14 s**
Energy: **0.000 kWh**
Payment Status: **Paid**

Item	Period	Unit Price	Details	Fee
Energy Fee	Wed.10:16:44-10:17:58	€0.500/kWh	0.000 kWh	€0.00
				Subtotal: €0.00

Total: €0.00

Figure 6-27 Receipt (not legal relevant)

When a meter communication error occurs, the screen is as follows:

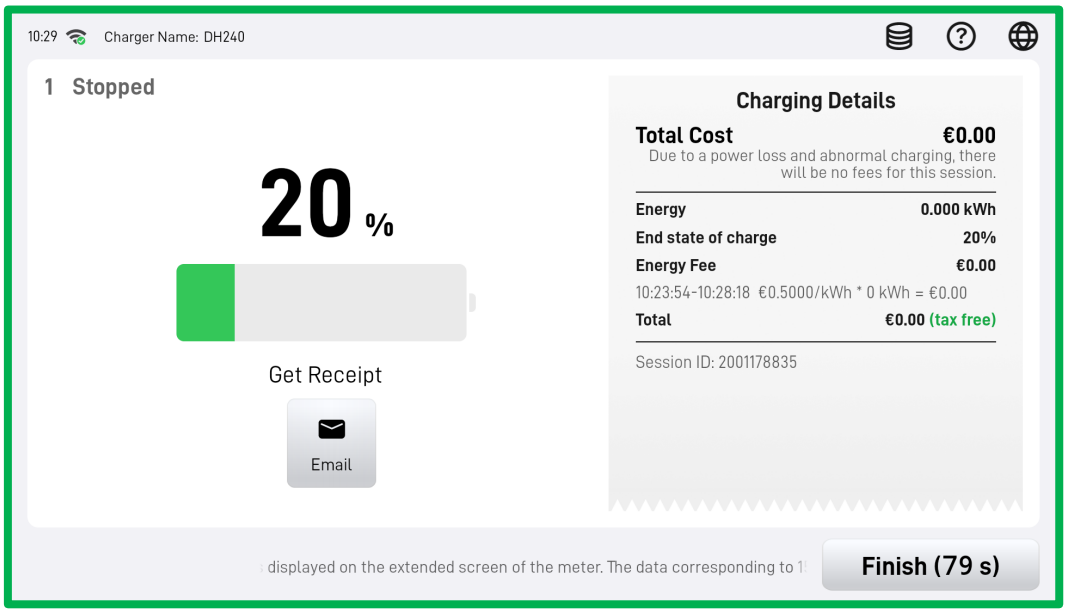


Figure 6-28 Meter Communication Error Screen (not legal relevant)

WARNING

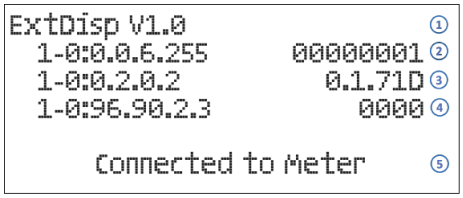
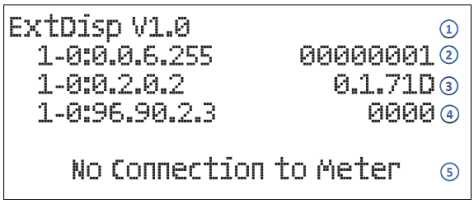
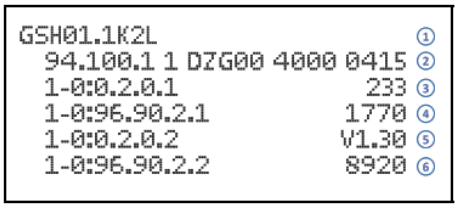
- **Do Not** cover the vent during charging.
- **Do Not** clean or operate in your EV during charging.

6.6.6 Finish Charging

Return the charging handle to the socket on the charging station.

6.6.7 Meter Display

Table 6-1 Meter Display Descriptions

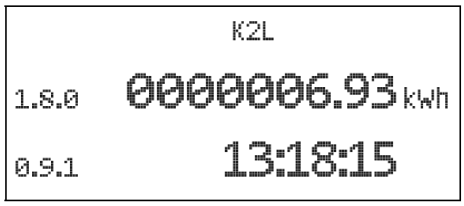
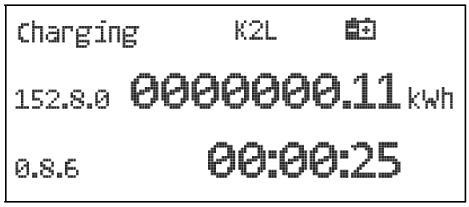
<table>
<tr><th>Status</th><th>Display/Figure</th><th>Description</th></tr>
<tr><td>Meter Connected</td><td> 
</td><td>
<table>
<tr><th>Line</th><th>OBIS</th><th>Information</th></tr>
<tr><td>1</td><td></td><td>Type</td></tr>
<tr><td>2</td><td>1-0:0.0.6.255</td><td>Reserved for future use</td></tr>
<tr><td>3</td><td>1-0:0.2.0.2</td><td>Firmware version</td></tr>
<tr><td>4</td><td>1-0:96.90.2.3</td><td>Firmware checksum</td></tr>
<tr><td>5</td><td></td><td>Pairing status</td></tr>
</table>
</td></tr>
<tr><td>Meter Not Connected</td><td> 
</td><td>
<table>
<tr><th>Line</th><th>OBIS</th><th>Information</th></tr>
<tr><td>1</td><td></td><td>Type</td></tr>
<tr><td>2</td><td>1-0:0.0.6.255</td><td>Reserved for future use</td></tr>
<tr><td>3</td><td>1-0:0.2.0.2</td><td>Firmware version</td></tr>
<tr><td>4</td><td>1-0:96.90.2.3</td><td>Firmware checksum</td></tr>
<tr><td>5</td><td></td><td>Pairing status</td></tr>
</table>
</td></tr>
<tr><td>Initialisation Display Meter</td><td> 
</td><td>
<table>
<tr><th>Line</th><th>OBIS</th><th>Information</th></tr>
<tr><td>1</td><td></td><td>Type designation of the meter</td></tr>
<tr><td>2</td><td>94.100.1</td><td>Meter-ID according to DIN 43863-5 [3]</td></tr>
<tr><td>3</td><td>1-0:0.2.0.1</td><td>Application Firmware Version</td></tr>
<tr><td>4</td><td>1-0:96.90.2.1</td><td>Application Firmware Checksum</td></tr>
<tr><td>5</td><td>1-0:0.2.0.2</td><td>Metering Firmware Version</td></tr>
<tr><td>6</td><td>1-0:96.90.2.2</td><td>Metering Firmware Checksum</td></tr>
</table>
</td></tr>
<tr><td>Meter Public Key Display</td><td>
</td><td>The Meter Public Key Display shows the following information from the connected GSH01:

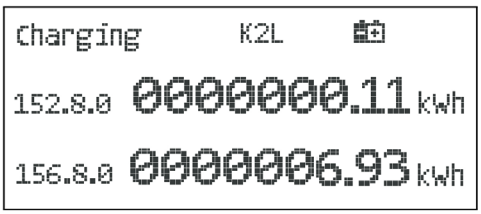
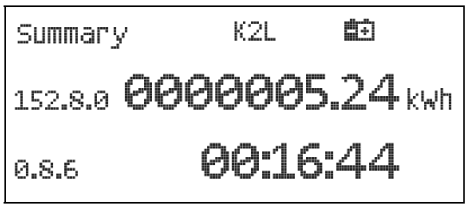
1. Meter-ID according to DIN 43863-5 [3]

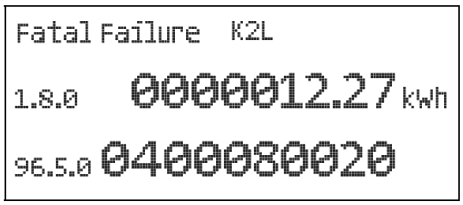
2. Public Key as QR-Code

This display is shown once per turn for 5 seconds in the Normal Operation Display, Charging Display and the Charging Summary Display.

By short presses on either user button, this display can be called up in the above mentioned displays.</td></tr>
</table>

Normal Operation Display		– During the *Normal Operation Display*, all meter readings obtained from the meter in general outside of a charging process as well as general information of the meter can be displayed as shown in the figure. – During the scrolling display, the *Meter Public Key Display* is displayed once per cycle for 5 seconds. – The values to be displayed are rotated according to a configurable interval. The standard setting is 6 seconds. – All billing relevant values are displayed in the upper line and all informative values in the lower line. – The registers in the bottom line (informative registers) can be altered by the user at any time. – The general information of the meter is displayed with symbols in the headline. An explanation of the displayed symbols can be found in section *6.6.8*. – Starting a charging session during the *Normal Operation Display* results in a transition to the *Charging Display*. – If a fatal error occurs within this state, the display will enter the *Fatal Error Display*.
Charging Display		– The backlight remains on during charging. – All billing relevant values are displayed in the upper line and all informative values in the lower line as illustrated in the figure. – The values are rotated by the configured time period. – During the scrolling display, the *Meter Public Key Display* is displayed periodically for 5 seconds. – Charging is displayed in the left half of the headline. All other shown symbols are described in more detail in section *6.6.8*. – The registers in the bottom line (informative registers) can be altered by the user at any time.

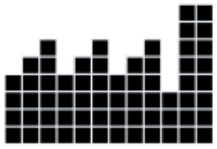
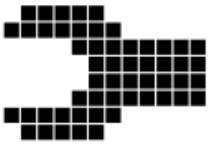
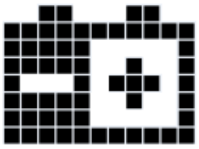
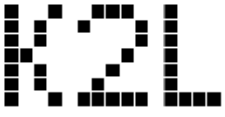
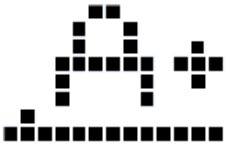
		– If a fatal error occurs within this state, the display will enter the *Fatal Error Display*. – After stopping the charging session the display transits into the *Charging Summary Display*.
		The data following 152.8.0 represents the energy for each charging order, while the data following 156.8.0 represents the compensated energy recorded in the OCMF data.
Charging Summary Display		– The backlight remains on during the *Charging Summary Display*. – The *Charging Summary Display* is a summary of the charging process that has just been carried out. – All meter values necessary for a complete billing procedure should be shown to the customer as shown in the figure. – All values are also displayed in rotation. – All billing relevant values are shown in the upper line of the display whereas all informative values are displayed in the lower line. – "Summary" is displayed in the left half of the headline. – During the scrolling display, the *Meter Public Key Display* is displayed periodically for 5 seconds. – All other symbols are described in section *6.6.8* in more detail. – The display will repeat the rotation 18 times; one iteration takes 10 seconds. – All listed registers are written to the meter during production. – The registers in the bottom line (informative registers) can be altered by the user at any time. – If a fatal error occurs within this state, the display will enter the *Fatal Error Display*.

Fatal Error Display		If the meter detects a fatal failure, the external display ED-DC-01 will show Fatal Failure in its headline. The other displays are not affected as long as the meter is providing the data.

6.6.8 Meter Display Symbols

During *Normal Operation Display*, *Charging Display* and *Charging Summary Display* some symbols can be visible. These symbols extend the displayed information by meter status information flags. The following symbols are possible:

Table 6-2 Display Symbols

Status	Symbol	Description
Production Mode		Indicates a currently active production mode of the meter. This Mode is only available during production of the meter. The symbol remains visible as long as the production mode is active.
Assembling Mode		Indicates a currently active assembling mode of the meter. This mode is only available during assembly of the charging point. The symbol remains visible as long as the assembling mode is active.
Charging		Indicates charging, either during active charging or while viewing the summary.
Measurement Mode		Indicate the currently active line loss energy measurement mode of the Meter is K2L, which means that the meter calculates the line losses according to a given line impedance.
Start Current Reached		Indicate that the measured current reached the starting threshold. At this point the meters is within the measurement range and starts measuring.

6.7 Charging Errors

This section depicts several common problems that may arise during a charge session along with possible causes/solutions to resolve them. If the problem persists, contact Autel technical support.

6.7.1 Charging Handle Connection Error

If the charging handle is not connected to the EV, then the Connector Not Connected screen will appear. Disconnect completely, then plug in the EV and recheck the screen to see if the error message is resolved.

6.7.2 Authorization Failure

The Authorization Failure screen appears when there is an error processing the chosen authentication method. The cause and possible solution(s) will display on the screen. Follow the on-screen instructions to resolve the problem, or contact Autel technical support.

6.7.3 Charge Start Failure

The Charge Start Failure screen appears when the charging station has failed to pass the initialization process. The cause and possible solution(s) will display on the screen. Follow the on-screen instructions to resolve the problem.

6.7.4 Charging Failure

The Charging Failure screen appears when various errors occur during a charge session. The cause and possible solution(s) will be displayed on the screen. Follow the on-screen instructions to resolve the problem, or contact Autel technical support.

6.8 Autel Charge App Guide

The Autel Charge app allows you to track, manage, and optimize EV charging at your location. With our app, you are able to start and stop charging remotely and track your EV battery health while charging.

After downloading and installing the Autel Charge app, open the app and log in with your phone number or email. If you do not have an account yet, register with your phone number first. Then follow the procedures below to start charging.

6.8.1 APP-Layout

6.8.1.1 Main Screen

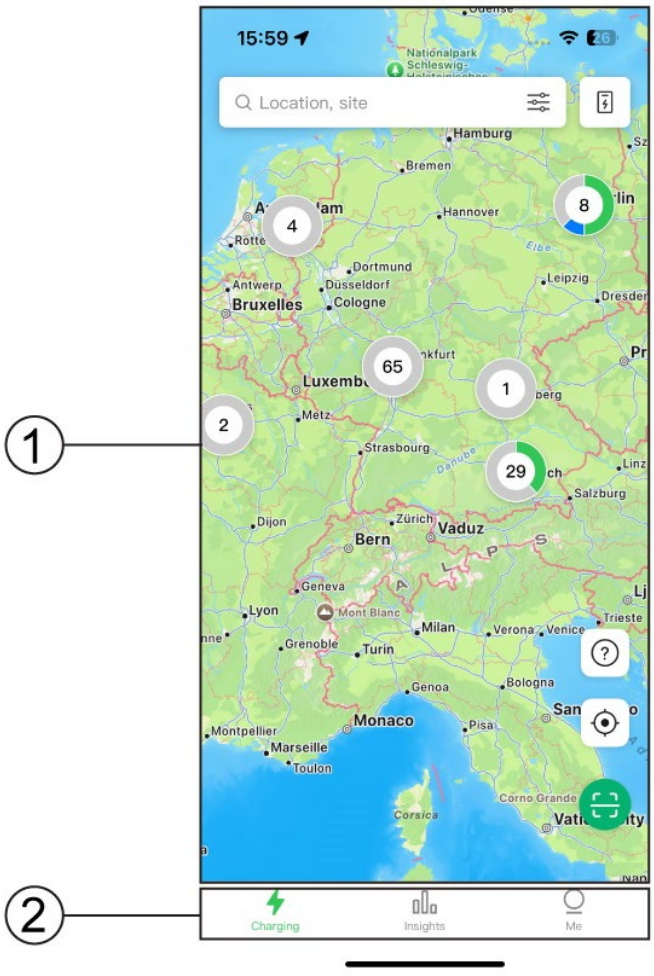


Figure 6-29 Autel Charge APP Main Screen

1. Map

2. Charging station information, charging statistics, and profile

6.8.1.2 Personal Data

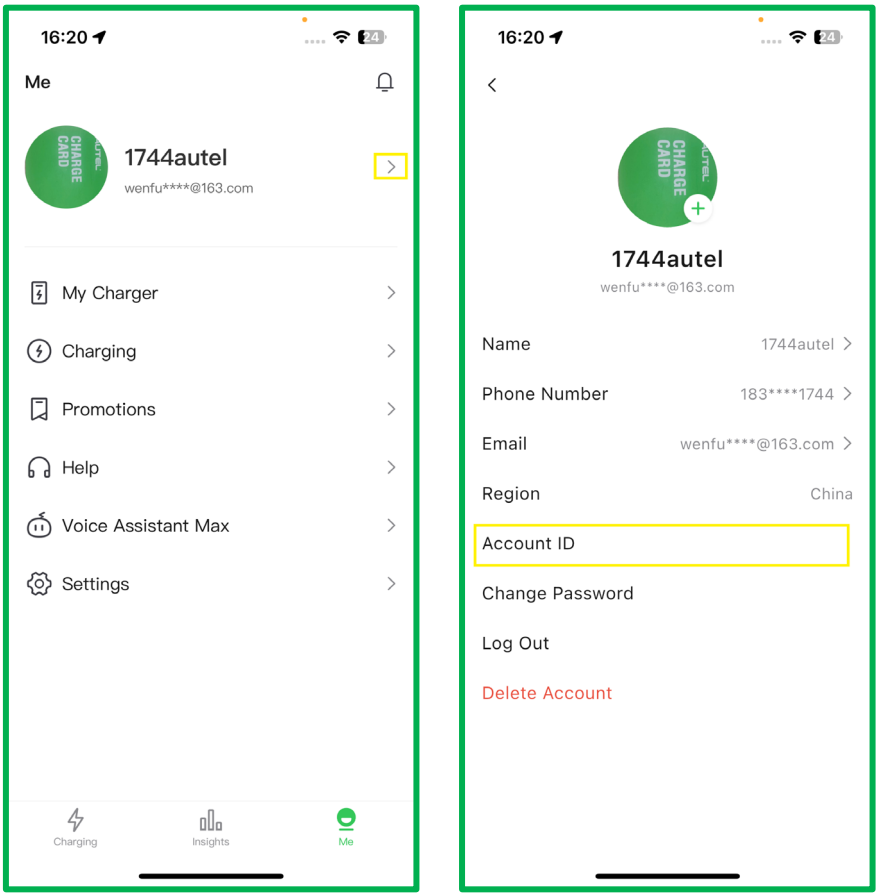


Figure 6-30 Autel Charge APP Personal Data

NOTICE

Account ID is included in OCMF data.

6.8.2 Charge via APP

STEP 1

Open the Autel Charge app, tap the "**Scan icon**" at the bottom right corner and scan the QR code on the screen of the charging station.

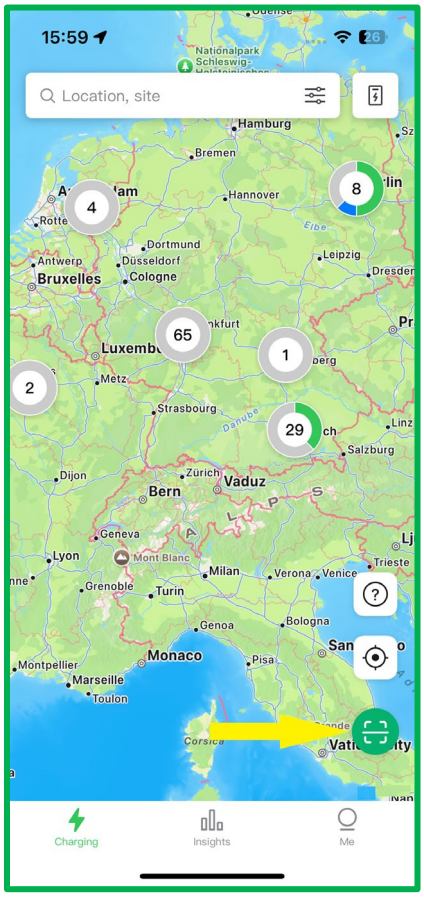


Figure 6-31 Autel Charge APP "Scan"

STEP 2

Tap “**Start**” to start charging.

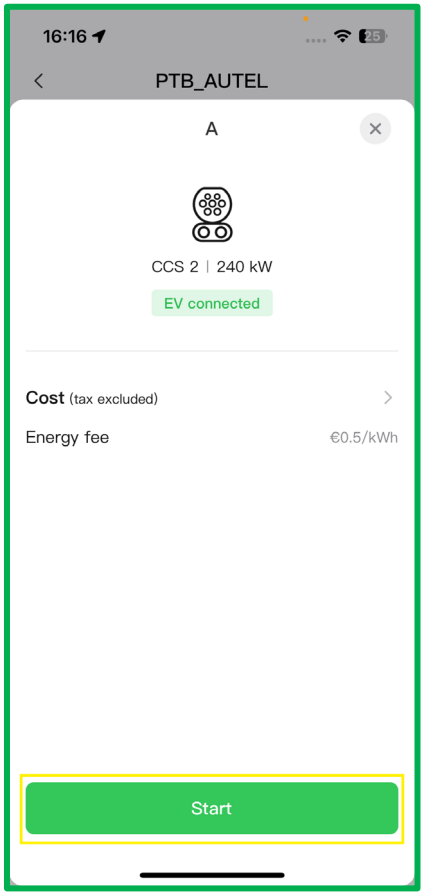


Figure 6-32 Autel Charge APP “Start”

STEP 3

Charging.

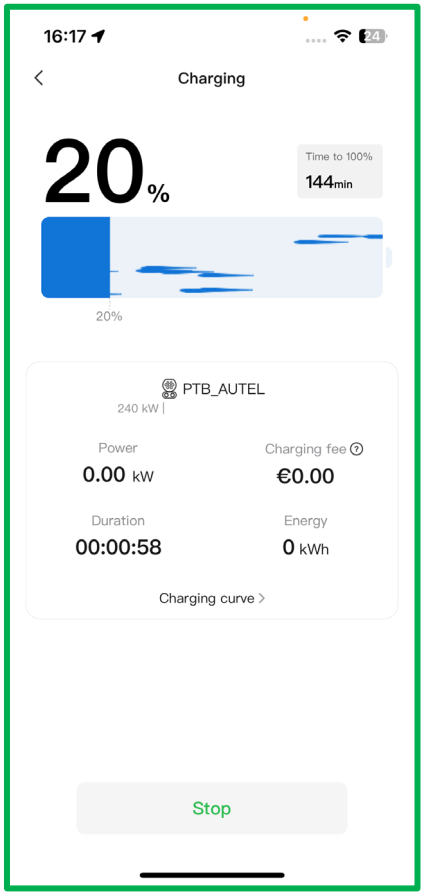


Figure 6-33 Autel Charge APP "Charging"

STEP 4

Tap "**Stop**" to complete the charging process.

6.9 Authentication of Measurement

After completion of the charging process, your mobility service provider provides the signed measured values relevant under calibration law. This data can be delivered as an email. You can use the free S.A.F.E. transparency software (https://www.safe-ev.de/de) to check the measured values for authenticity.

Inform the mobility service provider if incorrect readings are displayed during the authenticity check. The following uses the Autel cloud platform as an example.

6.9.1 Retrieval of Measured Values and Public Key

The signed measurement values and public keys are sent by email after stopping charging and entering the email address (*see Section 6.6.5*).

AUTEL

Charge Stopped

Session ID: AU25052100044416

Name: PTB_AUTEL

Transaction Details: Duration 1 min 14 s， Energy 0.0kWh， Fees €0.00

Start Time: 2025-05-21 10:16:44

End Time: 2025-05-21 10:17:58

Connector ID: DE7240B2GS3C00001L_1

OCMF

Public Key:

3056301006072A8648CE3D020106052B8104000A03420004321A6622B37300F24837E6B0DEB26527ECF1F2EE8511A42F561DB612
43E48275DFD202B39E9DC8514EB040768531DD5C605F6FBC03E659BD16C2C0E90B8455D5

OCMF|{"FV" : "1.0","GI" : "DZG-GSH01.1K2L.B","GS" : "1DZG0028293011","GV" : "233","PG" : "T150","MV" : "DZG","MM" : "GSH01.1K2L.B","MS" : "1DZG0028293011","MF" : "233","IS" : true,"IT" : "LOCAL","ID" : "1584813760004960257","CT" : "EVSEID","CI" : "DE24000001","RD" : [{"TM" : "2025-05-21T10:16:44,000+0200 I","TX" : "B","RV" : 0.000,"RI" : "01-00:98.08.00.FF","RU" : "kWh","RT" : "DC","EF" : "","ST" : "G"},{"TM" : "2025-05-21T10:17:58,000+0200 I","TX" : "E","RV" : 0.000,"RI" : "01-00:98.08.00.FF","RU" : "kWh","RT" : "DC","EF" : "","ST" : "G"}],"U" : [{"TM" : "2025-05-21T10:16:44,000+0200 I","TX" : "B","RV" : 0.000,"RI" : "01-00:9C.08.00.FF","RU" : "kWh","RT" : "DC","EF" : "","ST" : "G"},{"TM" : "2025-05-21T10:17:58,000+0200 I","TX" : "E","RV" : 0.000,"RI" : "01-00:9C.08.00.FF","RU" : "kWh","RT" : "DC","EF" : "","ST" : "G"},{"TM" : "2025-05-21T10:16:44,000+0200 I","TX" : "B","RV" : 0.0026,"RI" : "01-00:8C.07.00.FF","RU" : "Ohm","RT" : "DC","EF" : "","ST" : "G"},{"TM" : "2025-05-21T10:17:58,000+0200 I","TX" : "E","RV" : 74,"RI" : "01-00:00.08.06.FF","RU" : "s","RT" : "DC","EF" : "","ST" : "G"}]}|{"SA" : "ECDSA-secp256k1-SHA256","SD" : "30450220533BACC7393D5BA0FBFC033073F788E2696C3ED2D3241122B314BCFAD5FDAF6D022100F9901BEF8FE01453FECCDD092
8F2A5893C106FF793D9CD2BD02AD858F141FAC9"}

The display cuts off decimal places. The charging energy is determined and calculated internally with a higher resolution than that shown on the meter display.

The charging details recorded by the OCMF are verified by the charger and cannot be changed. The required transparency software to verify the OCMF data packet is called S.A.F.E. Transparency Software. Download it to your computer: https://www.safe-ev.de/de/transparenzsoftware.php (only compatibility with S.A.F.E. Transparency Software 1.3.0 is guaranteed).

Figure 6-34 Email with Measured Values and Public Key Screen

If you did not receive the email, you can check the readings in “**Me**” - “**Charging**” - “**Charge History**” via Autel Charge APP. If you did not receive the OCMF data, the charging process will not be billed.

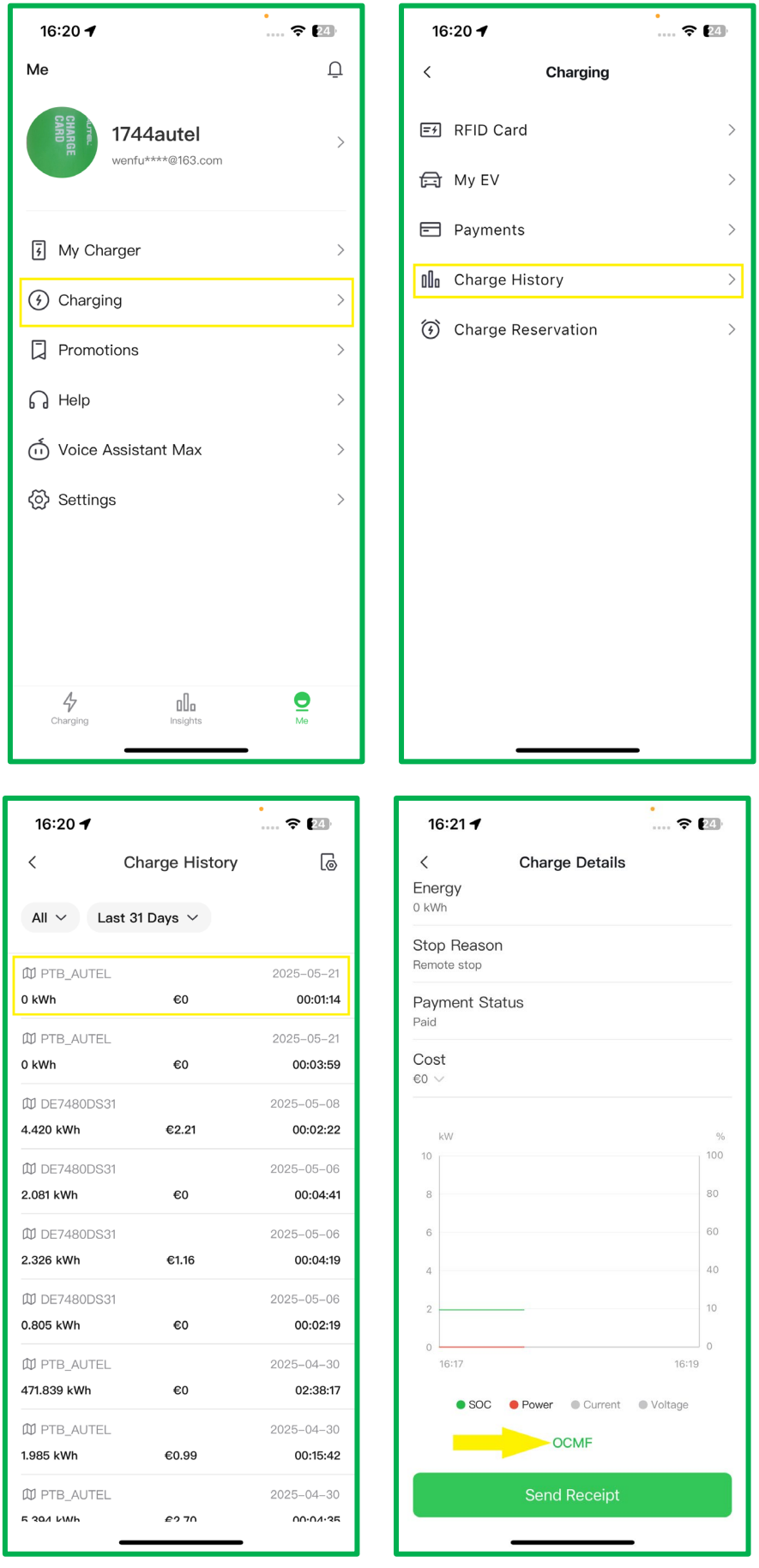


Figure 6-35 OCMF Screens

The public key is required to verify or validate the data packets with the transparency software. Each charging point has its own public key. The public key can be obtained by scanning the data matrix on the external display of the DC meter, which can be read through the viewing window on the corresponding side of the plug. By comparing the public key read on the external display of the DC meter with the public key retrieved from email or APP, the user ensures that the signature of the meter value cannot be tampered with.

Figure 6-36 Location of the Public Key

6.9.2 Installing the Transparency Software

1. Download the S.A.F.E. transparency software to your computer at https://www.safe-ev.de/de/transparenzsoftware.php. (Compatibility is only guaranteed with the S.A.F.E. transparency software 1.3.0 or the latest version).

2. Make sure that the JAVA framework is installed in a current version or in the required version 4.

3. Launch the transparency software with a double click.

6.9.3 Data verification

1. Open the transparency software.

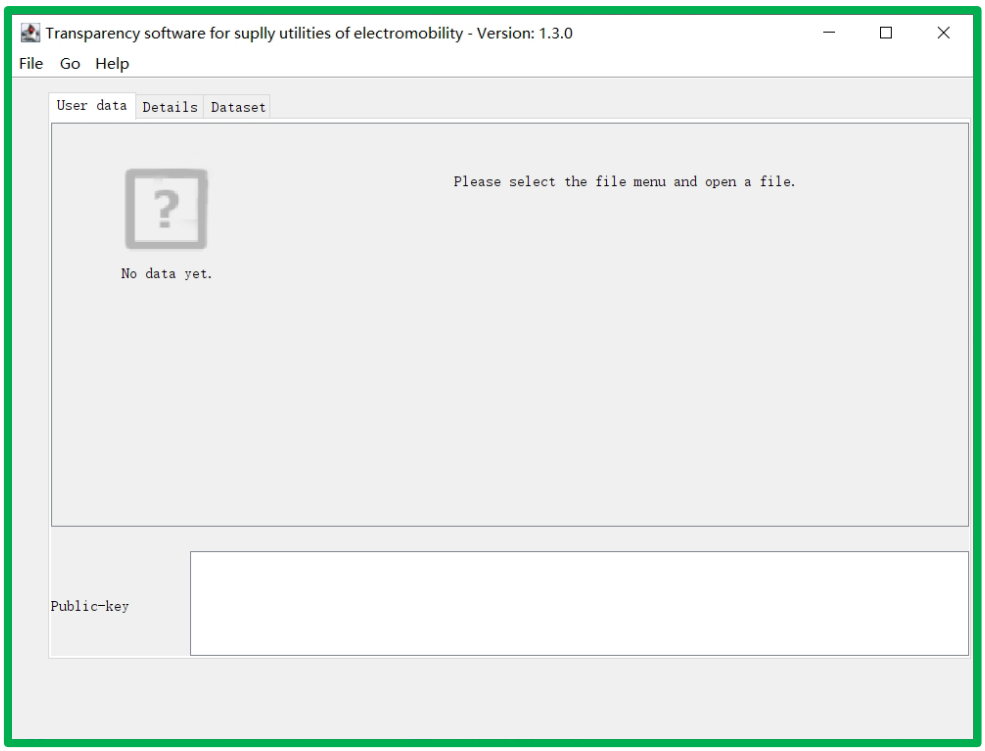


Figure 6-37 Transparency Software Startup Screen

2. The accounting data is loading.

Under the “File” section you will find three options: “Open”, “Manual data input” and “Quit”. Select the “Manual data input” function.

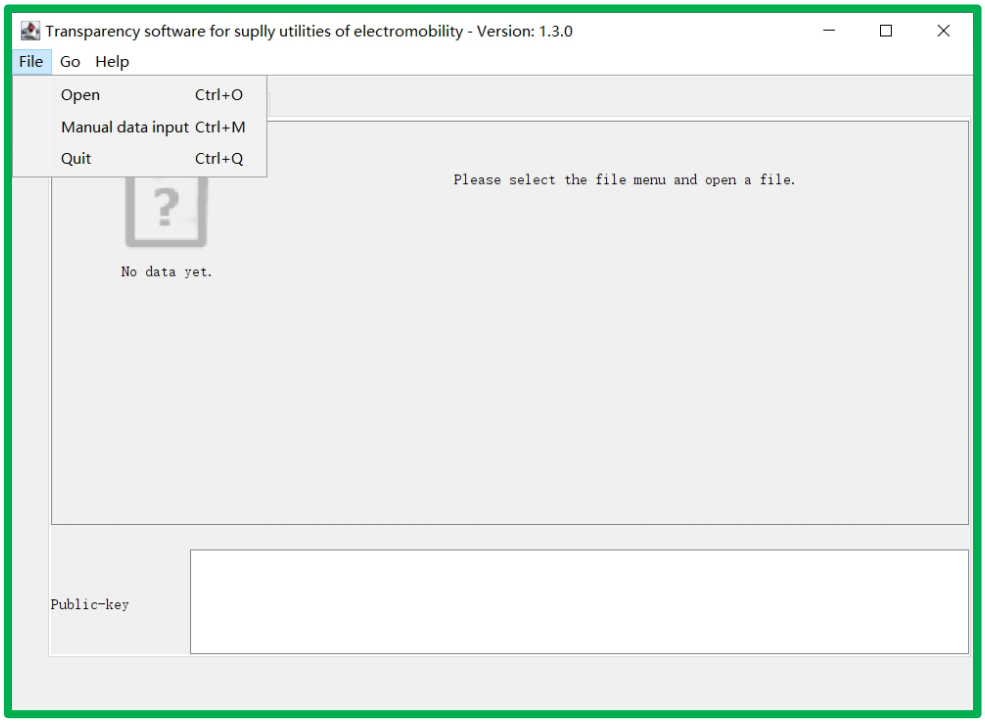


Figure 6-38 “Data” Menu Screen

3. Enter the OCMF readings/data tuples provided to you and the charging station's Public Key.

Figure 6-39 Data Input Screen

6.9.4 Test Result

The transaction with negative verification result is not calculated. After the verification, the custody transfer information of the signed record is displayed.

– Positive verification result

If the digital signature of calibration law is valid, the transparency software shows a green check mark.

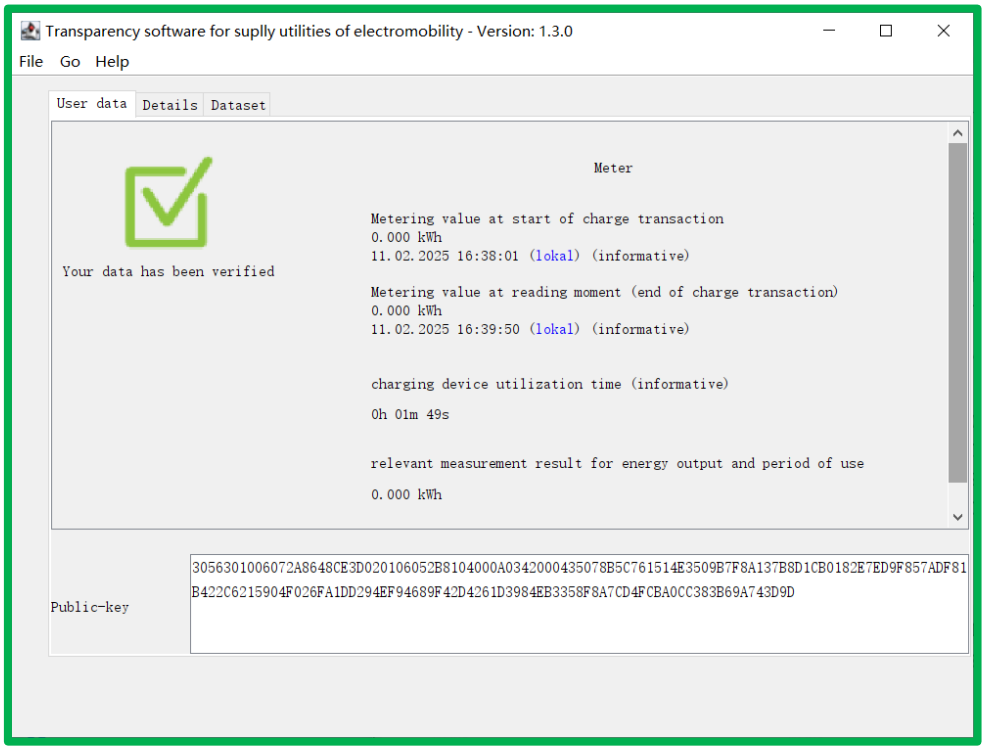


Figure 6-40 Positive Test Screen

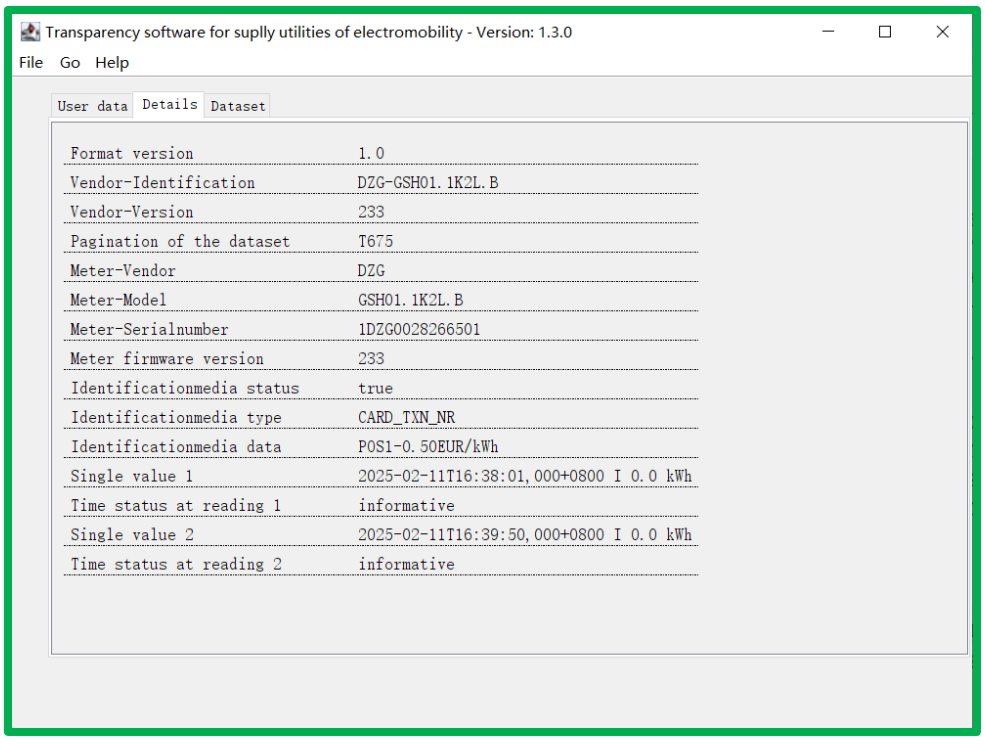


Figure 6-41 Test Details Screen

The transparency software simultaneously displays the starting meter reading and the stopping meter reading and calculates the total amount of energy delivered.

– Negative verification result

If the calibration law data is manipulated and the check no longer works, the transparency software detects this and displays a red cross.

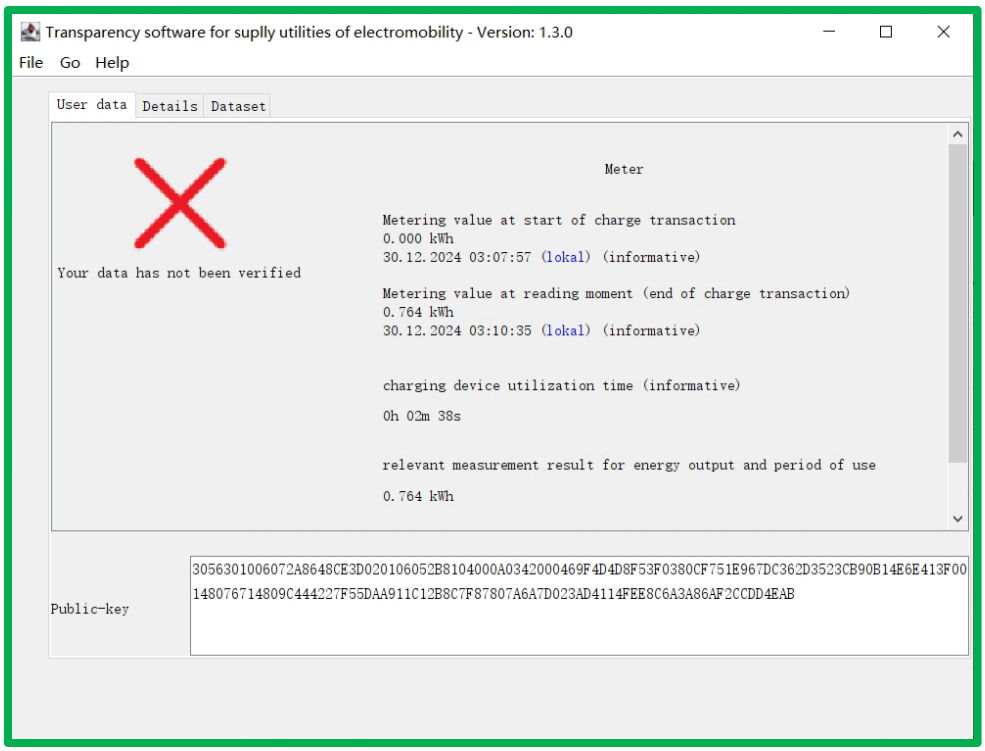


Figure 6-42 Negative Test Result Screen

In case of a negative check result we recommend the following:

- Check whether the entered data and public key are correct.
- Check whether the public key entered belongs to the charging station at which the charging took place.

NOTICE

Each charging point at a charging station has its own public key. Use the public key of the charging point at which you have charged.

Notify the mobility service provider if your entries are correct and a negative check result was generated.

7. Test Purpose

If user seals are broken, do not power on the charging station. The operator must contact Autel who then will perform a functional test. If no problem is found, Autel will apply new user seals.

The functional test is to check whether the charging station functions properly. No particular tools required.

Test procedures:

1. Swipe the RFID card or scan the QR code on the touchscreen to start charging.
2. Observe the legally required warnings while charging.
3. Confirm that the OCMF data package can be received via email and that it is valid via the S.A.F.E. transparency software.

8. Maintenance

8.1 Routine Maintenance

WARNING

- For safety, do not carry out maintenance work on rainy days.
- Disconnect the power supply to the charging station during the entire maintenance procedure.
- Ensure unauthorized personnel are kept at a safe distance during maintenance.
- Wear proper personal protective equipment, such as protective clothing, safety gloves, safety shoes, and safety glasses.
- If the safety devices are removed for maintenance, reinstall them after completing the work.

8.1.1 Cleaning the Cabinet

The cabinet is powder-coated. The coating must be kept in good condition. When the charging station is in a corrosion sensitive environment, superficial rust may appear on welding points. Visible rust has no risk to the integrity of the cabinet.

To remove rust:

1. Stop the charge session and power off the charging station.
2. Remove rough dirt by spraying with low-pressure tap water.
3. Apply a neutral or weak alkaline cleaning solution and let it soak.
4. Remove dirt by hand with a damp and non-woven nylon cleaning pad.
5. Rinse thoroughly with tap water.
6. Apply wax or a rust-preventive primer for extra protection if needed.

8.1.2 Cleaning and Replacing the Air Filters

The charging station is equipped with two air inlet filters and two air outlet filters with a large mesh area to prevent the electronic components from being damaged by dust. Clean the air filters every 3 months (not exceeding 6 months). Replace the air filters once a year.

To clean the air inlet filters:

1. Ensure there is no active charge session and perform lockout-tagout to secure the charging station.

2. Open the left door of the charging station. When the cabinet door is open, the internal components of the charging station should not be exposed to rain, snow or harsh environments.

3. Remove the screw (**A**) by hand.

4. Manually pull up while moving and turning left the air inlet filters to remove them from the fixing board as shown.

5. Clean the air inlet filters of debris or dust and reinstall the cleaned filters. Or install the new air inlet filters.

6. Close the left door of the charging station.

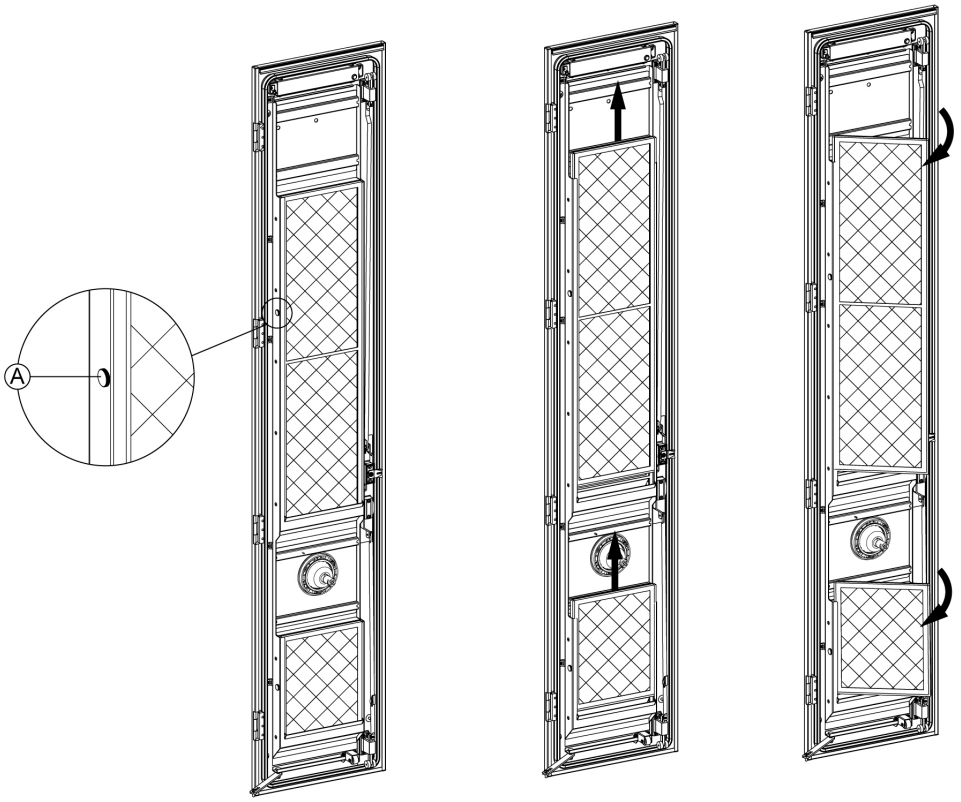


Figure 8-1 Removing the Air Inlet Filter

To clean the air outlet filters:

The air outlet filters are at the right door of the charging station. Refer to the steps above to operate.

8.1.3 Connectivity of the SIM Card

Over time, the SIM card may develop contact issues with the slot, causing connectivity problems. It is necessary to check if the SIM card is making proper contact with the slot.

To ensure the connectivity of the SIM card:

1. Stop the charge session and power off the charging station.
2. Open the left door of the charging station. When the cabinet door is open, the internal components of the charging station should not be exposed to rain, snow or harsh environments.
3. Locate the RBU at the control module. Loosen the two screws using a Phillips screwdriver and then pull out the RBU.
4. Remove the SIM card from the slot. Press the SIM slot slightly together so that the contacts are better in contact.
5. Place the SIM card into the correct slot. Ensure the card is placed correctly.
6. Close the SIM card slot cover. Put the RBU back in place and tighten the two screws.
7. Close the left door of the charging station.

8.2 Regular Inspection

Regular inspection and maintenance are needed even if the charging station is operating in normal condition. When parts need to be replaced, cut off the power supply upstream and inside the equipment before proceeding.

Regularly conduct visual inspection of the following:

- Cable and charging handle: Check for cracks or ruptures.
- Display: Check for damage and cracks. Check whether the touchscreen works.
- Coating of the cabinet: Check for damage, cracks or ruptures.
- Cabinet: Check for rust or damage. Tighten the screws and bolts of key parts, and check whether the wire connection of the connector is burned out. If any abnormality is found, replace the parts in time.
- RCD: Test the RCD regularly.

The following special inspections are needed for safe use:

- Check if the charging station was struck by lightning.
- Check if the charging station is damaged due to an accident or fire.
- Check if the charging station installation site has been flooded.

WARNING

Stop the charge session and do not connect the power to the charging station until all the inspections are completed.

8.3 Remote Maintenance

The charging station can connect to the Autel cloud platform to monitor parameters in real time. Autel's cloud platform provides remote upgrades, diagnosis, and services, and identifies any issue during operation.

- Daily system self-check.
- Contact Autel technical support to resolve any issue found.
- Autel service engineers can check logs, update configurations and programs, and provide remote maintenance services such as remote management, diagnosis, configuration, and update.

8.4 Maintenance Schedule

Item	Frequency	Operations
Charging Handle	Annually	Check for cracks or ruptures.
Input Cable	Annually	Check for cracks or ruptures.
Inlet Air Filter	Annually	Replace the inlet air filter.
Outlet Air Filter	Annually	Replace the outlet air filter.
Cabinet	Annually	Clean and check for damage, including the air filters.
SIM Card	Annually	Check if the SIM card is making proper contact with the slot.

9. Technical Specifications

9.1 General Specifications

Table 9-1 Product Specifications

	240 kW
AC Input	
AC Input Capacity	260 kVA
Earthing System	3P + PE
Input Voltage	3-phase 400 VAC ± 10%
Input Frequency	50/60 Hz
Grid Type	TN-S, TN-C, TN-C-S, TT (Requires external RCD) When connected to the TN-C system, the grounding continuity must be ensured. When connected to the TT system, the equipment enclosure must be grounded.
Power Factor	≥ 0.99
Overvoltage Category	AC Side (Input) OVC: III
Harmonic Distortion (THDi)	< 5%
Maximum Current	416 A
DC Output	
Output Power	240 kW
Output Voltage	CCS2: 150-1000 V
Max. Number of Outputs	2
Charging Mode	2*CCS2
Output Current	380 A (Max. 500 A)
Peak Efficiency	96%
General Characteristics	

	240 kW
Dimensions of the Cabinet (W x D x H)	782 mm x 478 mm x 2287 mm
Weight	Approx. 630 kg
Mounting	Floor Standing
Touchscreen	15.6-inch LCD Touchscreen 27-inch LCD Touchscreen
Connectivity	4G/5G (Dual SIM Card) Wi-Fi Ethernet
Software Update	OTA updates via web portal, FTP, FTPS, HTTPS
Cable Length	5 m 7.5 m (Optional)
Standby Power	≤ 85 W (Typical value)
Rated Service Breaking Capacity	35 kA
Emergency Button	Yes
Enclosure Type	Zinc Aluminum Magnesium Alloy
Internal RCD	Optional
Enclosure Rating	IP54/IK10
Communication to the EV	ISO/IEC 15118 with PnC DIN 70121
User Interface	
Status Indication	Standard
RFID Protocols	ISO 14443 A/B ISO/IEC 15693 MIFARE
Credit Card Readers	Payter Apollo PAX IM30 Castles S1U2

	240 kW
Communication Protocols	OCPP 1.6J OCPP 2.0.1 (Optional)
Cable Management System	Standard
User Authentification	AutoCharge Plug & Charge APP RFID Card QR Code Credit Card (Optional)
Environmental Specifications	
Humidity	≤ 95% RH, non-condensing
Operating Altitude	≤ 2000 m
Operating Temperature Range	–35 to +55 °C (derating from 40 °C)
Storage Temperature Range	–40 to +70 °C
Noise	≤ 55 dBA (Silent mode)
Environmental Conditions	
Mechanical Environmental Conditions	M1
Electromagnetic Environmental Conditions	E2
Safety and Compliance	
Protection	Surge, overcurrent, undervoltage, overvoltage, tilt sensor, access protection, over-temperature protection, short circuit and overload protection
EMC Compliance	EMC Class A
Safety Standards	IEC 61851-1 IEC 61851-23 IEC 61851-21-2 IEC 61000

	240 kW
Certification	CE UKCA ETSI EN 303645 REA-Dokument 6-A/PTB-A 50.7/PTB-A 50.8
Warranty	
Design Life	10 Years
Warranty	24 months, warranty extension possible

9.2 Detail AC Input Specifications

Table 9-2 Detail AC Input Specifications

Parameter	Power Rating (kW)					
	Cabinet	80	120	160	200	240
Rated Input Current (A)		127	189	251	313	375

9.3 Output Voltage-Current Curve

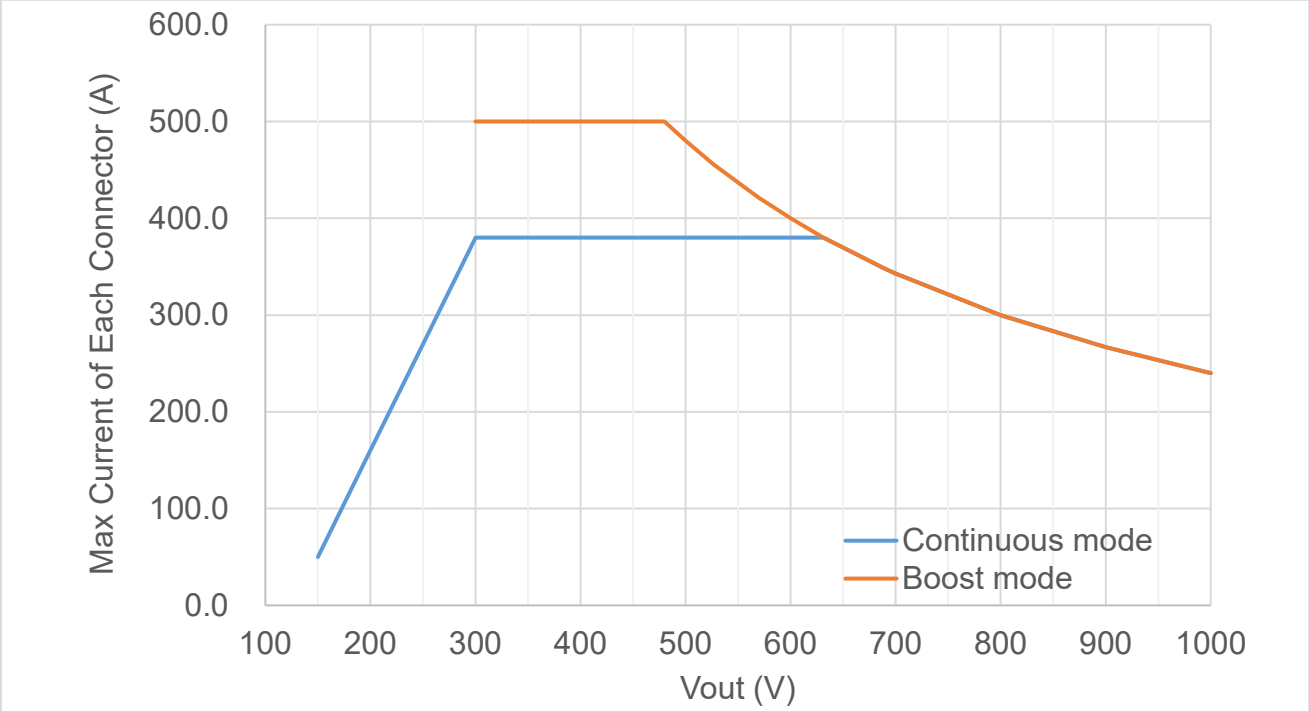


Figure 9-1 Output Voltage-Current Curve

9.4 Charging Module Location Specifications

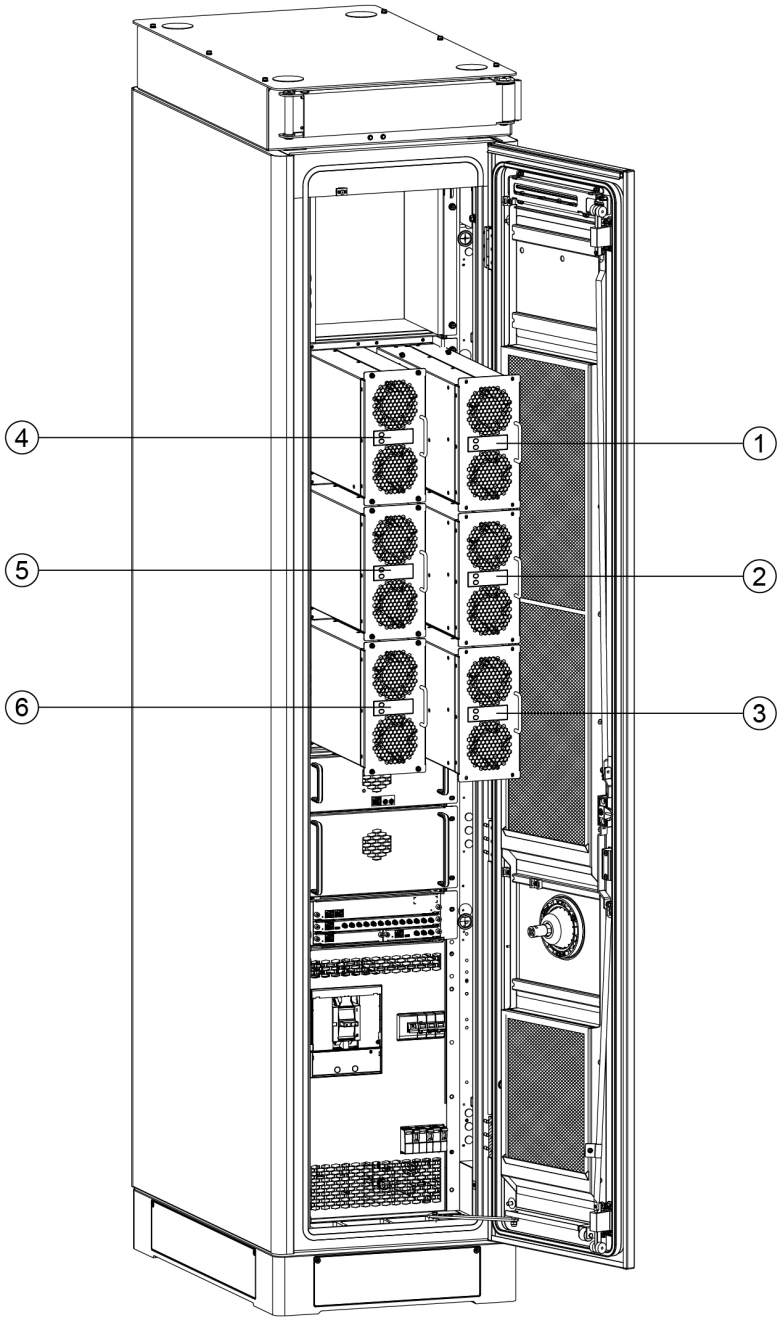


Figure 9-2 Charging Module Location

Table 9-3 Charging Module Installation Specifications

Rated Power	Number of Modules	Location
80 kW	2 PCS	2, 5
120 kW	3 PCS	2, 5, 6
160 kW	4 PCS	2, 3, 5, 6
200 kW	5 PCS	2, 3, 4, 5, 6
240 kW	6 PCS	1, 2, 3, 4, 5, 6

NOTICE

- Ensure the charging module is properly installed. The handle installed on the module should be on the right side and face outward.
- Seal the slots where the charging modules are not inserted with filler modules.
- For replacing the charging modules, refer to related service manual.

9.5 Wireless Communication Parameters

Table 9-4 Wireless Communication Parameters

Type	Operating Band/Frequency	Max. Transmit Power (dBm)
2.4G wifi	802.11b/802.11g/802.11n/802.11ax	17
4G	GSM900/ DCS1800	35
	WCDMA Band 1/WCDMA Band 8	25
	LTE: Band 1/Band 3/Band 7/Band 8/Band 20/Band28/Band 38 /Band 40	25
	GNSS: GPS, GLONASS, Galileo, BDS, QZSS	-146
5G (optional)	GSM900/DCS1800	25
	WCDMA Band 1/WCDMA Band 8	25
	LTE: Band 1/Band 3/Band 7 /Band 8/Band 20/Band 28/Band 38 /Band 40	25
	FDD: n1/n3/n8/n20/n28/n38 /n75/n76/n77/n78	28
	GNSS: GPS, GLONASS, Galileo, BDS, QZSS	-147
RFID	13.56 MHz	11.06
Radar	24.00-24.25 GHz	0.59

NOTICE

- This equipment has been tested and found to comply with the limits for a EN 300 440 v2.1.1 receiver Category 3.
- These limits are designed to provide reasonable protection against harmful interference in a residential installation.
- When placed in the vicinity of other device(s) radiating in the band 24~24.25 GHz this device will inadvertency trigger on.
- Please take appropriate measure to mitigate this eventuality.

10. Calibration Law Statement

Notes on accuracy of measurement according to type examination certificate I

Conditions for the operator of the charging device, which the operator must fulfil as a necessary prerequisite for the intended operation of the charging device.

The operator of the charging device is the user of the measuring device in the sense of § 31 of the MessEG.

1. The charging equipment is only considered to be used in accordance and compliance with the legal metrology regulations if it is not exposed to environmental conditions other than those for which its type examination certificate was issued.

2. When registering the charge points with the Federal Network Agency, the user of this product must also register the PK specified on the charging column for the charge points in their registration form! Without this registration, operation of the charging station in compliance with calibration regulations is not possible. Weblink:

   https://www.bundesnetzagentur.de/DE/Sachgebiete/ElektrizitaetundGas/Unternehmen_Institutionen/HandelundVertrieb/Ladesaeulen/Anzeige_Ladepunkte_node.html

3. The user of this product must ensure that the reverification period for the components in the charging device and for the charging device itself is not exceeded.

4. The user must permanently store the signed data packets read out from the charging device - in accordance with the pagination, (also) on hardware dedicated for this purpose in his possession ("dedicated memory"), - keep them available for authorized third parties (operation obligation for the memory). Permanently means that the data must be stored not only until the conclusion of the business transaction, but at least until the expiry of possible statutory appeal periods for the business transaction. For billing purposes, no substitute values may be formed for non-existent data.

5. The user of this product shall provide an operating manual in electronic format to users of measured values who receive these measured values from this product from him and use them in business transactions. In doing so, the user of this product must refer in particular to No. "II Requirements for users of measured values from the charging device".

6. The user of this product is subject to the obligation to notify according to § 32 MessEG (excerpt):

   § 32 Obligation to notify (1) Anyone who uses new or renewed measuring instruments must notify the authority responsible under state law no later than six weeks after commissioning.

7. To the extent deemed necessary by relevant authorities, the complete contents of the dedicated local memory or the memory present at the charge point operator, including all data packets of the billing period, must be made available by the user of the measuring device.

II Requirements for users of measured values from the charging device (EMSP)

The user of the measured values must comply with § 33 of the MessEG:

§ 33 MessEG (citation)

§ 33 Requirements for the use of measured values

(1) Values for measured variables may only be specified or used in business or legal transactions or for measurements in the public interest if a measuring device was used as intended and the values can be traced back to the respective measurement result, unless otherwise stipulated in the

statutory ordinance pursuant to Section 41 number 2. Other federal regulations that serve comparable protective purposes continue to apply.

(2) Anyone who uses measured values must ensure, within the scope of their possibilities, that the measuring device meets the legal requirements and must have the person using the measuring device confirm that they are fulfilling their obligations.

(3) Whoever uses measured values must

1. ensure that invoices, insofar as they are based on measured values, can easily be traced by the party for whom the invoices are intended in order to check the measured values given and

2. if necessary, provide suitable aids for the purposes specified in number 1.

For the user of the measured values, this regulation gives rise to the following specific obligations regarding the use of measured values in accordance with calibration law:

1. The contract between EMSP and customers must clearly state that subject of the contract is only the supply of electrical energy and not the duration of the charging service.

2. The time stamps on the measured values come from a clock in the charging column that is not certified according to measurement and calibration law. They must therefore not be used for the purpose of tariffing the measured values.

3. The EMSP must make the billing-relevant data packages available to the customer at the time of billing, including the signature, as a data file in such a way that they can be checked for integrity using the transparency and display software. These can be provided via channels that have not been checked under calibration law.

4. The EMSP must make available to the customer the transparency and display software associated with the charging device to check the integrity of the data packets.

5. The EMSP must be able to show in a verifiable manner which means of identification was used to initiate the charging process associated with a specific measured value. This means that it must be able to prove for every business transaction and billed measured value that it has correctly assigned the personal identification data to them. The EMSP must inform its customers of this obligation in an appropriate manner.

6. The EMSP may only use values for billing purposes that are available in a dedicated memory that may be available in the charging facility and/or in the memory of the operator of the charging facility. It is not permitted to create substitute values for billing purposes.

7. The measuring capsule is able to detect an error in the form of a difference in the meter register readings between charging processes. This error is displayed as the status term “meter reading difference” in the transparency software. The EMSP must monitor and evaluate this status term and must not use values for billing purposes for which a “meter reading difference” occurs. This also includes the charging process that precedes the process in which this “meter reading difference” was detected.

8. The EMSP must make appropriate agreements with the operator of the charging facility to ensure that the data packets used for billing purposes are stored for a sufficient period of time in order to be able to fully complete the associated business processes.

9. In the event of a justified notification of need for the purpose of carrying out verifications, diagnostic tests and use of monitoring measures, the EMSP must provide suitable means of identification to enable authentication on the specimens of the product belonging to these operating instructions, used by them.

10. All of the above obligations apply to the EMSP as the meter user within the meaning of Section 33 MessEG even if it obtains the meter readings from the charging facilities via a roaming service provider.

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